



In the Spotlight

Highlighting Exceptional Employees

Kay McDaniel

Maintenance Operations Specialist

Joined Town: June 8, 1998

Kay works with two divisions in Public Works—the Fleet Division and Facilities Management. An important part of Kay’s job is taking in maintenance requests for Town buildings and vehicles. Requests for repairs come by email to PWMaintenanceOperations@townofchapelhill.org, walk-in, phone or radio.

Her job involves many other responsibilities, including a weekly report on fuel prices. She also does write-ups and pictures for GovDeals.com where surplus vehicles and equipment are auctioned.

Kay says that the best part of the job is working with people in the Town and getting to know many other Town employees. The job is never boring, because there’s always something going on. Kay’s years of experience have given her the skills she needs to do her job well, but it never gets boring, because she says, “Everything’s always changing and growing.”

Kay has been a member of the Employee Forum since 2006 and has been the Chair for 3 years. She is pleased to be part of a team that works together to make things

better for employees. The Forum brings together many people with different talents to work on employee issues. The Forum’s recent accomplishments include reviewing the Senior Management Team core values and suggesting the addition of Accountability. This process involved a lot of teamwork, interest, and enthusiasm. The Forum has also been active in speaking to the Council during the budget process and will be working with the Sustainable Operations and Services Committee on the topic of Employee Advocacy.

For several years, Kay was the main fundraiser for the Combined Campaign, and now she does fundraising for the employee golf tournament.

Kay lives in Graham with her husband Hugh, who works in

Value in the Spotlight

Teamwork

cooperative • mission-focused • strength shared decisions • consequence awareness relationships • enhancement of resources



Hugh McDaniel photo

radio communications for the city of Durham. Between the two of them, they have five children and nine grandchildren. She enjoys spending time with her family.

Senior Management Team Values

In November 2007, the Town’s Senior Management Team adopted the following set of values to guide their behavior and decisions. These values are Ethics, Social Equity, Professionalism, Respect, Innovation



and Teamwork. It is the intent of the Town Manager and the Senior Management Team to strengthen the organization with a commonly held set of values that drive our mission and objectives.