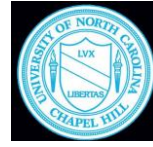




# The Tar Heel Citizen Times



Brought to you by The Town of Chapel Hill & The University of North Carolina at Chapel Hill

August/September 2017 Issue



## WELCOME TO THE NEIGHBORHOOD!

Don't know when to take your trash out? Need a residential parking permit? If you need answers to questions like these, you are living off campus.

Whether you are a new or long term resident of a Chapel Hill neighborhood, you will find helpful information in the Tar Heel Citizen Times newsletter!

The Tar Heel Citizen Times provides news and information, and Town and University rules, all especially geared to students who are residents of neighborhoods. The newsletter also provides job and volunteer opportunities, so be sure to check out this month's edition and past issues at:

[www.townofchapelhill.org/index.aspx?page=2021](http://www.townofchapelhill.org/index.aspx?page=2021)

### A MESSAGE FROM MAYOR HEMMINGER

Dear Students,

Congratulations on becoming a Tar Heel Citizen of the Chapel Hill community! I am so glad to have you here; your energy, enthusiasm, and creativity add enormous value to our Town and make this community a vibrant and unique place to live.

When I was a UNC undergrad making the transition from on-campus housing to life in the community, I found so much to love that I made this my permanent home and ran for public office. I hope you enjoy your time here as much as I have. Best of luck!

Mayor Pam Hemminger

### A MESSAGE FROM CHANCELLOR FOLT

Dear Fellow Tar Heels,

It is exciting to move into a new home and new community, but it's also a challenge. There are new neighbors to meet, figuring out which stores sell what, and generally learning the rules and responsibilities of a new home.

Being part of an off-campus neighborhood is a little different than residence hall living. As you settle in for the fall semester, I hope you'll also think about what it means to be a good neighbor. Notice the homes you walk past as you travel back and forth to campus. Consider the people who live there. Pay attention to what is special about your neighborhood and why you were attracted to live there, and think about what you can do to keep it that way.

Your neighbors may be families rather than students. They may have children that go to sleep early or they may be senior citizens. They probably take great pride in their neighborhood and work hard to keep their yards and streets well-tended and clean. Try to meet your new neighbors and be mindful of how your behavior affects them.

The best neighborhoods are places where neighbors know and look after each other. So mark your calendar for the Good Neighbor Block Party on September 14 from 5 to 9 pm at the Hargraves Center on N. Roberson Street. This is a great chance for off-campus students to meet each other and their neighbors. Join Carolina staff, Chapel Hill police, and community and student government leaders for a chance to mix, mingle and eat good food. I hope you'll be there.

Chancellor Carol L. Folt

## For More Information

- (w) [www.townofchapelhill.org/offcampus](http://www.townofchapelhill.org/offcampus)
- (w) <http://offcampus.unc.edu>
- (e) [goodneighbor@townofchapelhill.org](mailto:goodneighbor@townofchapelhill.org)

### In this edition:

- Tips for unpacking
- Tips for safety
- Info on parking
- Volunteer opportunities

**Unpacking Tip:** Did you bring a new computer or TV to your off-campus home? Though cardboard can be recycled on the curb, displaying what new items you have in your home can be an invitation for a break-in.

Take boxes for these items directly to a cardboard dumpster at University Mall or Carrboro Plaza.

## Important Safety Tips!

Once you have selected a place to live off-campus, take a few minutes to review the following suggestions that will help you keep your home secure. Safety is based on awareness and personal responsibility. If you are living with other people, it is important that everyone play an equal role in creating a consistent safe and secure environment. Here are some personal safety tips:

- Leave a light on when you are gone, or purchase a utility timer that can turn lights off and on automatically.
- Test smoke detectors every month.
- Purchase renter's insurance, it's generally inexpensive and may save you money if there is an accident or a burglary.
- If you have boxes and/or packaging from flat screen TVs, stereo systems, computers and other valuable items that needs to be recycled/disposed of, do not just leave it out on the curb...this is an invitation to potential thieves that you have something worth stealing. Break down boxes and take them to the local recycling center and take trash to a dumpster.
- Keep emergency numbers in an accessible location for all of the tenants.
- Know your roommates' security habits. You are only as safe as your roommates allow you to be.
- Don't advertise your class and work schedules.
- Always keep doors and windows locked. Pay particular attention to this if you live on the ground floor.

*Stay tuned for more safety tips in future issues!*

## Need a ride? Hop on the bus!

The Chapel Hill Transit System is free for all users and has many stops on campus. Check out the real time bus schedules at [www.townofchapelhill.org/transit](http://www.townofchapelhill.org/transit)



## Residential Parking Permits

Residential parking permits are needed in order to park in Chapel Hill's special parking zones. These zones are designated by parking signs as shown here.

Residential parking permits cost \$25 per year, and guest and temporary permits are available.

For more information, visit:

[www.townofchapelhill.org/parking](http://www.townofchapelhill.org/parking)

## Volunteer Opportunities

### Festifall

<http://www.chapelhillfestifall.com/>

We would like to invite you and your organization to volunteer with us at Festifall 2017. The event will take place on Sunday October 1, 2017, noon to 6p.m. on Franklin Street.

Volunteers serve in several different capacities. Volunteer opportunities include assisting with vendor set-up, event monitoring, stage assistance, and shut down. Each volunteer is paired with a staff member and work in shifts throughout the event. The assignments are enjoyable and all will have a rewarding experience.

We hope you consider this fun and exciting volunteer opportunity. Please follow the link to complete the volunteer registration form visit:

<https://app.smartsheet.com/b/form?EQBCT=7b51b3b12dc6493bbe5d7b3alla0bcc9>

Give back to the community and immerse yourself in the arts and culture of Chapel Hill!

*"Chapel Hill - A Town Within A Park"*

## *Who Do I Call?*

### **Emergency – Call 911 Immediately**

### **Crime - Fire – Medical Emergency - Traffic Collision**

<b>Problem</b>	<b>Contact</b>
Crime	Chapel Hill Police Department - 911 Crime Stoppers 919-942-7515 or 919-226-CRIM(E) <a href="http://www.crimestoppers-chcunc.org">www.crimestoppers-chcunc.org</a>
Dangerous, Injured or Loose Animals Lost Pet	Orange County Animal Control 919- 942-PETS (7387) After Hours - 911
Dead Animal Removal on Street or Other Public Property	Chapel Hill Public Works Department 919-969-5100 Causing a Traffic Hazard - 911
Dumping into Storm Drains	Chapel Hill Fire Department - 911
Fair Housing Complaint Landlord-Tenant Dispute	Chapel Hill Office of Housing and Community <a href="mailto:jthompson@townofchapelhill.org">jthompson@townofchapelhill.org</a> 919-969-5081  North Carolina Attorney General 1-877-5-NO-SCAM <a href="http://www.ncdoj.com/Consumer/Home-Repair-and-Home-Products/Renting-a-Home.aspx">http://www.ncdoj.com/Consumer/Home-Repair-and-Home-Products/Renting-a-Home.aspx</a>  North Carolina Human Relations Commission 919-807-4420 <a href="http://ncadmin.nc.gov/citizens/fair-housing">ncadmin.nc.gov/citizens/fair-housing</a>
Fire Hazard	Chapel Hill Fire Department 919- 968-2781 <a href="mailto:fire@townofchapelhill.org">fire@townofchapelhill.org</a> After Hours or Emergency - 911
Fire Hydrant Leaking	OWASA (Orange Water and Sewer Authority) 919-537-4343 After Hours 919-968-4421
Flooding, Erosion, or Drainage Concerns	Chapel Hill Stormwater Management Department 919-969-RAIN (7246) or 919-969-5100 <a href="mailto:publicworks@townofchapelhill.org">publicworks@townofchapelhill.org</a> After Hours - 911
Graffiti	Chapel Hill Police Department - 911
Hazardous Materials/Spills	Chapel Hill Fire Department - 911
Housing Standards	Chapel Hill Code Enforcement 919-969-5036 <a href="mailto:mwright@townofchapelhill.org">mwright@townofchapelhill.org</a>
Junk Vehicles	Chapel Hill Code Enforcement 919-969-5036 <a href="mailto:mwright@townofchapelhill.org">mwright@townofchapelhill.org</a>
Natural Gas Leak	Chapel Hill Fire Department - 911
Noise	Chapel Hill Police Department - 911
Obstruction in the Street (such as tree limb or trash)	Chapel Hill Public Works Department 919-969-5100 After Hours - 911
Overhead Lines - Exposed, low hanging or Down Lines & Vegetation on Lines	Duke Energy 800-769-3766 <a href="http://www.duke-energy.com">www.duke-energy.com</a>

<b>Problem</b>	<b>Contact</b>
Park, Playground, Ball Field, Court Conditions	Chapel Hill Parks and Recreation Department 919-968-2784 <a href="mailto:parksrec@townofchapelhill.org">parksrec@townofchapelhill.org</a>
Parked Vehicles on Residential Property	Chapel Hill Code Enforcement 919-919-969-5036 <a href="mailto:mwright@townofchapelhill.org">mwright@townofchapelhill.org</a>
Propane Leak	Chapel Hill Fire Department - 911
Public Housing Maintenance	Chapel Hill Housing Department 919-968-2850 <a href="mailto:housing@townofchapelhill.org">housing@townofchapelhill.org</a> After Hours 919-968-2855
Recycling Pickup	Orange County Recycling Program – 919-968-2788 <a href="mailto:recycling@orangecountync.gov">recycling@orangecountync.gov</a>
Storm Damage – Trees and Power Lines Down	911
Street Light Out	Duke Energy - 800-769-3766 <a href="http://www.duke-energy.com">www.duke-energy.com</a>
Streets or Sidewalks (such as cracks or potholes)	Chapel Hill Public Works Department 919-969-5100 <a href="mailto:publicworks@townofchapelhill.org">publicworks@townofchapelhill.org</a>  Major or Dangerous Problem, or After Hours - 911
Street Signs, Stop Signs, Parking, Traffic Calming, and other Signs	Chapel Hill Traffic Engineering Division 919-969-4999 <a href="mailto:traffic@townofchapelhill.org">traffic@townofchapelhill.org</a>
Traffic Signal Lights and Signs	Chapel Hill Traffic Engineering Division – 919-969-4999 <a href="mailto:traffic@townofchapelhill.org">traffic@townofchapelhill.org</a> After Hours - 911
Traffic, Bicycle, or Pedestrian Safety Concerns	Chapel Hill Traffic Engineering Division 919-969-4999 <a href="mailto:traffic@townofchapelhill.org">traffic@townofchapelhill.org</a>
Trash Collection	Chapel Hill Public Works Department 919-969-5100 <a href="mailto:publicworks@townofchapelhill.org">publicworks@townofchapelhill.org</a>
Trash on Private Property	Chapel Hill Code Enforcement 919-969-5036 <a href="mailto:mwright@townofchapelhill.org">mwright@townofchapelhill.org</a>
Tree Concerns (such as broken limbs, dead tree) on Public Property	Chapel Hill Parks and Recreation Department 919-969-5122 <a href="mailto:parksrec@townofchapelhill.org">parksrec@townofchapelhill.org</a>
Weeds or Unsightly Yard	Chapel Hill Code Enforcement 919-969-5036 <a href="mailto:mwright@townofchapelhill.org">mwright@townofchapelhill.org</a>

### Other Contact Information

Town of Chapel Hill Main Number 919-968-2743

Chapel Hill Mayor and Council Members 919-968-2714 [mayorandcouncil@townofchapelhill.org](mailto:mayorandcouncil@townofchapelhill.org)

Public Works Department 919-969-5100 or [publicworks@townofchapelhill.org](mailto:publicworks@townofchapelhill.org)

Police Department 919-968-2760

Town of Chapel Hill Service Directory [www.townofchapelhill.org](http://www.townofchapelhill.org)



# Tips for Living Off Campus



Welcome to Chapel Hill! We're glad that you are a member of the community. Check out this helpful information as you move into the neighborhood.



## Living Logistics - #NoMoreThan4

No more than four unrelated people can reside in a dwelling unit (In a single family house or on one side of a duplex). Violators could be fined up to \$500!



## Parking Possibilities

Vehicle parking is only allowed in designated areas on the property. No parking in the front yard.

In Northside and Pine Knolls, a maximum of four cars are allowed on a lot (includes parking in the side and back yard).

Violators may be fined \$100 per day.



## Trash Talk and Recycling Reminders

Remove all garbage, recycling and yard waste containers from the street by 7 pm on your collection day. Violators may be fined \$25 per day.

Call 919-969-5100 to request and pay for the collection of furniture, mattresses, appliances, electronics, bulky items, and wastes that won't fit into your trash can BEFORE placing items at the curb. Fee is \$15 for up to 3 items. \$5 for each additional item.



## Noise Nuisances

Loud parties will be cited for violating the noise ordinance. Be sure not to operate your vehicle or home sound system so that it can be heard more than 30 feet away.

If you are having a party, contact the Chapel Hill Police Department at 919-968-2760 in advance.

Questions? Contact us at [housingandcommunity@townofchapelhill.org](mailto:housingandcommunity@townofchapelhill.org) or 919-968-2743 or visit [townofchapelhill.org/offcampus](http://townofchapelhill.org/offcampus).

# **Neighborhood Night Out & Good Neighbor Block Party!**

**Thursday, September 14, 2017**  
**5pm-9pm, Hargraves Center**

216 North Roberson Street

Free food (BUNS!), music, games and prizes for all ages!



**Good  
Neighbor  
Initiative**

[offcampus.unc.edu](http://offcampus.unc.edu)