Town of Chapel Hill
Community Survey

GIS Maps

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Submitted to the Town of Chapel Hill
By:
ETC Institute
725 W. Frontier Lane,
Olathe, Kansas
66061
March 2018
Interpreting GIS Maps
Town of Chapel Hill 2018 Community Survey

The maps on the following pages show the mean ratings for several questions on the survey by county.

When reading the maps, please use the following color scheme as a guide:

- **DARK/LIGHT BLUE** shades indicate **POSITIVE** ratings. Shades of blue generally indicate satisfaction with a service, ratings of “excellent” or “good” and ratings of “very safe” or “safe.”

- **OFF-WHITE** shades indicate **NEUTRAL** ratings. Shades of neutral generally indicate that residents thought the quality of service delivery is adequate.

- **ORANGE/RED** shades indicate **NEGATIVE** ratings. Shades of orange/red generally indicate dissatisfaction with a service, ratings of “below average” or “poor” and ratings of “unsafe” or “very unsafe.”
Q1.1 Satisfaction with: Overall quality of police services

Town of Chapel Hill 2018 Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q1.2 Satisfaction with: Overall quality of fire services

Town of Chapel Hill 2018 Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q1.3 Satisfaction with: Overall quality of parks and recreation programs

Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q1.4 Satisfaction with: Overall quality of parks and recreation facilities

Town of Chapel Hill 2018 Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

Citizen Satisfaction
Mean rating on a 5-point scale

1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
No Response
Q1.5 Satisfaction with: Overall quality of public library services
Q1.6 Satisfaction with: Overall quality of Chapel Hill Transit

Town of Chapel Hill 2018 Community Survey

Citizen Satisfaction
Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

Town of Chapel Hill 2018 Community Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q1.7 Satisfaction with: Overall efforts of Town to enforce codes and ordinances

Citizen Satisfaction
Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

Town of Chapel Hill 2018 Community Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q1.8 Satisfaction with: Overall effectiveness of Town communications with the public

Citizen Satisfaction
Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q1.9 Satisfaction with: Overall management of traffic flow

Town of Chapel Hill 2018 Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q1.10 Satisfaction with: Overall management of stormwater runoff

Town of Chapel Hill 2018 Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

Citizen Satisfaction
Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response
Q1.11 Satisfaction with: Overall quality of trash and yard waste collection services

Citizen Satisfaction
Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

Town of Chapel Hill 2018 Community Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q1.12 Satisfaction with: Overall quality of permit and inspections services

Town of Chapel Hill 2018 Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

Citizen Satisfaction
Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

Town of Chapel Hill 2018 Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q1.13 Satisfaction with: Overall quality of public parking

Citizen Satisfaction
Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

Town of Chapel Hill 2018 Community Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q4.1 Satisfaction with: Overall feeling of safety in town

Town of Chapel Hill 2018 Community Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q4.2 Satisfaction with: Fire safety, education and outreach

Town of Chapel Hill 2018 Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q4.3 Satisfaction with: Police safety, education and outreach

Town of Chapel Hill 2018 Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q4.4 Satisfaction with: The attitude and behavior of police personnel toward people

Citizen Satisfaction
Mean rating on a 5-point scale

1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
No Response

Town of Chapel Hill 2018 Community Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q4.5 Satisfaction with: Visibility of police in neighborhoods

Town of Chapel Hill 2018 Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q4.6 Satisfaction with: Traffic enforcement

Citizen Satisfaction
Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

Town of Chapel Hill 2018 Community Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q4.7 Satisfaction with: Safety and security in your neighborhood

Town of Chapel Hill 2018 Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q4.8 Satisfaction with: Accessibility of crime data/police reports
Q6.1 Satisfaction with: Ease of use of Chapel Hill Transit

Citizen Satisfaction
Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q6.2 Satisfaction with: Snow removal on town streets

Citizen Satisfaction
Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

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Q6.3 Satisfaction with: Availability of parking downtown

Town of Chapel Hill 2018 Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

**Citizen Satisfaction**
Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

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Town of Chapel Hill 2018 Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)
**Q6.4 Satisfaction with: Ease of use of parking payment options**

Town of Chapel Hill 2018 Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

**Citizen Satisfaction**
Mean rating on a 5-point scale

- **1.0-1.8 Very Dissatisfied**
- **1.8-2.6 Dissatisfied**
- **2.6-3.4 Neutral**
- **3.4-4.2 Satisfied**
- **4.2-5.0 Very Satisfied**
- **No Response**
Q6.5 Satisfaction with: Ease of travel by car in town

Citizen Satisfaction
Mean rating on a 5-point scale

<table>
<thead>
<tr>
<th>Rating Range</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.0-1.8</td>
<td>Very Dissatisfied</td>
</tr>
<tr>
<td>1.8-2.6</td>
<td>Dissatisfied</td>
</tr>
<tr>
<td>2.6-3.4</td>
<td>Neutral</td>
</tr>
<tr>
<td>3.4-4.2</td>
<td>Satisfied</td>
</tr>
<tr>
<td>4.2-5.0</td>
<td>Very Satisfied</td>
</tr>
<tr>
<td></td>
<td>No Response</td>
</tr>
</tbody>
</table>

Town of Chapel Hill 2018 Community Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q6.6 Satisfaction with: Ease of walking in town

Town of Chapel Hill 2018 Community Survey

Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q6.7 Satisfaction with: Ease of bicycling in town

Town of Chapel Hill 2018 Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q6.8 Satisfaction with: Availability of sidewalks

Town of Chapel Hill 2018 Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

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Town of Chapel Hill 2018 Community Survey

Citizen Satisfaction
Mean rating on a 5-point scale

1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
No Response
Q6.9 Satisfaction with: Availability of greenways/multi-use paths

Town of Chapel Hill 2018 Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

Citizen Satisfaction
Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response
Q6.10 Satisfaction with: Connectivity of greenways/multi-use paths

Town of Chapel Hill 2018 Community Survey

Citizen Satisfaction
Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q6.11 Satisfaction with: Availability of on-street bike facilities

Town of Chapel Hill 2018 Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q6.12 Satisfaction with: Availability of bicycle parking

Citizen Satisfaction
Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q9.1 Satisfaction with: How well the Town is planning for the future

Town of Chapel Hill 2018 Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

**Citizen Satisfaction**
Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

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Q9.2 Satisfaction with: You feel your voice can influence change in Chapel Hill

Town of Chapel Hill 2018 Community Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q9.3 Satisfaction with: Acceptance of diverse populations

Town of Chapel Hill 2018 Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q9.4 Satisfaction with: Sense of belonging to community

Citizen Satisfaction
Mean rating on a 5-point scale

1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
No Response

Town of Chapel Hill 2018 Community Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q9.5 Satisfaction with: Availability of a range of housing options by price

Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q9.6 Satisfaction with: Availability of a range of housing types

Citizen Satisfaction
Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response
Q9.7 Satisfaction with: As a community thinking about choices for future generations

Town of Chapel Hill 2018 Community Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q9.8 Satisfaction with: Access for children to Town facilities and services

Citizen Satisfaction
Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

Town of Chapel Hill 2018 Community Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q9.9 Satisfaction with: Access for teens to Town facilities and services

Citizen Satisfaction
Mean rating on a 5-point scale

1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
No Response

Town of Chapel Hill 2018 Community Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q9.10 Satisfaction with: Access for seniors to Town facilities and services

Town of Chapel Hill 2018 Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q9.11 Satisfaction with: Access for persons with disabilities to Town facilities and services

Town of Chapel Hill 2018 Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q11.1 Satisfaction with: Quality of energy conservation programs

Town of Chapel Hill 2018 Community Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q11.2 Satisfaction with: Availability of green space

Citizen Satisfaction
Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

Town of Chapel Hill 2018 Community Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q11.3 Satisfaction with: Quality of climate change initiatives such as tree canopies and electric buses

Citizen Satisfaction
Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

Town of Chapel Hill 2018 Community Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q11.4 Satisfaction with: Availability of public electric charging stations

Town of Chapel Hill 2018 Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q11.5 Satisfaction with: Maintenance of downtown Chapel Hill

![Citizen Satisfaction Map](image)

**Citizen Satisfaction**
Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

Town of Chapel Hill 2018 Community Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q11.6 Satisfaction with: Maintenance of streets

Town of Chapel Hill 2018 Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q11.7 Satisfaction with: Maintenance of sidewalk surfaces

Town of Chapel Hill 2018 Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q11.8 Satisfaction with: Upkeep of vegetation and landscaping around sidewalks

Town of Chapel Hill 2018 Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q11.9 Satisfaction with: Adequacy of street lighting

Town of Chapel Hill 2018 Community Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q11.10 Satisfaction with: Timing of traffic signals in town

Town of Chapel Hill 2018 Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q11.11 Satisfaction with: Maintenance of Town buildings, facilities

Town of Chapel Hill 2018 Community Survey

Citizen Satisfaction
Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q11.12 Satisfaction with: Landscaping in parks, medians, and other public areas

Town of Chapel Hill 2018 Community Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q11.13 Satisfaction with: Cleanliness of streets and public areas

Town of Chapel Hill 2018 Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q13.1 Satisfaction with: Overall appearance of the town

**Citizen Satisfaction**
Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

Town of Chapel Hill 2018 Community Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q13.2 Satisfaction with: Quality of new development in town

Town of Chapel Hill 2018 Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q13.3 Satisfaction with: Overall quality of life in town

Town of Chapel Hill 2018 Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q13.4 Satisfaction with: Access to restaurants/entertainment

Town of Chapel Hill 2018 Community Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q13.5 Satisfaction with: Availability of cultural activities, the arts

Town of Chapel Hill 2018 Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q13.6 Satisfaction with: Availability of festivals and community events

Town of Chapel Hill 2018 Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q15.1 Satisfaction with: New company growth

Town of Chapel Hill 2018 Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q15.2 Satisfaction with: Job growth

Citizen Satisfaction
Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

Town of Chapel Hill 2018 Community Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q15.3 Satisfaction with: Retail growth

Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q15.4 Satisfaction with: Access to shopping

Town of Chapel Hill 2018 Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q15.5 Frequency: How often do you typically go outside town limits to shop?
Q15.6 Frequency: How often do you use the internet for your shopping?

Frequency
Mean rating on a 5-point scale

- 1.0-1.8 Seldom or never
- 1.8-2.6 A few times per year
- 2.6-3.4 At least once per week
- 3.4-4.2 A few times per week
- 4.2-5.0 Every day
- No Response

Town of Chapel Hill 2018 Community Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q17.1 Satisfaction with: Overall quality of services provided by Town of Chapel Hill

Town of Chapel Hill 2018 Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q17.2 Satisfaction with: Quality of customer service from Town employees

Citizen Satisfaction
Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

Town of Chapel Hill 2018 Community Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q17.3 Satisfaction with: Value of your tax dollars and fees

Town of Chapel Hill 2018 Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

Citizen Satisfaction
Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

Town of Chapel Hill 2018 Community Survey

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Q17.4 Satisfaction with: Level of public involvement in Town decision-making

Town of Chapel Hill 2018 Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q17.5 Satisfaction with: Quality of transparent, trusted and accurate Town information

Town of Chapel Hill 2018 Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q17.6 Satisfaction with: Usefulness of Town website

Town of Chapel Hill 2018 Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

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Citizen Satisfaction
Mean rating on a 5-point scale

1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
No Response
Q17.7 Satisfaction with: Access to information about Town issues/events

Citizen Satisfaction
Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q17.8 Satisfaction with: Quality of Town engagement with residents

Town of Chapel Hill 2018 Community Survey

Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

Shading reflects the mean rating for all respondents by CBG (merged as needed)