



## Easy Ride Advisory Board Action Minutes (DRAFT)

**Meeting Date/Time:** Wednesday, May 8, 2019 @ 4 pm

**Members Present:** Ellen Perry, Kevin Shields, Claire Miller, Robert Warren, and Jane Whittier.

**Members Absent:** Allen Stutts and Helen Clark

**Staff Members:** Travis Parker and Angie Steele

**Visitors:**

Agenda Item	Discussion Point	Motions	Votes/Actions
CALL TO ORDER	<ul style="list-style-type: none"> <li>Ellen Perry called the meeting to order at 4:08 pm.</li> </ul>	<ul style="list-style-type: none"> <li>Kevin Shields made a motion to accept the minutes. The motion was seconded by Ellen Perry. The motion passes.</li> </ul>	
EZ RIDER MANAGER'S REPORT (Travis Parker)	<p>A. Travis Parker reported on the monthly Operator's meeting that was held on 4/24/19.</p> <ul style="list-style-type: none"> <li>Safety &amp; Customer Service Focus (reviewed video on Drowsy Driving: Sleep Apnea &amp; Driver Fatigue)</li> <li>Discussion Items: 1) 395 days without a preventable accident. 2) New Hires: Victory Washington, Kierra Robinson, Melissa Patrick. The group would like to meet Melissa. Can she come to an EZRAC meeting? 3) Reviewed the tornado policy for Operators. Drivers stop the buses, take shelter, and resume driving once weather permits. 4) Getting out of the seat to</li> </ul>		Travis will email the group a copy of the Tornado Policy.

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	<p>assist customers. Drivers are supposed to assist customers. Some drivers assist and some don't. Ellen asked Travis to publish the do's and don'ts for EZ Rider customers.</p>		<p>Travis will ask Anita Hackney for a copy of the riders' guide for EZ Rider customers.</p>
<p><b>EZRAC INITIATIVES (Travis Parker)</b></p>	<ul style="list-style-type: none"> <li>A. NCPTA Conferences and Drivers Roadeo was held in Wilmington on April 26 to May 1.</li> <li>B. Operators Justin Graves, Marcus Parker, and Lillian Graves represented EZ Rider. FR division won the 3<sup>rd</sup> place team trophy.</li> <li>C. Report on ridership: OTP 84% for the month of April 2019 with a total of 5,503 trips.</li> <li>D. No Show Statistics: 308 (4.3%) no shows were recorded for the month of March. Travis asked that EZ Rider customers interested in using the shuttle for the Community Dinner, make reservations on Friday before noon, so that we have time to bring in extra drivers if needed.</li> <li>E. The North Carolina Public Transportation Association (NCPTA) and its Board of Directors, presented Anita Hackney - Community Outreach Manager with the 2019 NCPTA Transit Advocate Award.</li> <li>F. FR and DR Teams received the state wide safety awards during the North Carolina Public Transportation Associations Annual Conference. This is the sixth time in seven years DR has won this award.</li> </ul>		
<p><b>OTHER BUSINESS</b></p>	<ul style="list-style-type: none"> <li>• Robert mentioned that GoTriangle will only pick up at the Chapel Hill library and hospital now.</li> </ul>		<p>Travis will confirm the new GoTriangle schedule for Chapel Hill with Tammy Romain.</p>

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	<ul style="list-style-type: none"> <li>• Travis agreed to speak at a Low Vision group meeting held on the first Tuesday from 10-12 pm at the Seymour Center.</li> <li>• Robert reported that he heard GoTriangle is working with Uber and Lyft to provide shuttle service between bus stops and their offices in RTP only through a program called Transit Connect. Angie confirmed that arrangement through an online news article dated 4/12/19.</li> </ul>		
<b>ADJOURNMENT</b>		Motion to adjourn was made by Ellen Perry and seconded by Robert Warren at 5 pm.	
<b>NEXT MEETING</b>		June 12, 2019	