TECHNOLOGY SOLUTIONS

Provision and Support Technology Tools to Town Staff
Partner with Departments and on Their Digital Needs
Work with Businesses and Community
DATA CENTERS
WORKSPACES
Traditional office plus many workers able to work remotely from home and in the field
Customer Service Area in Town Hall, the Police HQ, Parks and Recreation, the Library
Secure remote access from a police car – access to Town network, BMV, Criminal Justice information
Transit – Next Bus, Demand Response, WIFI at Major Stops

Public Works – Vehicle Maintenance, Dispatching, Automated Vehicle Location
Council Chamber Construction (Several Years Ago)
SECURITY

Cybersecurity awareness
Business Continuity Plans
Redundant Systems
Backups

Top IT Priority
Least Privilege Access
Risk Management
Vendor Management
STOP
Before you use the Internet, take time to understand the risks and learn how to spot potential

THINK
Take a moment to be certain the path ahead is clear. Watch for warning signs and consider how your actions online could impact your safety, or your family’s.

CONNECT
Enjoy the Internet with greater confidence, knowing you’ve taken the right steps to safeguard yourself and your computer.

STOPTHINKCONNECT.ORG
Email

Random 30 days of email
490,000+ emails

197,918 allowed through to mailbox
288,797 blocked
8,039 quarantined for review

Averaging 6-7 million emails per year.
CONSTRUCTION

Town Facilities
Vendors (AT&T, Google, Verizon etc)
Geospatial mapping and databases for development, stormwater, emergency management . . .
Fiber Damage, Repairs and Moves
DIGITAL TRANSFORMATION

Partnership with Departments
SMART CITIES

Preparing for the Future
Collecting and Utilizing Data with Analytics
OpenData & Public Engagement
Service Improvements
Inter-system Operability
Download Chapel Hill Connect
to submit and track requests, access local information, and much more!

http://www.townofchapelhill.org/

powered by SeeClickFix
Questions ?