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**S ROUTE**

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<th>Time</th>
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Chapel Hill Transit is a FARE-FREE public transportation service providing safe, convenient and reliable fixed route and paratransit service to the residents and visitors of Chapel Hill, Carrboro and the Campus of University of North Carolina at Chapel Hill.

CONNECT TO US
• Customer Service (general information, trip planning & feedback) - 919.485.7433 (Monday- Friday: 7 a.m. – 6:30 p.m., Saturday: 8 a.m. – 6:30 p.m., Sunday: 8 a.m. – 5:00 pm)
• Lost and Found - 919.969.4900 (press #3) 8:30 a.m. - 4:30 p.m.
• EZ Rider - 919-969-5544
• Email: chtransit@townofchapelhill.org or call 919.485.7433
• Like us on Facebook at facebook.com/chtransit
• Follow us on Twitter @chtransit

HOLIDAY INFORMATION

Chapel Hill Transit will operate on Sunday service (No U and NU) on the following holidays: Martin Luther King Jr. Day, Good Friday, day after Thanksgiving, Christmas Eve, the Day after Christmas and New Year’s Day. Service levels may also be adjusted at various times throughout the year to meet service demands and in response to community events. The latest information on Chapel Hill Transit service can be obtained by calling 919.485.7433 or by visiting our Facebook or Twitter.

HOLIDAY INFO CONT.
Transit services can be obtained by calling 919.485.7433 or by visiting our Facebook or Twitter.

PLAN YOUR TRIP
Plan your trip before you go by visiting the trip planner at gotriangle.com or by visiting go三角洲.com just type in your starting location, your destination and the time of day you plan to travel. The planner will give you all the information you need to ride Chapel Hill Transit and other public transit services available in the area.

Trip Planner itineraries may not include service disruptions and reroutes caused by weather, emergencies, traffic events or construction.

REAL TIME BUS INFORMATION
NextBus is a service designed to help take the guesswork out of bus arrivals. It uses satellite technology to track a bus; then sends the estimated arrival time for a particular stop to you via phone, text, or web. Many high-traffic stops also have signs which display this information. To use NextBus:
• Provide your bus stop number or route letter and direction.
• All Chapel Hill Transit bus stops are numbered and key stop numbers are listed on each schedule.
• Q text “chapelhill” and your stop number to 41411
• Leave a space between the word chapelhill and your stop number when entering text.
• You will receive a text message back with arrival time.

REAL TIME INFO CONT.
• Standard data and messaging rates may apply.
• Download the app to your web enabled device.

If you are traveling outside of the Chapel Hill Transit service area, TransLoc provides real time bus information for GoTriangle and the Piedmont Authority for Regional Transportation (PARTR).

RAMPs, Lifts and kneeling
Most of Chapel Hill Transit’s buses now have ramps. Anyone can request the ramp or lift be used. These aren’t just for customers using wheelchairs/mobility devices. The bus driver can also lower the floor of the bus to make boarding easier. Ask the operator to kneel the bus if it would make it safer for you to board.

BIKE RACKS
Every Chapel Hill Transit bus can carry two bikes on its front racks.
• Bikes can be loaded on the rack at all hours of public operation and at any stop.
• There is no extra charge for your bike.
• Bikes are not allowed inside the bus, except for folded bikes.
• If the bus bike rack is full, please wait for the next bus.

InClement weather policy
Chapel Hill Transit’s policy is to safely provide service regardless of the weather conditions. However, during some weather conditions or other emergencies, scheduled times and routing may be altered.

Visit www.chapelhill-transit.org and/or sign up for alerts from Town of Chapel Hill: https://www.townofchapelhill.org/ , inclement-weather to stay informed during adverse conditions.

Riding Tips
• Stay behind the yellow line at the front of the bus when the vehicle is in motion and do not distract the bus operator while they are driving.
• Smoking of any kind, including electronic cigarettes, is not allowed.
• Open drink containers are not allowed.
• Drinking alcoholic beverages or possessing open containers of alcoholic beverages is not allowed.
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