Chapel Hill Community Resources For People Impacted By COVID-19

There are resources to help people impacted by COVID-19. Email housingandcommunity@townofchapelhill.org if we missed something. Visit www.townofchapelhill.org/coronavirus for the most up-to-date list.

HEALTH RESOURCES

Local COVID-19 Resources: Orange County Health Department. Call their Hotline at 919-245-6111 or visit www.orangecountync.gov/coronavirus.

COVID-19 Vaccines: Vaccines are safe and free. Getting vaccinated will be critical for ending the pandemic, so make a plan to be vaccinated when it's your turn! Learn more about Orange County’s COVID-19 vaccination plan at www.orangecountync.gov/getyourshot, Video on Orange County’s COVID-19 vaccination plan.

Free COVID-19 Testing: Orange County Health Department. Visit orangecountync.gov/2451/Testing for testing times and locations, including weekday, weekly, and monthly testing events.

Statewide COVID-19 information: Call 2-1-1 or 888-892-1162. Visit covid19.ncdhhs.gov or get text updates by texting COVIDNC to 898211.

Mental Health Phone Lines:
- For anyone: Hope4NC Helpline at 1-855-587-3463 or Mental Health Crisis Support at **ASK
- For older adults: Hope Line at 1-866-578-4673 or 1-866-578-HOPE

Domestic Violence and Rape Crisis Intervention:
- The Compass Center for Women and Families office is open Mon-Fri from 9am to 5pm. Their 24 hour domestic violence line is open at 919-929-7122. Their business line, 919-968-4610, is open. Learn more at: www.compassctr.org
- Orange County Rape Crisis Center: Their 24 hour helpline is available at 919-967-7273 or 866-WE-LISTEN (866-935-4783) or by text at 919-504-5211. Hospital accompaniment is via video chat. Learn more at: www.ocrcc.org

FOOD ASSISTANCE

For anyone in need
- Dinner & Lunch: The Inter-Faith Council (IFC) serves lunch for pickup Monday – Saturday, 11:15 -12:30pm and Sunday, 12:15-1:30 at 110 W. Main Street, Carrboro. Dinner for pickup is served Monday – Friday, 6:15-7pm.
- Week of groceries: Call IFC at 919-929-6380 weekdays from 9am to 5pm to make an appointment.
- Box of food: Weekly food bank from 10-11:30am on Wednesdays at Eubanks Park and Ride, 2000 Eubanks Rd.
- Bag of food: Every 3rd Friday, 10am-3pm at RENA Center, 101 Edgar Street, Chapel Hill
- 2 bags of food: Every 1st, 3rd, and 5th Saturday of the month from 11-12pm at Hillside Church, 201 Culbreath Road, Chapel Hill, Lower Gravel Parking Lot. A joint ministry of Hillside Church and Point Church.

For children and families
- TABLE is doing home-based food delivery to families with children in the Chapel Hill Carrboro City School system. To request food visit www.tablenc.org/request-food.
- Food For Students is distributing pre-packaged lunch and a snack to children, ages 0-18 in the Chapel Hill Carrboro City School district. See locations and times on the last page.
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For students:
- **PORCH** has a food program for families with children in the Chapel Hill Carrboro City Schools. If you have children who currently attend school in Chapel Hill or Carrboro, contact chc@porchcommunities.org to ask about enrollment options.
- **SHEETZ** is offering free daily kids meals, while supplies last. Find participating stores online at www.sheetz.com/news/kidzmeals.

For seniors:
- **Meals on Wheels** is delivering meals to older adults once a week. Apply at www.mowocnc.org/apply-meals or call 919-942-2948.
- **Orange County Senior Center Hot Lunch program** distributes hot and boxed lunches during the week to qualified Orange County residents who are over 60. To enroll e-mail jackson@orangecountync.gov or call 919-245-4256.
- **Orange County Seniors Supplemental Food box program** distributes a box of non-perishable groceries once a month to qualified Orange County residents who are over 60. To enroll e-mail shmcpherson@orangecountync.gov or call 919-245-4243.

**UTILITY & HOUSING ASSISTANCE**

Utilities: Information for local utilities is below.

- **OWASA**: Website: www.owasa.org, Phone: 919-537-4343, Email: info@owasa.org
- **Duke Energy**: Website: www.dukeenergyupdates.com, Phone: 800-777-9898
- **Dominion Energy**: Website: www.dominionenergy.com, Phone: 866-366-4357

Major cellphone carriers, are offering assistance with keeping users connected. Check your specific provider.

Rental and Utility Assistance: There are opportunities for low-income households to receive financial assistance to pay rent, utilities, and other critical household expenses:

- **Rental and Utility Assistance Program**: Available to Orange County residents in housing crisis by providing one-time financial assistance. Contact the Housing Helpline at 919-245-2655 or housinghelp@orangecountync.gov.
- **Inter-Faith Council**: Schedule an appointment by calling 919-929-6380 x19 9 a.m. to 5 p.m.

**Street Outreach, Harm Reduction, and Deflection (SOHRAD)** program is a new effort to connect people experiencing homelessness in Orange County with housing and services. Available Monday-Friday 9am-11pm and Saturday 2pm-11pm. SOHRAD Program Phone: 919-886-3351, SOHRAD Program Email: SOHRAD@orangecountync.gov

**Evictions**: In October, the CDC issued an eviction moratorium, providing a temporary halt in residential evictions to prevent the further spread of COVID-19. Governor Cooper’s Executive Order No. 171 strengthens eviction prevention in NC, requiring landlords to make residents aware of their rights under the CDC order. If you are facing eviction, you can call the County Housing Helpline at 919-245-2655 or call NC 2-1-1. See also the Rental and Utility Assistance above.

**Fair Housing & COVID-19**: If you believe you’ve experienced Housing Discrimination related to the COVID-19 pandemic, contact Orange County Human Rights & Relations Department at 919-245-2487.

**EMPLOYMENT**

Compiled by Town of Chapel Hill | Last updated February 23, 2021 | Visit www.townofchapelhill.org/coronavirus for most up-to-date list.
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Unemployment Assistance: The fastest and most efficient way to file a claim is to create an online account and file online at www.des.nc.gov or call 888-737-0259.

For local businesses you can get assistance by contacting the Chapel Hill-Carrboro Chamber of Commerce at 919-967-7075, info@carolinachamber.org, or at www.carolinachamber.org/covid19.

The Orange County Arts Commission has created an Orange County Arts Support Fund. Artists and organizations who have been impacted by COVID-19 can apply at: www.artsorange.org/covid-19/apply

OTHER RESOURCES

Orange County Hotline: Questions about COVID-19 and/or its impacts in Orange County? Call (919) 245-6111 between the hours of 8:30 a.m. to 5 p.m. Monday to Friday. Spanish and other languages available.

Town of Chapel Hill: The Town of Chapel Hill Call Center is now closed. Here are some helpful phone numbers. Parks and Recreation: 919-968-2784. Public Works: 919-969-5100. Chapel Hill Transit: 919-969-4900. All other Town services: 919-968-2743 or info@townofchapelhill.org. Spanish and Mandarin available.

Call 211 to get information on resources in the community. Open 24/7 and in over 170 languages. Visit OC Connect at http://thecef.force.com/ for a database of services and resources in Orange County.

Chapel Hill Carrboro City School Meal Distribution Sites

Meals will be available Monday- Friday.

<table>
<thead>
<tr>
<th>Location</th>
<th>Time</th>
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<tbody>
<tr>
<td>Berkshire 54 (leasing office side)</td>
<td>11:30-12:45</td>
</tr>
<tr>
<td>Carolina Apartments</td>
<td>11:30-12:45</td>
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<tr>
<td>Carrboro HS (180 West)</td>
<td>11:30-12:45</td>
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<tr>
<td>Collins Crossing</td>
<td>11:30-12:45</td>
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<tr>
<td>Craig &amp; Gomains</td>
<td>11:00-12:45</td>
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<tr>
<td>Dobbins Hill</td>
<td>11:00-12:30</td>
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<tr>
<td>Eastwood</td>
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<td>Elliot Woods</td>
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<td>Estes Park</td>
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<tr>
<td>Greenfield</td>
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<td>Kingswood</td>
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<td>Northside Elem</td>
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<tr>
<td>Pinegate Apartments</td>
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<tr>
<td>Rainbow Heights</td>
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<tr>
<td>Ridgefield (S. Estes)</td>
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<tr>
<td>Rogers Rd/RENA</td>
<td>11:30-12:45</td>
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<td>Royal Park</td>
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<td>Tarheel Moody MHP</td>
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<tr>
<td>Umstead @ Bolinwood</td>
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If you live in one of the following neighborhoods, please contact us for information about meals (919-967-8211 ext. 28270): Airport Gardens, Berkshire 54 (side w/ pool), Big Valley, Chase Park, Crest (West End), Crestwood MHP, Hilltop MHP, Lakeview MHP, Oakwood, Pine Grove MHP, Rangewood, Riggsbee MHP, Rockybrook MHP, Trinity Ct/Pritchard, Village MHP, Landings at Winmore.