



## Fiscal Year 2020: Annual Progress Report July 1, 2019 - June 30, 2020

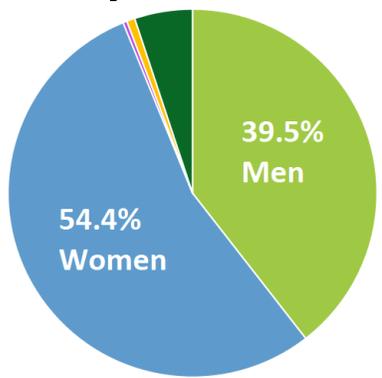
### SUMMARY OF PEOPLE SERVED

**42**  
agencies funded

**54**  
programs funded

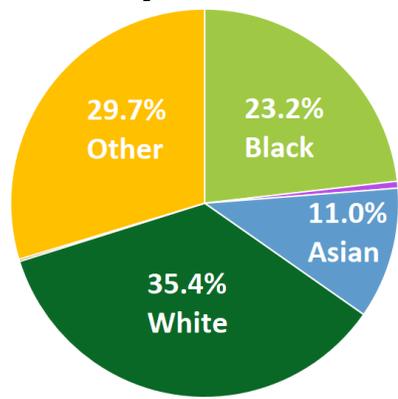
**\$446,500**  
funding for Human Services Programs

**By Gender**



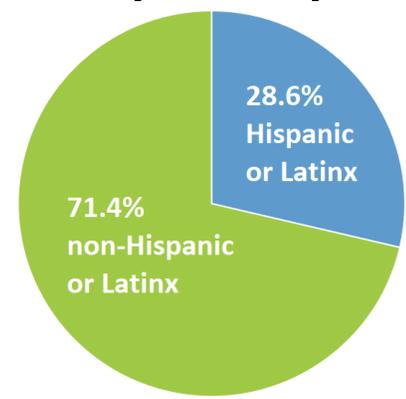
- Men (39.5%)
- Women (54.4%)
- Nonbinary / Gender Queer (0.3%)
- Self-Describe (0.7%)
- Unknown (5.1%)

**By Race**



- Black or African American (23.2%)
- American Indian or Alaska Native (0.6%)
- Asian (11.0%)
- White (35.4%)
- Native Hawaiian or other Pacific Islander (0.2%)
- Other (29.7%)

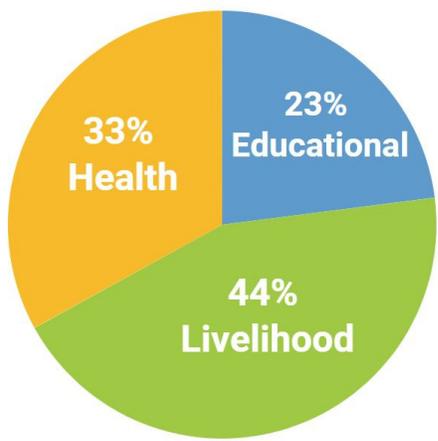
**By Ethnicity**



- Hispanic or Latinx (28.6%)
- non-Hispanic or Latinx (71.4%)

### HUMAN SERVICES GOALS & PROGRESS

**Fiscal Year 20 Awards by Strategic Objective**



- Educational Outcomes (23%)
- Livelihood Security (44%)
- Health Outcomes (33%)

**Top 3 intermediate results agencies are working towards:**

1. Residents access the most appropriate **social safety net services.**
2. Residents demonstrate new **healthy lifestyle behaviors.**
3. Children demonstrate new **grade-level appropriate skills.**

**98%** of Agencies were able to carry out their programs during the pandemic

**83%** of Agencies amended their goals due to COVID-19





# Human Services Program

## How We Measure Success

- The Human Services Program funds programs that improve education, livelihood security, and health outcomes for Chapel Hill residents.
- The Program's goal is to achieve economic and social well-being and opportunities to thrive for all residents, particularly those who are low-income or otherwise disenfranchised.
- In June 2018, Town Council adopted a new framework (below) for the Human Services Program. This framework further focuses the Program on results and community impact.

### Human Services Results Framework

**GOAL:** All Chapel Hill residents experience economic and social well-being & opportunities to thrive

#### STRATEGIC OBJECTIVE 1:

Children improve their education outcomes

#### INTERMEDIATE RESULT 1.1:

Children birth-to-K access early childhood development opportunities

#### INTERMEDIATE RESULT 1.2:

Children demonstrate new grade-level-appropriate skills

#### STRATEGIC OBJECTIVE 2:

Residents increase their livelihoods security (ability to meet basic needs)

#### INTERMEDIATE RESULT 2.1:

Residents access the most appropriate social safety net services

#### INTERMEDIATE RESULT 2.2:

Residents increase job skills appropriate for the local economy

#### STRATEGIC OBJECTIVE 3:

Residents improve their health outcomes

#### INTERMEDIATE RESULT 3.1:

Residents access basic health care services (primary, behavioral, dental)

#### INTERMEDIATE RESULT 3.2:

Residents demonstrate new healthy lifestyle behaviors