



## Easy Rider Advisory Board Action Minutes (APPROVED)

**Meeting Date/Time:** Wednesday, August 14, 2019 @ 4 pm

**Members Present:** Ellen Perry, Claire Miller, Robert (Bob) Warren, Allen Stutts, and Helen Clark

**Members Absent:** Jane Whittier and Kevin Shields

**Staff Members:** Travis Parker, Angie Steele, and Henry DePietro

**Visitors:** TeLeishia Holloway and Skip Proctor

Agenda Item	Discussion Point	Motions	Votes/Actions
<b>CALL TO ORDER</b>	<ul style="list-style-type: none"><li>Allen Stutts called the meeting to order at 4 pm.</li></ul>	<ul style="list-style-type: none"><li>Ellen Perry made a motion to accept the minutes. The motion was seconded by Helen Clark. The motion passes.</li></ul>	
<b>EZRAC INITIATIVES</b>	<ol style="list-style-type: none"><li>Helen Clark has been sworn in as a returning member of EZRAC. Kevin Shields will have to be taken to Town Hall to be sworn in.</li><li>TeLeishia Holloway, Transit Administrator with OPT explained their ADA and Elderly, Disabled Medical Transportation (EDTAP) transportation programs. There is a two day notice for scheduling with EDTAP and a one day notice required for ADA transportation. Applications are available on the website. OPT will be rolling out TransLoc Microtransit Mobility on Demand service during mid to late fall. Transit Academy is scheduled for Sept 17-19. Travis will share the details of the event.</li><li>Under the program called Transit Connect, GoTriangle will pay up to \$10 for bus riders to take either Uber or</li></ol>		

Agenda Item	Discussion Point	Motions	Votes/Actions
	<p>Lyft the last mile or so to and from work. Rides that extend outside the RTP zone won't be free.</p> <p>D. Travis received a contract from GoTriangle that allows CHT to continue seamless bus service. The contract is being reviewed by our Transit Director.</p> <p>E. EZ Rider does provide emergency pick up service for distressed passengers. Travis reported that the individual needs to contact the PD, FD, or EZ Rider to receive a ride. There is no stranded rule in Chapel Hill.</p> <p>F. There may be delays for will call pickups. Dispatch is responsible for assessing routes and trips before assigning drivers.</p> <p>G. OTP was 85% for July 2019 with of total of 5,088 trips.</p> <p>H. 388 (6%) no shows were recorded for July.</p>		
<b>EZ RIDER MANAGER'S REPORT</b>	<p>A. Drivers are to ensure that no customer is left out in the heat. Drivers will wait until the customer gets into the building.</p> <p>B. Run Cuts for DR is in place for 2 to 3 months.</p> <p>C. Complaint of over crowdedness on the senior shuttle is being addressed.</p> <p>D. Accident involving the overhang at University Baptist Church.</p> <p>E. Drivers are doing a good job keeping the vehicles clean.</p>		
<b>OTHER BUSINESS</b>	<p>A. Greenville Commons would like a stop by the senior shuttle to their location.</p> <p>B. Ellen Perry and Bob Warren reported that the NSBRT project is going well. They receive good input on accessibility requirements.</p> <p>C. Allen Stutts stated that there are legal and logistic reasons why same day service is not permitted.</p>		

Agenda Item	Discussion Point	Motions	Votes/Actions
	Exceptions could be made for medical reasons. Will place on the agenda at the next meeting.		
<b>ADJOURNMENT</b>		Motion was made by Ellen Perry to adjourn at 5 pm and was seconded by Helen Clark.	
<b>NEXT MEETING</b>		September 11, 2019	