Section 4: GIS Mapping
Interpreting the Maps

The maps on the following pages show the mean ratings for several questions on the survey by Census Block Group. A Census Block Group is an area defined by the U.S. Census Bureau, which is generally smaller than a zip code but larger than a neighborhood.

If all areas on a map are the same color, then residents generally feel the same about that issue regardless of the location of their home.

When reading the maps, please use the following color scheme as a guide:

- **DARK/LIGHT BLUE** shades indicate **POSITIVE** ratings. Shades of blue generally indicate satisfaction with a service.

- **OFF-WHITE** shades indicate **NEUTRAL** ratings. Shades of neutral generally indicate that residents thought the quality of service delivery is adequate.

- **ORANGE/RED** shades indicate **NEGATIVE** ratings. Shades of orange/red generally indicate dissatisfaction with a service.
2009 Town of Chapel Hill Community Survey

Location of Survey Respondents.

Q1a Overall quality of services provided.

LEGEND
Mean rating on a 5-point scale, where:
- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- Other (no responses)

Shading reflects the mean rating for all respondents by Census Block Group. *Selected CBGs were merged based on respondent distribution.
Q1b Public safety services.

Shading reflects the mean rating for all respondents by Census Block Group. *Selected CBGs were merged based on respondent distribution.

Q1c Town parks and recreation programs.

Shading reflects the mean rating for all respondents by Census Block Group. *Selected CBGs were merged based on respondent distribution.
Q1f Enforcement of Town codes & ordinances.

LEGEND
Mean rating on a 5-point scale, where:
1.0 - 1.8 Very Dissatisfied
1.8 - 2.6 Dissatisfied
2.6 - 3.4 Neutral
3.4 - 4.2 Satisfied
4.2 - 5.0 Very Satisfied
Other (no responses)

2009 Town of Chapel Hill Community Survey
Shading reflects the mean rating for all respondents by Census Block Group.
*Selected CBGs were merged based on respondent distribution.

Q1g Maintenance of Town streets.

LEGEND
Mean rating on a 5-point scale, where:
1.0 - 1.8 Very Dissatisfied
1.8 - 2.6 Dissatisfied
2.6 - 3.4 Neutral
3.4 - 4.2 Satisfied
4.2 - 5.0 Very Satisfied
Other (no responses)

2009 Town of Chapel Hill Community Survey
Shading reflects the mean rating for all respondents by Census Block Group.
*Selected CBGs were merged based on respondent distribution.
Q1h Maintenance of Town buildings.

LEGEND
Mean rating on a 5-point scale, where:
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
Other (no responses)

2009 Town of Chapel Hill Community Survey
Shading reflects the mean rating for all respondents by Census Block Group.
*Selected CBGs were merged based on respondent distribution.

Q1i Maintenance of public housing.

LEGEND
Mean rating on a 5-point scale, where:
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
Other (no responses)

2009 Town of Chapel Hill Community Survey
Shading reflects the mean rating for all respondents by Census Block Group.
*Selected CBGs were merged based on respondent distribution.
Q1j Flow of traffic and congestion.

2009 Town of Chapel Hill Community Survey
Shading reflects the mean rating for all respondents by Census Block Group.
*Selected CBGs were merged based on respondent distribution.

LEGEND
Mean rating on a 5-point scale, where:
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
Other (no responses)

Q1k Effectiveness of Town communication.

2009 Town of Chapel Hill Community Survey
Shading reflects the mean rating for all respondents by Census Block Group.
*Selected CBGs were merged based on respondent distribution.
Q1n How well the Town is managing growth.

2009 Town of Chapel Hill Community Survey
Shading reflects the mean rating for all respondents by Census Block Group.
*Selected CBGs were merged based on respondent distribution.

Q1o Emergency preparedness.

2009 Town of Chapel Hill Community Survey
Shading reflects the mean rating for all respondents by Census Block Group.
*Selected CBGs were merged based on respondent distribution.
Q3b Overall quality of life in the Town.

Q3c Overall feeling of safety.

LEGEND
Mean rating on a 5-point scale, where:
1.0 - 1.8 Poor
1.8 - 2.6 Below Average
2.6 - 3.4 Neutral
3.4 - 4.2 Good
4.2 - 5.0 Excellent
Other (no responses)

2009 Town of Chapel Hill Community Survey
Shading reflects the mean rating for all respondents by Census Block Group.
*Selected CBGs were merged based on respondent distribution.

2009 Town of Chapel Hill Community Survey
Shading reflects the mean rating for all respondents by Census Block Group.
*Selected CBGs were merged based on respondent distribution.
Q3h Acceptance of diverse populations.

LEGEND
Mean rating on a 5-point scale, where:
1.0-1.8 Poor
1.8-2.6 Below Average
2.6-3.4 Neutral
3.4-4.2 Good
4.2-5.0 Excellent
Other (no responses)

2009 Town of Chapel Hill Community Survey
Shading reflects the mean rating for all respondents by Census Block Group. *Selected CBGs were merged based on respondent distribution.

Q3i Job availability.

LEGEND
Mean rating on a 5-point scale, where:
1.0-1.8 Poor
1.8-2.6 Below Average
2.6-3.4 Neutral
3.4-4.2 Good
4.2-5.0 Excellent
Other (no responses)

2009 Town of Chapel Hill Community Survey
Shading reflects the mean rating for all respondents by Census Block Group. *Selected CBGs were merged based on respondent distribution.
Q4a Overall quality of police protection.

Q4b Visibility of police in neighborhood.
**Q4c The Town's effort to prevent crime.**

**LEGEND**

Mean rating on a 5-point scale, where:

- 1.0–1.8 Very Dissatisfied
- 1.8–2.6 Dissatisfied
- 2.6–3.4 Neutral
- 3.4–4.2 Satisfied
- 4.2–5.0 Very Satisfied
- Other (no responses)

2009 Town of Chapel Hill Community Survey

Shading reflects the mean rating for all respondents by Census Block Group.*Selected CBGs were merged based on respondent distribution.

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**Q4d How quickly police respond to emergencies.**

**LEGEND**

Mean rating on a 5-point scale, where:

- 1.0–1.8 Very Dissatisfied
- 1.8–2.6 Dissatisfied
- 2.6–3.4 Neutral
- 3.4–4.2 Satisfied
- 4.2–5.0 Very Satisfied
- Other (no responses)

2009 Town of Chapel Hill Community Survey

Shading reflects the mean rating for all respondents by Census Block Group.*Selected CBGs were merged based on respondent distribution.
Q4e Enforcement of local traffic laws.

Mean rating on a 5-point scale, where:

1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied

Other (no responses)

2009 Town of Chapel Hill Community Survey
Shading reflects the mean rating for all respondents by Census Block Group.
*Selected CBGs were merged based on respondent distribution.

Q4f Police safety education programs.

Mean rating on a 5-point scale, where:

1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied

Other (no responses)

2009 Town of Chapel Hill Community Survey
Shading reflects the mean rating for all respondents by Census Block Group.
*Selected CBGs were merged based on respondent distribution.
Q4g Overall quality of fire protection.

LEGEND
Mean rating on a 5-point scale, where:
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
Other (no responses)

2009 Town of Chapel Hill Community Survey
Shading reflects the mean rating for all respondents by Census Block Group.
*Selected CBGs were merged based on respondent distribution.

Q4h Location of fire stations.

LEGEND
Mean rating on a 5-point scale, where:
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
Other (no responses)

2009 Town of Chapel Hill Community Survey
Shading reflects the mean rating for all respondents by Census Block Group.
*Selected CBGs were merged based on respondent distribution.
Q4i Fire safety education programs.

Q6a Chapel Hill Police Department overall performance.

2009 Town of Chapel Hill Community Survey

Shading reflects the mean rating for all respondents by Census Block Group.

*Selected CBGs were merged based on respondent distribution.
Q6b Attitude and behavior of Police Department.

LEGEND
Mean rating
on a 5-point scale, where:
1.0 - 1.8 Very Dissatisfied
1.8 - 2.6 Dissatisfied
2.6 - 3.4 Neutral
3.4 - 4.2 Satisfied
4.2 - 5.0 Very Satisfied
Other (no responses)

2009 Town of Chapel Hill Community Survey
Shading reflects the mean rating for all respondents by Census Block Group.
*Selected CBGs were merged based on respondent distribution.

Q6c Level of safety and security in neighborhoods.

LEGEND
Mean rating
on a 5-point scale, where:
1.0 - 1.8 Very Dissatisfied
1.8 - 2.6 Dissatisfied
2.6 - 3.4 Neutral
3.4 - 4.2 Satisfied
4.2 - 5.0 Very Satisfied
Other (no responses)

2009 Town of Chapel Hill Community Survey
Shading reflects the mean rating for all respondents by Census Block Group.
*Selected CBGs were merged based on respondent distribution.
Q8a How safe residents feel in their neighborhood during day.

2009 Town of Chapel Hill Community Survey

Shading reflects the mean rating for all respondents by Census Block Group.

*Selected CBGs were merged based on respondent distribution.

LEGEND

Mean rating on a 4-point scale, where:

1.0-1.6 Very Unsafe
1.6-2.2 Somewhat Unsafe
2.2-2.8 Neutral
2.8-3.4 Somewhat Safe
3.4-4.0 Very Safe
Other (no responses)

Q8b How safe residents feel in their neighborhood at night.

2009 Town of Chapel Hill Community Survey

Shading reflects the mean rating for all respondents by Census Block Group.

*Selected CBGs were merged based on respondent distribution.

LEGEND

Mean rating on a 4-point scale, where:

1.0-1.6 Very Unsafe
1.6-2.2 Somewhat Unsafe
2.2-2.8 Neutral
2.8-3.4 Somewhat Safe
3.4-4.0 Very Safe
Other (no responses)
Q8c How safe residents feel in Downtown Chapel Hill.

Q8d How safe residents feel in other commercial areas.

LEGEND
Mean rating on a 4-point scale, where:
1.0-1.6 Very Unsafe
1.6-2.2 Somewhat Unsafe
2.2-2.8 Neutral
2.8-3.4 Somewhat Safe
3.4-4.0 Very Safe
Other (no responses)

2009 Town of Chapel Hill Community Survey
Shading reflects the mean rating for all respondents by Census Block Group.
*Selected CBGs were merged based on respondent distribution.

GIS Maps
Q9a Enforcing and cleanup of litter and debris.

2009 Town of Chapel Hill Community Survey
Shading reflects the mean rating for all respondents by Census Block Group.
*Selected CBGs were merged based on respondent distribution.

Q9b Enforcing mowing and trimming property.

2009 Town of Chapel Hill Community Survey
Shading reflects the mean rating for all respondents by Census Block Group.
*Selected CBGs were merged based on respondent distribution.
Q9e Enforcing codes designed to protect public safety.

Q9f Enforcing sign regulations.
Q10a Maintenance of Town parks.

Legend
Mean rating on a 5-point scale, where:
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
Other (no responses)

2009 Town of Chapel Hill Community Survey
Shading reflects the mean rating for all respondents by Census Block Group.
*Selected CBGs were merged based on respondent distribution.

Q10b Number of Town parks.

Legend
Mean rating on a 5-point scale, where:
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
Other (no responses)

2009 Town of Chapel Hill Community Survey
Shading reflects the mean rating for all respondents by Census Block Group.
*Selected CBGs were merged based on respondent distribution.
Q10c Number of walking and biking trails.

LEGEND
Mean rating
on a 5-point scale, where:
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
Other (no responses)

2009 Town of Chapel Hill Community Survey
Shading reflects the mean rating for all respondents by Census Block Group. *Selected CBGs were merged based on respondent distribution.

Q10d Quality of outdoor athletic fields.

LEGEND
Mean rating
on a 5-point scale, where:
1.0-1.8 Very Dissatisfied
1.8-3.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
Other (no responses)

2009 Town of Chapel Hill Community Survey
Shading reflects the mean rating for all respondents by Census Block Group. *Selected CBGs were merged based on respondent distribution.
Q10g The Towns youth athletic programs.

Legend:
Mean rating on a 5-point scale, where:
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
Other (no responses)

2009 Town of Chapel Hill Community Survey
Shading reflects the mean rating for all respondents by Census Block Group.
*Selected CBGs were merged based on respondent distribution.

Q10h The Towns adult athletic programs.

Legend:
Mean rating on a 5-point scale, where:
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
Other (no responses)

2009 Town of Chapel Hill Community Survey
Shading reflects the mean rating for all respondents by Census Block Group.
*Selected CBGs were merged based on respondent distribution.
Q10i Town special events and festivals.

LEGEND
Mean rating on a 5-point scale, where:
1.0 - 1.8 Very Dissatisfied
1.8 - 2.6 Dissatisfied
2.6 - 3.4 Neutral
3.4 - 4.2 Satisfied
4.2 - 5.0 Very Satisfied
Other (no responses)

2009 Town of Chapel Hill Community Survey
Shading reflects the mean rating for all respondents by Census Block Group.
*Selected CBGs were merged based on respondent distribution.

Q10j Therapeutic recreation programs.

LEGEND
Mean rating on a 5-point scale, where:
1.0 - 1.8 Very Dissatisfied
1.8 - 2.6 Dissatisfied
2.6 - 3.4 Neutral
3.4 - 4.2 Satisfied
4.2 - 5.0 Very Satisfied
Other (no responses)

2009 Town of Chapel Hill Community Survey
Shading reflects the mean rating for all respondents by Census Block Group.
*Selected CBGs were merged based on respondent distribution.
Q10m Landscaping and appearance of public areas.

Shading reflects the mean rating for all respondents by Census Block Group. *Selected CBGs were merged based on respondent distribution.

LEGEND
Mean rating on a 5-point scale, where:
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
Other (no responses)

Q12a Sense of belonging to the community.

Shading reflects the mean rating for all respondents by Census Block Group. *Selected CBGs were merged based on respondent distribution.

LEGEND
Mean rating on a 4-point scale, where:
1.0-1.6 Unimportant
1.6-2.2 Not Sure
2.2-2.8 Neutral
2.8-3.4 Somewhat Important
3.4-4.0 Very Important
Other (no responses)
Q12f Access to quality shopping.

Q12g Availability of parks and recreation opportunities.

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**Legend**

Mean rating on a 4-point scale, where:

- 1.0 - 1.6 Unimportant
- 1.6 - 2.2 Not Sure
- 2.2 - 2.8 Neutral
- 2.8 - 3.4 Somewhat Important
- 3.4 - 4.0 Very Important
- Other (no responses)

*Selected CBGs were merged based on respondent distribution.*
Q12h Near family or friends.

LEGEND
Mean rating on a 4-point scale, where:
1.0-1.6 Unimportant
1.6-2.2 Not Sure
2.2-2.8 Neutral
2.8-3.4 Somewhat Important
3.4-4.0 Very Important
Other (no responses)

2009 Town of Chapel Hill Community Survey
Shading reflects the mean rating for all respondents by Census Block Group. *Selected CBGs were merged based on respondent distribution.

Q12i Safety and security.

LEGEND
Mean rating on a 4-point scale, where:
1.0-1.6 Unimportant
1.6-2.2 Not Sure
2.2-2.8 Neutral
2.8-3.4 Somewhat Important
3.4-4.0 Very Important
Other (no responses)

2009 Town of Chapel Hill Community Survey
Shading reflects the mean rating for all respondents by Census Block Group. *Selected CBGs were merged based on respondent distribution.
Q12n Access to Research Triangle Park.

Q13a Availability of information about Town programs and services.
Q13b Efforts to keep you informed.

Shading reflects the mean rating for all respondents by Census Block Group. *Selected CBGs were merged based on respondent distribution.

LEGEND
Mean rating on a 5-point scale, where:
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
Other (no responses)

Q13c How open Town is to public input.

Shading reflects the mean rating for all respondents by Census Block Group. *Selected CBGs were merged based on respondent distribution.
Q13d Access to Mayor and Town Council.

2009 Town of Chapel Hill Community Survey

Shading reflects the mean rating for all respondents by Census Block Group.

*Selected CBGs were merged based on respondent distribution.

Q13e Quality of programming of CH TV-18.

2009 Town of Chapel Hill Community Survey

Shading reflects the mean rating for all respondents by Census Block Group.

*Selected CBGs were merged based on respondent distribution.
Q13f Quality of Towns website.

Shading reflects the mean rating for all respondents by Census Block Group. Selected CBGs were merged based on respondent distribution.

Q13g Chapel Hill eNews updates.

Shading reflects the mean rating for all respondents by Census Block Group. Selected CBGs were merged based on respondent distribution.
Q15a Maintenance of street thoroughfares.

LEGEND
Mean rating on a 5-point scale, where:
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
Other (no responses)

2009 Town of Chapel Hill Community Survey
Shading reflects the mean rating for all respondents by Census Block Group.
*Selected CBGs were merged based on respondent distribution.

Q15b Maintenance of streets in neighborhood.

LEGEND
Mean rating on a 5-point scale, where:
1.0-1.8 Very Dissatisfied
1.8-3.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
Other (no responses)

2009 Town of Chapel Hill Community Survey
Shading reflects the mean rating for all respondents by Census Block Group.
*Selected CBGs were merged based on respondent distribution.
Q15c Maintenance of street signs.

2009 Town of Chapel Hill Community Survey

Shading reflects the mean rating for all respondents by Census Block Group. *Selected CBGs were merged based on respondent distribution.

Q15d Maintenance and preservation of downtown.

2009 Town of Chapel Hill Community Survey

Shading reflects the mean rating for all respondents by Census Block Group. *Selected CBGs were merged based on respondent distribution.
Q15g Condition of sidewalks.

Legend:
Mean rating on a 5-point scale, where:
- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- Other (no responses)

2009 Town of Chapel Hill Community Survey
Shading reflects the mean rating for all respondents by Census Block Group.
*Selected CBGs were merged based on respondent distribution.

Q15h Quality of stormwater runoff.

Legend:
Mean rating on a 5-point scale, where:
- 1.0-1.8 Very Dissatisfied
- 1.8-3.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- Other (no responses)

2009 Town of Chapel Hill Community Survey
Shading reflects the mean rating for all respondents by Census Block Group.
*Selected CBGs were merged based on respondent distribution.
Q17a Traffic signal system.

2009 Town of Chapel Hill Community Survey
Shading reflects the mean rating for all respondents by Census Block Group.
*Selected CBGs were merged based on respondent distribution.

LEGEND
Mean rating on a 5-point scale, where:
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
Other (no responses)

Q17b Quality of Chapel Hill Transit.

2009 Town of Chapel Hill Community Survey
Shading reflects the mean rating for all respondents by Census Block Group.
*Selected CBGs were merged based on respondent distribution.

LEGEND
Mean rating on a 5-point scale, where:
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
Other (no responses)
Q17e Availability of greenways.

2009 Town of Chapel Hill Community Survey
Shading reflects the mean rating for all respondents by Census Block Group.
*Selected CBGs were merged based on respondent distribution.

Q24a Quality library services.

2009 Town of Chapel Hill Community Survey
Shading reflects the mean rating for all respondents by Census Block Group.
*Selected CBGs were merged based on respondent distribution.
Q24d Quality of children's programs.

LEGEND
Mean rating on a 5-point scale, where:
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
Other (no responses)

2009 Town of Chapel Hill Community Survey
Shading reflects the mean rating for all respondents by Census Block Group. *Selected CBGs were merged based on respondent distribution.

Q24e Quality of reference services.

LEGEND
Mean rating on a 5-point scale, where:
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
Other (no responses)

2009 Town of Chapel Hill Community Survey
Shading reflects the mean rating for all respondents by Census Block Group. *Selected CBGs were merged based on respondent distribution.
Q24f Quality of collection overall.

2009 Town of Chapel Hill Community Survey

Shading reflects the mean rating for all respondents by Census Block Group. *Selected CBGs were merged based on respondent distribution.

LEGEND

Mean rating on a 5-point scale, where:

1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
Other (no responses)

Q24g Quality of youth collection.

2009 Town of Chapel Hill Community Survey

Shading reflects the mean rating for all respondents by Census Block Group. *Selected CBGs were merged based on respondent distribution.
2009 Town of Chapel Hill Community Survey

Shading reflects the mean rating for all respondents by Census Block Group. *Selected CBGs were merged based on respondent distribution.

Legend:
Mean rating on a 5-point scale, where:
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
Other (no responses)
Q24j Number of recorded books available.

LEGEND
Mean rating on a 5-point scale, where:
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
Other (no responses)

2009 Town of Chapel Hill Community Survey
Shading reflects the mean rating for all respondents by Census Block Group.
*Selected CBGs were merged based on respondent distribution.

Q24k Number of e materials available.

LEGEND
Mean rating on a 5-point scale, where:
1.0-1.8 Very Dissatisfied
1.8-3.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
Other (no responses)

2009 Town of Chapel Hill Community Survey
Shading reflects the mean rating for all respondents by Census Block Group.
*Selected CBGs were merged based on respondent distribution.
Q24l Number of public computers available.

Legend:

Mean rating on a 5-point scale, where:

1.0 - 1.8 Very Dissatisfied
1.8 - 2.6 Dissatisfied
2.6 - 3.4 Neutral
3.4 - 4.2 Satisfied
4.2 - 5.0 Very Satisfied
Other (no responses)

2009 Town of Chapel Hill Community Survey
Shading reflects the mean rating for all respondents by Census Block Group. *Selected CBGs were merged based on respondent distribution.

Q25a Office development.

Legend:

Mean rating on a 5-point scale, where:

1.0 - 1.8 Much Too Fast
1.8 - 2.6 Fast
2.6 - 3.4 Just Right
3.4 - 4.2 Slow
4.2 - 5.0 Much Too Slow
Other (no responses)

2009 Town of Chapel Hill Community Survey
Shading reflects the mean rating for all respondents by Census Block Group. *Selected CBGs were merged based on respondent distribution.
Q25b Multi-family residential development.

LEGEND
Mean rating on a 5-point scale, where:
1.0 - 1.8 Much Too Fast
1.8 - 2.6 Fast
2.6 - 3.4 Just Right
3.4 - 4.2 Slow
4.2 - 5.0 Much Too Slow
Other (no responses)

2009 Town of Chapel Hill Community Survey
Shading reflects the mean rating for all respondents by Census Block Group.
*Selected CBGs were merged based on respondent distribution.

Q25c Single family residential development.

LEGEND
Mean rating on a 5-point scale, where:
1.0 - 1.8 Much Too Fast
1.8 - 2.6 Fast
2.6 - 3.4 Just Right
3.4 - 4.2 Slow
4.2 - 5.0 Much Too Slow
Other (no responses)

2009 Town of Chapel Hill Community Survey
Shading reflects the mean rating for all respondents by Census Block Group.
*Selected CBGs were merged based on respondent distribution.

2009 Chapel Hill Survey Results
Q25d Retail development.

Mean rating on a 5-point scale, where:

- 1.0-1.8 Much Too Fast
- 1.8-2.6 Fast
- 2.6-3.4 Just Right
- 3.4-4.2 Slow
- 4.2-5.0 Much Too Slow

Other (no responses)

2009 Town of Chapel Hill Community Survey
Shading reflects the mean rating for all respondents by Census Block Group.
*Selected CBGs were merged based on respondent distribution.

Q25e Mixed use development.

Mean rating on a 5-point scale, where:

- 1.0-1.8 Much Too Fast
- 1.8-2.6 Fast
- 2.6-3.4 Just Right
- 3.4-4.2 Slow
- 4.2-5.0 Much Too Slow

Other (no responses)

2009 Town of Chapel Hill Community Survey
Shading reflects the mean rating for all respondents by Census Block Group.
*Selected CBGs were merged based on respondent distribution.
Q30a Re-developement of downtown.

Q30b Paving and reconstruction of neighborhood streets.

LEGEND
Mean rating
on a 3-point scale, where:
1.0-1.4 Not Likely
1.4-1.8 Somewhat Unlikely
1.8-2.2 Neutral
2.2-2.6 Somewhat Likely
2.6-3.0 Very Likely
Other (no responses)

2009 Town of Chapel Hill Community Survey
Shading reflects the mean rating for all respondents by Census Block Group. *Selected CBGs were merged based on respondent distribution.
Q30c Sidewalk improvement program.

Shading reflects the mean rating for all respondents by Census Block Group. *Selected CBGs were merged based on respondent distribution.

Q30d Additional trails and greenways.

Shading reflects the mean rating for all respondents by Census Block Group. *Selected CBGs were merged based on respondent distribution.
Q30e Major park renovations.

Q30f Open space acquisition.

2009 Town of Chapel Hill Community Survey

Shading reflects the mean rating for all respondents by Census Block Group. *Selected CBGs were merged based on respondent distribution.
Q30g Bicycle lanes or off-road paths.

LEGEND
Mean rating on a 3-point scale, where:
1.0-1.4 Not Likely
1.4-1.8 Somewhat Unlikely
1.8-2.2 Neutral
2.2-2.6 Somewhat Likely
2.6-3.0 Very Likely
Other (no responses)

2009 Town of Chapel Hill Community Survey
Shading reflects the mean rating for all respondents by Census Block Group. *Selected CBGs were merged based on respondent distribution.

Q32a Availability of parking downtown.

LEGEND
Mean rating on a 5-point scale, where:
1.0-1.8 Very Dissatisfied
1.8-3.6 Dissatisfied
2.6-4.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
Other (no responses)

2009 Town of Chapel Hill Community Survey
Shading reflects the mean rating for all respondents by Census Block Group. *Selected CBGs were merged based on respondent distribution.
Q32b Cost of parking in downtown.

2009 Town of Chapel Hill Community Survey

Shading reflects the mean rating for all respondents by Census Block Group.
*Selected CBGs were merged based on respondent distribution.

LEGEND

Mean rating on a 5-point scale, where:
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
Other (no responses)

Q32c Overall parking philosophy.

2009 Town of Chapel Hill Community Survey

Shading reflects the mean rating for all respondents by Census Block Group.
*Selected CBGs were merged based on respondent distribution.
Q32d Security of parking downtown.

2009 Town of Chapel Hill Community Survey

Legend:
Mean rating on a 5-point scale, where:
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
Other (no responses)

Shading reflects the mean rating for all respondents by Census Block Group.
*Selected CBGs were merged based on respondent distribution.

Q33a Residential trash collection service.

2009 Town of Chapel Hill Community Survey

Legend:
Mean rating on a 5-point scale, where:
1.0-1.8 Very Dissatisfied
1.8-3.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
Other (no responses)

Shading reflects the mean rating for all respondents by Census Block Group.
*Selected CBGs were merged based on respondent distribution.
Q33b Brush and bulky removal services.

Q33c Leaf collection.

**LEGEND**

Mean rating on a 5-point scale, where:

1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied

Other (no responses)

2009 Town of Chapel Hill Community Survey

Shading reflects the mean rating for all respondents by Census Block Group.

*Selected CBGs were merged based on respondent distribution.*

2009 Chapel Hill Survey Results
Q33d Residential recycling service.

2009 Town of Chapel Hill Community Survey
Shading reflects the mean rating for all respondents by Census Block Group. Selected CBGs were merged based on respondent distribution.

Q33e Dead animal removal from right-of-way.

2009 Town of Chapel Hill Community Survey
Shading reflects the mean rating for all respondents by Census Block Group. Selected CBGs were merged based on respondent distribution.