

# Chapel Hill Community Resources For People Impacted By COVID-19



There are resources to help people impacted by COVID-19. Email [housingandcommunity@townofchapelhill.org](mailto:housingandcommunity@townofchapelhill.org) if we missed something. Visit [www.townofchapelhill.org/coronavirus](http://www.townofchapelhill.org/coronavirus) for the most up-to-date list.



## HEALTH RESOURCES

**Local COVID-19 Resources:** Orange County Health Department. Call their Hotline at 919-245-6111 or visit [www.orangecountync.gov/coronavirus](http://www.orangecountync.gov/coronavirus).

**Statewide COVID-19 information:** Call 2-1-1 or 888-892-1162. Visit [covid19.ncdhhs.gov](http://covid19.ncdhhs.gov) or get text updates by texting COVIDNC to 898211.

### Mental Health Phone Lines:

- For anyone: Hope4NC Helpline at 1-855-587-3463 or Mental Health Crisis Support at \*\*ASK
- For older adults: Hope Line at 1-866-578-4673 or 1-866-578-HOPE

### Domestic Violence and Rape Crisis Intervention:

- The **Compass Center for Women and Families** office is closed. Their 24 hour domestic violence line is open at 919-929-7122. Their business line, 919-968-4610, is open. Learn more at: [www.compassctr.org](http://www.compassctr.org)
- **Orange County Rape Crisis Center:** Their 24 hour helpline is available at 866-WE-LISTEN (866-935-4783) or by text at 919-504-5211. Hospital accompaniment is via video chat. Learn more at: [www.occcc.org](http://www.occcc.org).



## FOOD ASSISTANCE

<p><b>For anyone in need</b></p>	<ul style="list-style-type: none"> <li>• <b>Dinner &amp; Lunch:</b> The <a href="http://www.interfaithcouncil.org">Inter-Faith Council (IFC)</a> serves lunch for pickup Monday – Saturday, 11:15 -12:30pm and Sunday, 12:15-1:30 at 100 W. Rosemary St. Dinner for pickup is served Monday – Friday, 6:15-7pm.</li> <li>• <b>Week of groceries:</b> Call IFC at 919-929-6380 and press 0 or visit to make an appointment.</li> <li>• <b>Box of food:</b> Weekly food bank from 9-11am on Wednesdays at Eubanks Park and Ride, 2000 Eubanks Rd.</li> <li>• <b>Box of food:</b> Monthly food bank, 2<sup>nd</sup> Thursdays, 9:30-11am at Cedar Ridge High School, 1125 New Grady Brown Road in Hillsborough.</li> <li>• <b>Box of food:</b> Monthly food bank, 4<sup>th</sup> Thursdays, 9:30-11am at Carrboro High School, 201 Rock Haven Road.</li> <li>• <b>2 bags of food:</b> Every 1st and 3rd Saturday of the month from 11-12pm at Hillside Church, 201 Culbreath Road, Chapel Hill, Lower Gravel Parking Lot. A joint ministry of Hillside Church and Point Church.</li> </ul>
<p><b>For children and families</b></p>	<ul style="list-style-type: none"> <li>• <b>TABLE</b> is doing home-based food delivery to families with children in the Chapel Hill Carrboro City School system. To request food visit <a href="http://www.tablenc.org/request-food">www.tablenc.org/request-food</a>.</li> <li>• <b>Food For Students</b> is distributing pre-packaged lunch and a snack to children, ages 0-18 in the Chapel Hill Carrboro City School district. See locations and times on the last page.</li> <li>• <b>PORCH</b> has a food program for families with children in the Chapel Hill Carrboro City Schools. If you have children who currently attend school in Chapel Hill or Carrboro, contact <a href="mailto:chc@porchcommunities.org">chc@porchcommunities.org</a> to ask about enrollment options.</li> <li>• <b>SHEETZ</b> is offering free daily kids meals, while supplies last. Find participating stores online at <a href="http://www.sheetz.com/news/kidzmeals">www.sheetz.com/news/kidzmeals</a>.</li> </ul>
<p><b>For seniors</b></p>	<ul style="list-style-type: none"> <li>• <b>Meals on Wheels</b> is delivering meals to older adults once a week. Apply at <a href="http://www.mowocnc.org/apply-meals">www.mowocnc.org/apply-meals</a> or call 919-942-2948.</li> <li>• <b>Orange County Senior Center Hot Lunch program</b> distributes hot and boxed lunches during the week to qualified Orange County residents who are over 60. To enroll e-mail <a href="mailto:ijackson@orangecountync.gov">ijackson@orangecountync.gov</a> or call 919-245-4256.</li> </ul>

# Chapel Hill Community Resources For People Impacted By COVID-19



- **Orange County Seniors Supplemental Food box program** distributes a box of non-perishable groceries once a month to qualified Orange County residents who are over 60. To enroll e-mail [shmcpherson@orangecountync.gov](mailto:shmcpherson@orangecountync.gov) or call 919-245-4243.



## UTILITY & HOUSING ASSISTANCE

**Utilities:** Information for local utilities is below.

- **OWASA:** Website: [www.owasa.org](http://www.owasa.org), Phone: 919-537-4343, Email: [info@owasa.org](mailto:info@owasa.org)
- **Duke Energy:** Website: [www.dukeenergyupdates.com](http://www.dukeenergyupdates.com), Phone: 800-777-9898
- **Dominion Energy:** Website: [www.dominionenergy.com](http://www.dominionenergy.com), Phone: 866-366-4357

**Major cellphone carriers**, are offering assistance with keeping users connected. Check your specific provider.

**Rental and Utility Assistance:** There are opportunities for low-income households to receive financial assistance to pay rent, utilities, and other critical household expenses:

- **Rental and Utility Assistance Program:** Available to Orange County residents in housing crisis by providing one-time financial assistance. Contact the Housing Helpline at 919-245-2655 or [housinghelp@orangecountync.gov](mailto:housinghelp@orangecountync.gov).
- **Inter-Faith Council:** Schedule an appointment by calling **919-929-6380 x19 9 a.m. to 5 p.m.**

**Evictions:** The statewide ban on evictions was lifted on June 22. If you are facing eviction, you can call the County Housing Helpline at 919-245-2655. See also the Rental and Utility Assistance above.

**Fair Housing & COVID-19:** If you believe you've experienced Housing Discrimination related to the COVID-19 pandemic, contact [Orange County Human Rights & Relations Department](http://www.orangecountync.gov/human-rights) at 919-245-2487.



## EMPLOYMENT

**Unemployment Assistance:** The fastest and most efficient way to file a claim is to create an online account and file online at [www.des.nc.gov](http://www.des.nc.gov) or call 888-737-0259.

For local businesses you can get assistance by contacting the **Chapel Hill-Carrboro Chamber of Commerce** at 919-967-7075, [info@carolinachamber.org](mailto:info@carolinachamber.org), or at [www.carolinachamber.org/covid19](http://www.carolinachamber.org/covid19).

The **Orange County Arts Commission** has created an Orange County Arts Support Fund. Artists and organizations who have been impacted by COVID-19 can apply at: [www.artsorange.org/covid-19/apply](http://www.artsorange.org/covid-19/apply)



## OTHER RESOURCES

**Orange County Hotline:** Questions about COVID-19 and/or its impacts in Orange County? Call (919) 245-6111 between the hours of 8:30 a.m. to 5 p.m. Monday to Friday. Spanish and other languages available.

**Town of Chapel Hill:** The Town of Chapel Hill Call Center is now closed. Here are some helpful phone numbers. Parks and Recreation: 919-968-2784. Public Works: 919-969-5100. Chapel Hill Transit: 919-969-4900. All other Town services: 919-968-2743 or [info@townofchapelhill.org](mailto:info@townofchapelhill.org). Spanish and Mandarin available.

Call **211** to get information on resources in the community. Open 24/7 and in over 170 languages.

Visit **OC Connect** at <http://thecef.force.com/> for a database of services and resources in Orange County.



## Chapel Hill Carrboro City School Meal Distribution Sites

Meals will be available Monday- Friday.

<b>Airport Gardens</b>	11:30-12:45
<b>Berkshire 54 East</b>	11:00-12:30
<b>Berkshire 54 West</b>	11:30-12:45
<b>Big Valley MHP</b>	11:30-12:45
<b>Carolina Apartments</b>	11:30-12:45
<b>Carrboro HS (180 West)</b>	11:30-12:45
<b>Chase Park</b>	11:00-12:30
<b>Collins Crossing</b>	11:30-12:45
<b>Craig &amp; Gomains</b>	11:00-12:45
<b>Crestwood MHP</b>	11:30-12:45
<b>Dobbins Hill</b>	11:00-12:30
<b>Eastwood</b>	11:00-12:30
<b>Elliot Woods</b>	11:00-12:30
<b>Estes Park</b>	11:00-12:30
<b>Greenfield</b>	11:30-12:45
<b>Kingswood</b>	11:00-12:30
<b>Lakeview MHP</b>	11:00-12:30
<b>Northside Elem</b>	11:30-12:45
<b>Oakwood</b>	11:30-12:45
<b>Pinegate Apartments</b>	11:30-12:45
<b>Rainbow Heights</b>	11:30-12:45
<b>Ridgefield (S. Estes)</b>	11:30-12:45
<b>Ridgewood MHP</b>	11:30-12:45
<b>Riggsbee MHP</b>	11:30-12:45
<b>Rocky Brook MHP</b>	11:00-12:30
<b>Rogers Rd/RENA</b>	11:30-12:45
<b>Royal Park</b>	11:30-12:45
<b>Tarheel Moody MHP</b>	11:30-12:45
<b>The Crest</b>	11:00-12:30
<b>Trinity Ct/Pritchard</b>	11:30-12:45
<b>Umstead @ Bolinwood</b>	11:00-12:30

If you live in one of the following neighborhoods, please contact us for information about meals (919-967-8211 ext. 28270): **Hilltop MHP, Pine Grove MHP, Rangewood, Village MHP, Landings at Winmore**