



## Town of Chapel Hill: Who Do I Call?

*Call 911 immediately for emergencies*

Problem	Contact
<b>Crime</b>	Chapel Hill Police Department - 911 Crime Stoppers 919-942-7515 or 919-226-CRIM(E) <a href="http://www.crimestoppers-chcunc.org">www.crimestoppers-chcunc.org</a>
<b>Dangerous, Injured or Loose Animals Lost Pet</b>	Orange County Animal Control 919- 942-PETS (7387) After Hours - 911
<b>Dead Animal Removal on Street or Other Public Property</b>	Chapel Hill Public Works Department 919-969-5100 Causing a Traffic Hazard - 911
<b>Dumping into Storm Drains</b>	Chapel Hill Fire Department - 911
<b>Fair Housing Complaint Landlord-Tenant Dispute</b>	Chapel Hill Office of Housing and Community <a href="mailto:ithompson@townofchapelhill.org">ithompson@townofchapelhill.org</a> 919-969-5081 North Carolina Attorney General 1-877-5-NO-SCAM <a href="#">NC AG - Renting a Home</a> North Carolina Human Relations Commission 919-807-4420 <a href="#">NC HRC - Fair Housing is for Everyone</a>
<b>Fire Hazard</b>	Chapel Hill Fire Department 919- 968-2781 <a href="mailto:fire@townofchapelhill.org">fire@townofchapelhill.org</a> After Hours or Emergency - 911
<b>Fire Hydrant Leaking</b>	OWASA (Orange Water and Sewer Authority) 919-537-4343 After Hours 919-968-4421
<b>Flooding, Erosion, or Drainage Concerns</b>	Chapel Hill Stormwater Management Department 919-969-RAIN (7246) or 919-969-5100 <a href="mailto:stormwater@townofchapelhill.org">stormwater@townofchapelhill.org</a> <a href="mailto:publicworks@townofchapelhill.org">publicworks@townofchapelhill.org</a> After Hours - 911
<b>Graffiti</b>	Chapel Hill Police Department - 911
<b>Hazardous Materials/Spills</b>	Chapel Hill Fire Department - 911



## Town of Chapel Hill: Who Do I Call?

<b>Housing Standards</b>	Chapel Hill Code Enforcement 919-969-5036 Chapel Hill Inspections Division 919-968-2718 <a href="mailto:codeenforcement@townofchapelhill.org">codeenforcement@townofchapelhill.org</a>
<b>Junk Vehicles</b>	Chapel Hill Code Enforcement 919-969-5036 Chapel Hill Inspections Division 919-968-2718 <a href="mailto:codeenforcement@townofchapelhill.org">codeenforcement@townofchapelhill.org</a>
<b>Natural Gas Leak</b>	Chapel Hill Fire Department – 911
<b>Noise</b>	Chapel Hill Police Department - 911
<b>Obstruction in the Street (such as tree limb or trash)</b>	Chapel Hill Public Works Department 919-969-5100 After Hours – 911
<b>Overhead Lines - Exposed, low hanging or Down Lines &amp; Vegetation on Lines</b>	Duke Energy 800-769-3766 <a href="http://www.duke-energy.com">www.duke-energy.com</a>
<b>Park, Playground, Ball Field, Court Conditions</b>	Chapel Hill Parks and Recreation Department 919-968-2784 <a href="mailto:parksrec@townofchapelhill.org">parksrec@townofchapelhill.org</a>
<b>Parked Vehicles on Residential Property</b>	Chapel Hill Code Enforcement 919-969-5036 Chapel Hill Inspections Division 919-968-2718 <a href="mailto:codeenforcement@townofchapelhill.org">codeenforcement@townofchapelhill.org</a>
<b>Propane Leak</b>	Chapel Hill Fire Department - 911
<b>Public Housing Maintenance</b>	Chapel Hill Housing Department 919-969-4982 <a href="mailto:housing@townofchapelhill.org">housing@townofchapelhill.org</a> After Hours 919-968-2855
<b>Recycling Pickup</b>	Orange County Recycling Center – 919-968-2788 <a href="mailto:recycling@orangecountync.gov">recycling@orangecountync.gov</a>
<b>Storm Damage – Trees and Power Lines Down</b>	911



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<b>Street Light Out</b>	Duke Energy - 800-769-3766 <a href="http://www.duke-energy.com">www.duke-energy.com</a>
<b>Streets or Sidewalks (such as cracks or potholes)</b>	Chapel Hill Public Works Department 919-969-5100 <a href="mailto:publicworks@townofchapelhill.org">publicworks@townofchapelhill.org</a> Major or Dangerous Problem, or After Hours - 911
<b>Street Signs, Stop Signs, Parking, Traffic Calming, and other Signs</b>	Chapel Hill Traffic Engineering Division 919-969-4999 <a href="mailto:traffic@townofchapelhill.org">traffic@townofchapelhill.org</a>
<b>Traffic Signal Lights and Signs</b>	Chapel Hill Traffic Engineering Division – 919-969-4999 <a href="mailto:traffic@townofchapelhill.org">traffic@townofchapelhill.org</a> After Hours - 911
<b>Traffic, Bicycle, or Pedestrian Safety Concerns</b>	Chapel Hill Traffic Engineering Division 919-969-4999 <a href="mailto:traffic@townofchapelhill.org">traffic@townofchapelhill.org</a>
<b>Trash Collection</b>	Chapel Hill Public Works Department 919-969-5100 <a href="mailto:publicworks@townofchapelhill.org">publicworks@townofchapelhill.org</a>
<b>Trash on Private Property</b>	Chapel Hill Code Enforcement 919-969-5036 Chapel Hill Inspections Division 919-968-2718 <a href="mailto:codeenforcement@townofchapelhill.org">codeenforcement@townofchapelhill.org</a>
<b>Tree Concerns (such as broken limbs, dead tree) on Public Property</b>	Chapel Hill Parks and Recreation Department 919-969-5122 <a href="mailto:parksrec@townofchapelhill.org">parksrec@townofchapelhill.org</a>
<b>Weeds or Unsightly Yard</b>	Chapel Hill Code Enforcement 919-969-5036 Chapel Hill Inspections Division 919-968-2718 <a href="mailto:codeenforcement@townofchapelhill.org">codeenforcement@townofchapelhill.org</a>

### Other Contact Information

**Town of Chapel Hill Main Number** 919-968-2743

**Chapel Hill Mayor and Council Members** 919-968-2714 [mayorandcouncil@townofchapelhill.org](mailto:mayorandcouncil@townofchapelhill.org)

**Public Works Department** 919-969-5100 or [publicworks@townofchapelhill.org](mailto:publicworks@townofchapelhill.org)

**Police Department** 919-968-2760

**Town of Chapel Hill Service Directory** [www.townofchapelhill.org](http://www.townofchapelhill.org)