



# In the Spotlight

*Highlighting Exceptional Employees*

## Ozetar (Snap) Gaskin

Snap began working with the Town in June 1984 as a Laborer in the Public Works Department. At the time, it was very rugged manual labor. Some of the work is easier now than it was when he started working for the Town because equipment does work that used to be done by muscles. Snap learned how to do excellent work from “the old guys” and was promoted several times.

Snap worked on interesting projects, including many phases of the Streetscape project to improve the appearance of Franklin Street. The job could be dangerous at times. Snap recalled when he had a severe allergic reaction to a bee sting. Another time, he and several co-workers came down with pneumonia after working in a drainpipe.

A life-size photo of Snap that was taken while he was working was displayed in the Ackland Art Museum on the UNC-Chapel Hill campus.

Snap retired in June 2009, but he still works for the Town occasionally, running street sweepers and flushers after big events like Halloween.

Snap was born in Washington, D.C., and moved to North Carolina in 1984. He has been married to his wife, Ruby, for 26 years, and they have six children and two grandchildren. He is a devoted family man, and enjoys spending time with his children and grandchildren. He is planning to do a lot of fishing with his sons during retirement.

Snap likes helping other people, especially by cooking. He always shared food with his co-workers, and one of his fondest memories of working with the Town was cooking and eating every week with the Streets division. He sometimes cooks for his whole neighborhood. His specialties are fish, Italian-style lasagna, spaghetti and salad.

### Value in the Spotlight

## Respect

trustworthy • open • decent  
defender of individual rights • civil  
customer-focused • sensitive



**QUOTE:** “They don’t make them like me any more.”

### Senior Management Team Values

In November 2007, the Town’s Senior Management Team adopted the following set of values to guide their behavior and decisions. These values are Ethics, Social Equity, Professionalism, Respect, Innovation



and Teamwork. It is the intent of the Town Manager and the Senior Management Team to strengthen the organization with a commonly held set of values that drive our mission and objectives.