Chapel Hill Transit

**Bike Racks**

- Bikes can be loaded on the rack at all hours of public operation and at all transit stops.
- There is no extra charge for your bike.
- Bikes are not allowed inside the bus, except for folded bikes.
- Most of Chapel Hill Transit's buses now have ramps. Anyone can request the ramp or lift be lowered. These aren't just for customers using wheelchairs/mobility devices. The planners will give you all the information you need to ride Chapel Hill, Carrboro and the University of North Carolina at Chapel Hill.
- There is a practice rack located on East Franklin Street near the Carolina Coffee Shop bus stop or when you see a bus at a transit stop number when entering text.
- Trip Planner itineraries may not include service area (except when loading/unloading bikes).
- Inclement Weather/Emergencies

- Disruptions and reroutes caused by weather, emergencies, service disruptions and other emergencies may affect the transit schedule. The planners will give you all the information you need to ride Chapel Hill, Carrboro and the University of North Carolina at Chapel Hill.

**Ramps, Lifts and Kneeling Buses**

- Chapel Hill Transit will operate Saturday service (No U and CCX routes).
- Service levels may also be adjusted at various times and routing may be affected.
- Good Friday, day after Thanksgiving, Christmas Eve the day after Christmas, and New Year's Eve.
- The planners will give you all the information you need to ride Chapel Hill, Carrboro and the University of North Carolina at Chapel Hill.

**Disabilities Act of 1990, the Civil Rights Act of 1964, and Chapel Hill Town Policy, Chapel Hill Transit does not discriminate against any person in the services and programs provided by Chapel Hill Transit on the basis of race, color, sex, religion, national origin, age, handicap, or marital status**

**Real Time Bus Information**

- NextBus is a service designed to help take the guesswork out of waiting for your bus. Our NextBus service uses real-time GPS tracking on our vehicles to provide you with the most accurate arrival times for your bus stop. To find the estimated arrival time for your bus, just enter your bus stop ID number, and NextBus will provide you with the real-time arrival time for your bus. You can also read the estimated arrival time for your bus via text message or by visiting our website.

**Snow and Ice Response**

- If there is snow or ice on the roads, the bus may not stop at your bus stop. You can text 'chapelh' and your bus stop number to 41411 to receive text alerts.

**Community Event**

- Plan the Signal Cord about a half block before you want to get off the bus.
- Pull the signal cord when you want to exit the bus if it would make it safer for you to board.

**Pets**

- Pets (non-service animals) may only be brought on the bus in a secured pet carrier.
- Pets are not allowed inside the bus, except for folded bikes.

**Community Event**

- Plan the Signal Cord about a half block before you want to get off the bus.
- Pull the signal cord when you want to exit the bus if it would make it safer for you to board.

**Moving Tips**

- Drinking alcoholic beverages or possessing open containers of alcoholic beverages is not allowed.
- Headphones must be used when playing electronic devices to limit sound to the hearing of the individual.

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