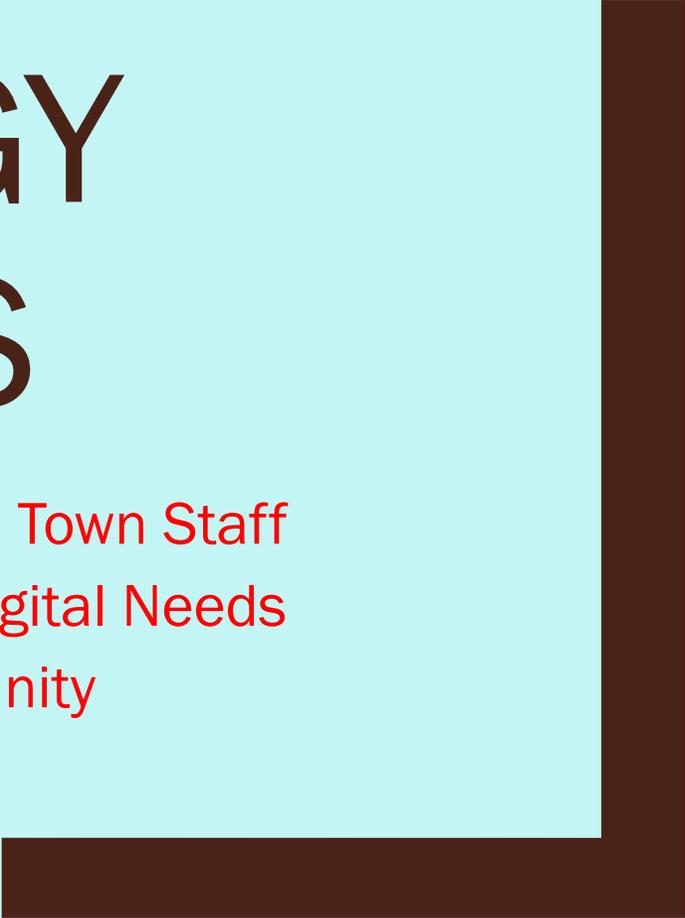




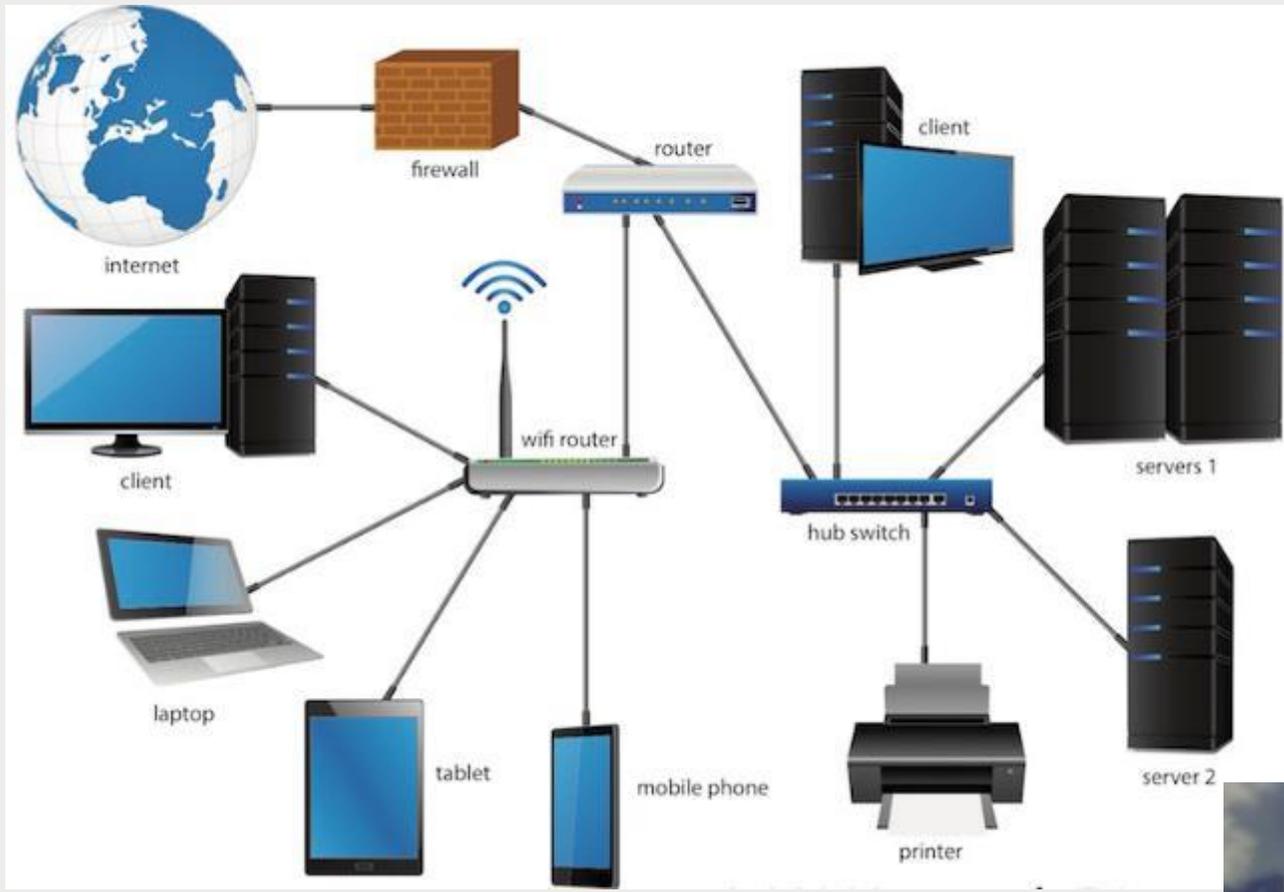


TECHNOLOGY SOLUTIONS

Provision and Support Technology Tools to Town Staff
Partner with Departments and on Their Digital Needs
Work with Businesses and Community



DATA CENTERS







WORKSPACES





Traditional office plus many workers able to work remotely from home and in the field



Customer Service Area in Town Hall, the Police HQ, Parks and Recreation, the Library



Secure remote access from a police car – access to Town network, BMV, Criminal Justice information



Transit – Next Bus, Demand Response, WiFi at Major Stops



Public Works – Vehicle Maintenance, Dispatching, Automated Vehicle Location



Council Chamber Construction (Several Years Ago)



Top IT Priority
Least Privilege Access
Risk Management
Vendor Management

3

SECURITY

Cybersecurity awareness
Business Continuity Plans
Redundant Systems
Backups



STOP

Before you use the Internet, take time to understand the risks and learn how to spot potential

THINK

Take a moment to be certain the path ahead is clear. Watch for warning signs and consider how your actions online could impact your safety, or your family's.

CONNECT

Enjoy the Internet with greater confidence, knowing you've taken the right steps to safeguard yourself and your computer.

STOPTHINKCONNECT.ORG

STOP | THINK | CONNECT TIPS FOR PARENTS ON RAISING PRIVACY-SAVVY KIDS

In today's world, digitally connected families must think about safety and security both online and offline. Every child is taught basic safety and security, like not talking to strangers and looking both ways before crossing the street. Teaching young people easy-to-learn life lessons for online safety and privacy begins with parents leading the way.

The first step is to teach children how to STOP. THINK. CONNECT.: take safety measures, think about the consequences of your actions and connect knowing you have taken steps to safeguard yourself and your family when online.

SHARE WITH CARE - WHAT YOU POST CAN LAST A LIFETIME:

Help your children understand that any information they share online can easily be copied and is almost impossible to take back. Teach them to consider who might see a post and how it might be perceived in the future.

PERSONAL INFORMATION IS LIKE MONEY. VALUE IT. PROTECT IT.:

Information about your kids, such as the games they like to play and what they search for online, has value - just like money. Talk to your kids about the value of their information and how to be selective with the information they provide to apps and websites.

POST ONLY ABOUT OTHERS AS YOU WOULD LIKE TO HAVE THEM POST ABOUT YOU:

Remind children and family members about the golden rule and that it applies online as well. What they do online can positively or negatively impact other people.

OWN YOUR ONLINE PRESENCE:

Start the conversation about the public nature of the Internet early. Learn about and teach your kids how to use privacy and security settings on their favorite online games, apps and platforms.

REMAIN POSITIVELY ENGAGED:

Pay attention to and know the online environments your children use. In the real world, there are good and bad neighborhoods, and the online world is no different. Help them to identify safe and trusted websites and apps. Encourage them to be cautious about clicking on, downloading, posting and uploading content.

STAY CURRENT. KEEP PACE WITH NEW WAYS TO STAY SAFE ONLINE:

Keep up with new technology and ways to manage privacy. Visit staysafeonline.org or other trusted websites for the latest information about ways to stay safe online. Talk about what you discovered with your family, and engage them on a regular basis to share what they know about privacy.

Created by the National Cyber Security Alliance
Made possible in whole by a grant from the Digital Trust Foundation.

STOPTHINKCONNECT.ORG



Email

Random 30 days of email
490,000+ emails

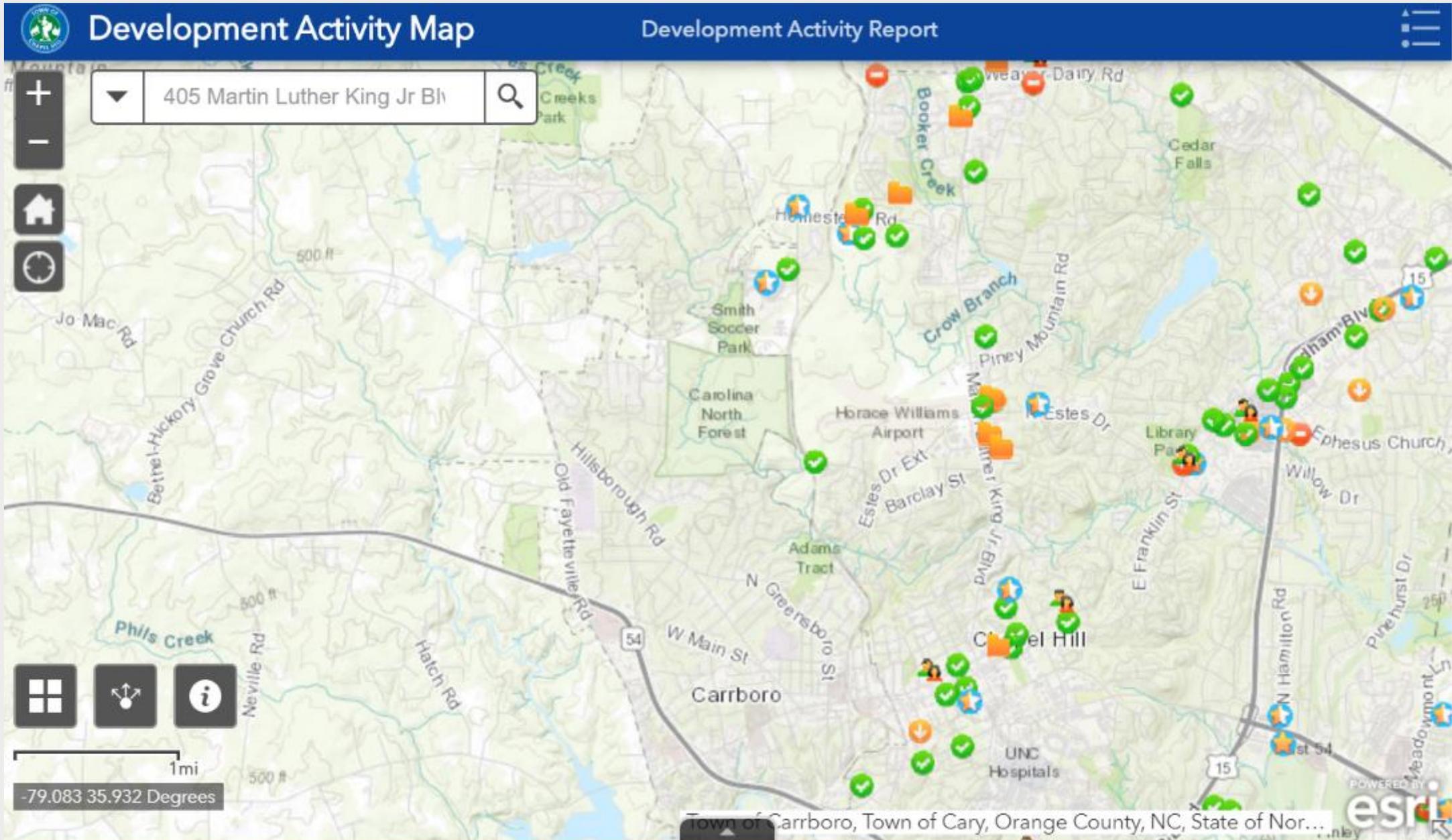
197,918	allowed through to mailbox
288,797	blocked
8,039	quarantined for review

Averaging 6-7 million emails per year.



CONSTRUCTION

Town Facilities
Vendors (AT&T, Google, Verizon etc)



Geospatial mapping and databases for development, stormwater, emergency management . . .













Fiber Damage, Repairs and Moves





DIGITAL TRANSFORMATION

Partnership with Departments



SMART CITIES

Preparing for the Future

Collecting and Utilizing Data with Analytics

OpenData & Public Engagement

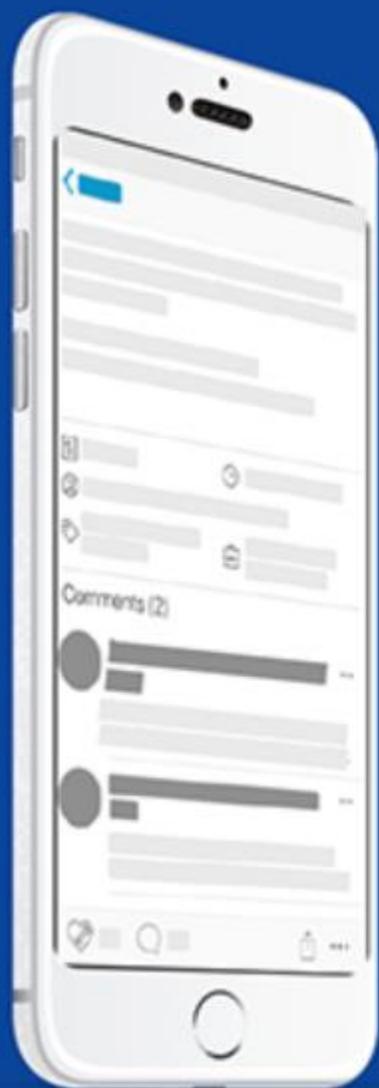
Service Improvements

Inter-system Operability









Download Chapel Hill Connect

to submit and track requests, access local information, and much more!

<http://www.townofchapelhill.org/>



powered by SeeClickFix

Questions ?