

Section 3:

*Crosstabulations of the
Survey Data*

| <u>Q1. Route Type</u> | <u>Percent</u> |
|-----------------------|----------------|
| Express Routes | 15.3 % |
| Non Express Routes | 84.7 % |
| Total | 100.0 % |

Q2. How often do you use CHT?

| | <u>Q1. Route Name</u> | | <u>Total</u> |
|-------------------------------------|-----------------------|---------------------------|--------------|
| | <u>Express Routes</u> | <u>Non Express Routes</u> | |
| Total | 15.3% | 84.7% | 100.0% |
| <u>Q2. How often do you use CHT</u> | | | |
| Less than once a week | 3.9% | 2.7% | 2.9% |
| 1 day per week | 1.8% | 2.9% | 2.8% |
| 2 days a week | 3.9% | 4.9% | 4.7% |
| 3 days a week | 13.0% | 9.9% | 10.4% |
| 4 days a week | 9.7% | 10.7% | 10.6% |
| 5 days a week | 62.4% | 50.8% | 52.6% |
| 6+ days a week | 4.5% | 17.3% | 15.4% |
| First time riding | 0.6% | 0.4% | 0.5% |
| Not provided | 0.0% | 0.3% | 0.2% |

Q3. How many times per week do you use CHT for trips other than going to work/school?

| | Q1. Route Name | | Total |
|-------|----------------|--------------------|--------|
| | Express Routes | Non Express Routes | |
| Total | 15.2% | 84.8% | 100.0% |

Q3. How many times per week do you use CHT for trips other than going to work/school

| | | | |
|---|-------|-------|-------|
| 0 | 77.1% | 54.1% | 57.6% |
| 1 | 7.4% | 13.0% | 12.1% |
| 2 | 4.2% | 11.2% | 10.1% |
| 3 | 2.9% | 7.1% | 6.4% |
| 4 | 1.9% | 3.3% | 3.1% |
| 5 | 3.2% | 4.3% | 4.2% |
| 6 | 0.3% | 1.9% | 1.7% |
| 7 | 2.9% | 5.1% | 4.8% |

Q4. How long have you been using CHT's services at least once per week?

| | <u>Q1. Route Name</u> | | <u>Total</u> |
|-------|-----------------------|---------------------------|--------------|
| | <u>Express Routes</u> | <u>Non Express Routes</u> | |
| Total | 15.3% | 84.7% | 100.0% |

Q4. How long have you been using CHT's services at least once per week

| | | | |
|-------------------|-------|-------|-------|
| Less than a month | 5.2% | 3.2% | 3.5% |
| 1-6 months | 16.4% | 20.8% | 20.2% |
| 7-12 months | 16.4% | 14.2% | 14.5% |
| 1-2 years | 25.2% | 26.2% | 26.0% |
| 3-4 years | 15.8% | 17.4% | 17.1% |
| 4+ years | 19.5% | 17.3% | 17.6% |
| Not provided | 1.5% | 1.0% | 1.1% |

Q4. How long have you been using CHT's services at least once per week? (without "not provided")

| | <u>Q1. Route Name</u> | | <u>Total</u> |
|-------|-----------------------|---------------------------|--------------|
| | <u>Express Routes</u> | <u>Non Express Routes</u> | |
| Total | 15.3% | 84.7% | 100.0% |

Q4. How long have you been using CHT's services at least once per week

| | | | |
|-------------------|-------|-------|-------|
| Less than a month | 5.2% | 3.2% | 3.5% |
| 1-6 months | 16.7% | 21.0% | 20.4% |
| 7-12 months | 16.7% | 14.3% | 14.7% |
| 1-2 years | 25.6% | 26.4% | 26.3% |
| 3-4 years | 16.0% | 17.6% | 17.3% |
| 4+ years | 19.8% | 17.4% | 17.8% |

Q5. Do you have another vehicle that could be used to make this trip?

| | <u>Q1. Route Name</u> | | <u>Total</u> |
|-------|-----------------------|----------------|--------------|
| | <u>Express</u> | <u>Non</u> | |
| | <u>Routes</u> | <u>Express</u> | |
| | | <u>Routes</u> | |
| Total | 15.3% | 84.7% | 100.0% |

Q5. Do you have another vehicle that could be used to make this trip

| | | | |
|--------------|-------|-------|-------|
| Yes | 79.1% | 58.9% | 62.0% |
| No | 19.4% | 40.7% | 37.5% |
| Not provided | 1.5% | 0.4% | 0.6% |

Q6. Did you board this bus at a Park and Ride location?

| | <u>Q1. Route Name</u> | | <u>Total</u> |
|-------|-----------------------|--------------------------|--------------|
| | Express Routes | Non Express Routes | |
| Total | 15.3% | 84.7% | 100.0% |

Q6. Did you board this bus at a Park and Ride location

| | | | |
|--------------|-------|-------|-------|
| Yes | 65.3% | 15.9% | 23.4% |
| No | 34.7% | 83.5% | 76.0% |
| Not provided | 0.0% | 0.7% | 0.6% |

Q6. Did you board this bus at a Park and Ride location? (without "not provided")

| | <u>Q1. Route Name</u> | | <u>Total</u> |
|-------|-----------------------|--------------------------|--------------|
| | Express Routes | Non Express Routes | |
| Total | 15.3% | 84.7% | 100.0% |

Q6. Did you board this bus at a Park and Ride location

| | | | |
|-----|-------|-------|-------|
| Yes | 65.3% | 16.0% | 23.6% |
| No | 34.7% | 84.0% | 76.4% |

Q6a. If YES, which one?

| <u>Q6a. Which one</u> | <u>Number</u> | <u>Percent</u> |
|-----------------------|---------------|----------------|
| 200 WESTMINSTER | 1 | 0.2 % |
| 5-11 | 1 | 0.2 % |
| 511 | 1 | 0.2 % |
| 511 PARKING LOT | 1 | 0.2 % |
| 54 | 4 | 0.9 % |
| 54 & 55 PARK & RIDE | 1 | 0.2 % |
| 54 LOT | 5 | 1.1 % |
| 54 OR FRIDAY CENTER | 1 | 0.2 % |
| 54 P AND R | 3 | 0.7 % |
| 54 PARK AND RIDE | 10 | 2.2 % |
| 54 PARK AND RIDE LOT | 2 | 0.4 % |
| ART LAB | 1 | 0.2 % |
| B SCHOOL | 1 | 0.2 % |
| BOWLES PARKING LOT | 1 | 0.2 % |
| CAR | 1 | 0.2 % |
| CARBORO PLAZA | 2 | 0.4 % |
| CAROLINA APTS | 1 | 0.2 % |
| CAROLINA COFFEE SHOP | 1 | 0.2 % |
| CARRBORO P AND R | 1 | 0.2 % |
| CARRBORO PARK & RIDE | 1 | 0.2 % |
| CARRBORO PLAZA | 6 | 1.3 % |
| CARRBORO PLAZE | 1 | 0.2 % |
| CCX | 2 | 0.4 % |
| CCX LOT | 1 | 0.2 % |
| CHATHAM | 1 | 0.2 % |
| CHATHAM COUNTY | 1 | 0.2 % |
| CHATHAM COUNTY P AND | 1 | 0.2 % |
| CHATHAM CROSSING | 1 | 0.2 % |
| CHATHAM P AND R | 4 | 0.9 % |
| CHATHAM PARK | 1 | 0.2 % |
| CPR | 1 | 0.2 % |
| CREDIT UNION | 2 | 0.4 % |
| DOWNTOWN | 1 | 0.2 % |
| ESTES PARK | 1 | 0.2 % |
| EUBANK | 1 | 0.2 % |
| EUBANKS | 24 | 5.2 % |
| EUBANKS, FRIDAY CTR | 1 | 0.2 % |
| EUBANKS OR CARRBORO | 1 | 0.2 % |
| EUBANKS P AND R | 1 | 0.2 % |
| EUBANKS RD | 4 | 0.9 % |
| FAMILY MED PRAC LOT | 1 | 0.2 % |
| FAMILY MEDICINE | 2 | 0.4 % |
| FAMILY MEDICINE CTR | 1 | 0.2 % |
| FAMILY PRACTICE | 1 | 0.2 % |
| FC P AND R | 1 | 0.2 % |
| FCX | 8 | 1.7 % |
| FCX, S | 1 | 0.2 % |
| FCX FRIDAY CENTER | 1 | 0.2 % |
| FCX-HOSPITAL | 1 | 0.2 % |
| FCX P AND R | 1 | 0.2 % |
| FRIDAY CENTER | 97 | 21.0 % |
| FRIDAY CENTER DRIVE | 1 | 0.2 % |

Q6a. If YES, which one?

| <u>Q6a. Which one</u> | <u>Number</u> | <u>Percent</u> |
|-----------------------|---------------|----------------|
| FRIDAY CENTER HWY 54 | 1 | 0.2 % |
| FRIDAY CENTER LOT | 3 | 0.7 % |
| FRIDAY CTR | 3 | 0.7 % |
| FRIDAY CTR P AND R | 2 | 0.4 % |
| FRIDAY FIRST | 1 | 0.2 % |
| HEDRICK BUILDING | 2 | 0.4 % |
| HU | 1 | 0.2 % |
| HWY 54 P AND R | 1 | 0.2 % |
| IN FRONT OF CAROLINA | 1 | 0.2 % |
| J FERRY/SOUTHERN VLG | 1 | 0.2 % |
| JE | 1 | 0.2 % |
| JERRY JONES | 1 | 0.2 % |
| JF | 1 | 0.2 % |
| JF LOT | 1 | 0.2 % |
| JFX | 4 | 0.9 % |
| JONE FERRY | 1 | 0.2 % |
| JONES FERRY | 50 | 10.8 % |
| JONES FERRY P & R | 3 | 0.7 % |
| JONES FERRY P AND R | 5 | 1.1 % |
| JONES FERRY PR | 2 | 0.4 % |
| JONES FERRY RD | 4 | 0.9 % |
| JONES FERRY RD P&R | 1 | 0.2 % |
| JONES FURRY | 1 | 0.2 % |
| JONES PERRY | 1 | 0.2 % |
| LIBRARY PARK | 1 | 0.2 % |
| LONGVIEW | 1 | 0.2 % |
| LOT 54 | 1 | 0.2 % |
| MALL | 2 | 0.4 % |
| MANNING DR | 1 | 0.2 % |
| MASSON FARM | 1 | 0.2 % |
| MEADOW MONT | 3 | 0.7 % |
| MLK | 2 | 0.4 % |
| MLK #725 | 1 | 0.2 % |
| MLK AND WEAVER DAIRY | 1 | 0.2 % |
| MLK T | 1 | 0.2 % |
| MORRISON FARREN | 1 | 0.2 % |
| NC 54 | 6 | 1.3 % |
| NC-54 | 1 | 0.2 % |
| NC 54 LOT, FCX LOT | 1 | 0.2 % |
| NC 54 P & R | 1 | 0.2 % |
| NC 54 P AND R | 1 | 0.2 % |
| NC 54 PARK AND RIDE | 2 | 0.4 % |
| OLD HUMAN RESOURCE | 1 | 0.2 % |
| OPPOSITE FRIDAY CTR | 1 | 0.2 % |
| PARK | 1 | 0.2 % |
| PARK & RIDE NS RTE | 1 | 0.2 % |
| PARK 54 | 1 | 0.2 % |
| PARK N RIDE 54 | 1 | 0.2 % |
| PR LOT | 1 | 0.2 % |
| R & R | 1 | 0.2 % |
| RALEIGH RD | 1 | 0.2 % |
| RALEIGH ST BUS STOP | 1 | 0.2 % |

Q6a. If YES, which one?

| <u>Q6a. Which one</u> | <u>Number</u> | <u>Percent</u> |
|-----------------------|---------------|----------------|
| RIDE | 1 | 0.2 % |
| RIDE 30 | 1 | 0.2 % |
| RIDE LOCATION | 2 | 0.4 % |
| ROCK HAVEN RD | 1 | 0.2 % |
| RR LOT | 5 | 1.1 % |
| S | 1 | 0.2 % |
| S 54 | 1 | 0.2 % |
| S 54 PARK AND RIDE | 1 | 0.2 % |
| S 54 PARKING LOT | 1 | 0.2 % |
| S LOT | 3 | 0.7 % |
| S ORANGE HEALTH SERV | 1 | 0.2 % |
| S ORANGE HUMAN SERV | 1 | 0.2 % |
| S VILLAGE | 6 | 1.3 % |
| SECU | 1 | 0.2 % |
| SKIPPER BOWL DRIVE | 1 | 0.2 % |
| SKIPPERS BOWLES LOT | 1 | 0.2 % |
| SMITH LEVEL RD | 1 | 0.2 % |
| SOUTH RIDGE | 1 | 0.2 % |
| SOUTHERN VILALGE | 1 | 0.2 % |
| SOUTHERN VILLAGE | 67 | 14.5 % |
| STADIUM DR | 1 | 0.2 % |
| STERLING RD | 1 | 0.2 % |
| SV | 8 | 1.7 % |
| TENNIS COURT AT HINT | 1 | 0.2 % |
| U MALL | 2 | 0.4 % |
| UNC HOSPITAL | 1 | 0.2 % |
| UNC HOSPITAL MANNING | 1 | 0.2 % |
| UNIVERSITY | 1 | 0.2 % |
| UNIVERSITY LAKES | 1 | 0.2 % |
| UNIVERSITY MALL | 2 | 0.4 % |
| UNIVERSITY PL | 1 | 0.2 % |
| UNIVERSITY PLACE | 1 | 0.2 % |
| Total | 461 | 100.0 % |

Missing Cases = 0

Response Percent = 100.0 %

Q6b. If you had to pay to park at a Park and Ride location, what is the maximum amount that you would be willing to pay per day to park at a Park and Ride location?

| | Q1. Route Name | | Total |
|-------|----------------|--------------------|--------|
| | Express Routes | Non Express Routes | |
| Total | 42.6% | 57.4% | 100.0% |

Q6b. Maximum amount you would be willing to pay per day to park at a Park & Ride location

| | | | |
|--|-------|-------|-------|
| \$5.00 per day | 0.9% | 1.7% | 1.4% |
| \$4.00 per day | 0.5% | 1.7% | 1.2% |
| \$3.00 per day | 7.9% | 8.0% | 7.9% |
| \$2.00 per day | 30.2% | 34.3% | 32.5% |
| \$1.00 per day | 34.4% | 24.9% | 29.0% |
| I would stop using CHT if I had to pay for parking | 15.8% | 19.4% | 17.9% |
| Don't know | 10.2% | 10.0% | 10.1% |

Q6b. If you had to pay to park at a Park and Ride location, what is the maximum amount that you would be willing to pay per day to park at a Park and Ride location? (without "don't know")

| | Q1. Route Name | | Total |
|-------|----------------|--------------------|--------|
| | Express Routes | Non Express Routes | |
| Total | 42.6% | 57.4% | 100.0% |

Q6b. Maximum amount you would be willing to pay per day to park at a Park & Ride location

| | | | |
|--|-------|-------|-------|
| \$5.00 per day | 1.0% | 1.9% | 1.5% |
| \$4.00 per day | 0.5% | 1.9% | 1.3% |
| \$3.00 per day | 8.8% | 8.8% | 8.8% |
| \$2.00 per day | 33.7% | 38.1% | 36.2% |
| \$1.00 per day | 38.3% | 27.7% | 32.2% |
| I would stop using CHT if I had to pay for parking | 17.6% | 21.5% | 19.9% |

Q7. If you own a car, why do you use public transportation?

| | <u>Q1. Route Name</u> | | <u>Total</u> |
|-------|-----------------------|---------------------------|--------------|
| | <u>Express Routes</u> | <u>Non Express Routes</u> | |
| Total | 15.3% | 84.7% | 100.0% |

Q7. Why do you use public transportation

| | | | |
|-----------------------------|-------|-------|-------|
| Parking is too expensive | 59.1% | 52.1% | 53.2% |
| Bus is faster than driving | 13.6% | 11.1% | 11.5% |
| Parking is hard to find | 44.8% | 48.2% | 47.7% |
| I care about environment | 20.6% | 24.1% | 23.6% |
| To avoid traffic congestion | 21.5% | 17.5% | 18.1% |
| Don't like driving | 7.9% | 9.8% | 9.5% |
| Don't have a license | 1.8% | 4.1% | 3.7% |
| Other | 18.5% | 9.7% | 11.0% |
| Not provided | 7.3% | 19.6% | 17.7% |

Q7. If you own a car, why do you use public transportation? (without "not provided")

| | <u>Q1. Route Name</u> | | <u>Total</u> |
|---|-----------------------|---------------------------|--------------|
| | <u>Express Routes</u> | <u>Non Express Routes</u> | |
| Total | 17.2% | 82.8% | 100.0% |
| <u>Q7. Why do you use public transportation</u> | | | |
| Parking is too expensive | 63.7% | 64.8% | 64.6% |
| Bus is faster than driving | 14.7% | 13.7% | 13.9% |
| Parking is hard to find | 48.4% | 59.9% | 57.9% |
| I care about environment | 22.2% | 30.0% | 28.7% |
| To avoid traffic congestion | 23.2% | 21.8% | 22.0% |
| Don't like driving | 8.5% | 12.2% | 11.6% |
| Don't have a license | 2.0% | 5.1% | 4.6% |
| Other | 19.9% | 12.0% | 13.4% |

Q7. Other

| <u>Q7. Other</u> | <u>Number</u> | <u>Percent</u> |
|--------------------------------|---------------|----------------|
| NO CAR | 9 | 4.5 % |
| DON'T HAVE A CAR | 4 | 2.0 % |
| CONVENIENT | 4 | 2.0 % |
| UNC | 3 | 1.5 % |
| CAN'T PARK ON CAMPUS | 3 | 1.5 % |
| NO PARKING | 3 | 1.5 % |
| NO PARKING PERMIT | 2 | 1.0 % |
| RR LOT | 2 | 1.0 % |
| CAN'T PARK AT HOSPITAL | 2 | 1.0 % |
| HAVE TO | 2 | 1.0 % |
| DO NOT OWN CAR | 2 | 1.0 % |
| STUDENT | 2 | 1.0 % |
| TIME SCHEDULE | 1 | 0.5 % |
| CAN'T | 1 | 0.5 % |
| CAR A PR LOT | 1 | 0.5 % |
| NORMALLY CARPOOL | 1 | 0.5 % |
| 1 CAR IN HH OF 2 | 1 | 0.5 % |
| IM A STUDENT DON'T HAVE CAR | 1 | 0.5 % |
| RAIN | 1 | 0.5 % |
| BUS IS FREE | 1 | 0.5 % |
| FUN | 1 | 0.5 % |
| HAVEN'T BEEN EMPLOYED TOO LONG | 1 | 0.5 % |
| NEEDS REPAIR | 1 | 0.5 % |
| NO PARKING FOR HOSP EMPLOYEES | 1 | 0.5 % |
| ITS FREE | 1 | 0.5 % |
| ONLY USE WHEN ITS RAINING | 1 | 0.5 % |
| THERE IS NOT PARKING ON CAMPUS | 1 | 0.5 % |
| LIMITED AMOUNT OF PARKING | 1 | 0.5 % |
| SHARE CAR W/PARTNER | 1 | 0.5 % |
| NO PARKING PERMIT ON CAMPUS | 1 | 0.5 % |
| STUDENTS NOT ALLOWED TO PARK | 1 | 0.5 % |
| WIFE USES IT FOR WORK | 1 | 0.5 % |
| SAFETY | 1 | 0.5 % |
| HUSBAND USES CAR | 1 | 0.5 % |
| UNC REQUIRED | 1 | 0.5 % |
| UNC PARKING PERMIT AVAILABLE | 1 | 0.5 % |
| HUSBAND DRIVES BOTH OF US | 1 | 0.5 % |
| NO WHERE TO PARK ON CAMPUS | 1 | 0.5 % |
| JFX | 1 | 0.5 % |
| TEMPORARY EMPLOYEE OF UNC | 1 | 0.5 % |
| CAN'T GET A PARKING PERMIT | 1 | 0.5 % |
| INCONVENIENT | 1 | 0.5 % |
| STUDENT NO PARKING | 1 | 0.5 % |
| NO FREE PARKING AT WORK | 1 | 0.5 % |
| I VALUE THE SERVICE | 1 | 0.5 % |
| ACC DOSEN'T ALLOW EMPLOYEES | 1 | 0.5 % |
| NO PARKING AT WORK OFFERED | 1 | 0.5 % |
| NO AVAILABLE PERMITS | 1 | 0.5 % |
| NO PARKING CLOSE | 1 | 0.5 % |
| NO CAMPUS PARKING | 1 | 0.5 % |
| RIDING AROUND I HAVE A CAR | 1 | 0.5 % |
| SHARE CAR W/SOMEONE ELSE | 1 | 0.5 % |

Q7. Other

| <u>Q7. Other</u> | <u>Number</u> | <u>Percent</u> |
|--------------------------------|---------------|----------------|
| CAR IN SHOP | 1 | 0.5 % |
| FUN FOR KIDS | 1 | 0.5 % |
| I BELIEVE IN PUBLIC TRANSPORT | 1 | 0.5 % |
| PARKING IS FAR FROM CLASS | 1 | 0.5 % |
| I ENJOY IT | 1 | 0.5 % |
| NO CAMPUS PERMIT | 1 | 0.5 % |
| NOT ALLOWED PARK AT WORK | 1 | 0.5 % |
| ONLY ONE CAR | 1 | 0.5 % |
| BLAND | 1 | 0.5 % |
| I DRIVE AND RIDE | 1 | 0.5 % |
| GAS & DEPRECIATION | 1 | 0.5 % |
| SHARE A CAR WITH HUSBAND | 1 | 0.5 % |
| ONLY OPTION AS UNK HEALTH EMPL | 1 | 0.5 % |
| DON'T HAVE PRMIT TO PARK | 1 | 0.5 % |
| MY ONLY OPTION | 1 | 0.5 % |
| NO SPOT AT UNC MED CTR | 1 | 0.5 % |
| LIVE ON UNCCCH CAMPUS | 1 | 0.5 % |
| PUBLIC PARKING INCONVENIENT | 1 | 0.5 % |
| NO DAY TIME PASS FOR CAMPUS | 1 | 0.5 % |
| LIVE CLOSE | 1 | 0.5 % |
| BUS IS CONVENIENT | 1 | 0.5 % |
| NO CAR YET | 1 | 0.5 % |
| THE BUS TAKES ME TO MY CAR | 1 | 0.5 % |
| CAR PARKED OFF CAMPUS | 1 | 0.5 % |
| TO ARRIVE AT FINAL DESTINATION | 1 | 0.5 % |
| REQUIRED | 1 | 0.5 % |
| ONLY OPTION FOR HOSPITAL PARKI | 1 | 0.5 % |
| I DON'T HAVE A CHOICE | 1 | 0.5 % |
| UNC EMPLOYEE | 1 | 0.5 % |
| NO PARKING ON CAMPUS | 1 | 0.5 % |
| NO PARKING IN GARAGE | 1 | 0.5 % |
| NOT ALLOWED TO PARK | 1 | 0.5 % |
| WE SHARE ONE CAR | 1 | 0.5 % |
| I PARK OFF CAMPUS | 1 | 0.5 % |
| UNC DOESN'T PROVIDE ALL STUDEN | 1 | 0.5 % |
| I CAN READ ON BUS | 1 | 0.5 % |
| CAN'T GET ON CAMPUS PARKING | 1 | 0.5 % |
| I LIVE 2 MINUTES FROM BUS STOP | 1 | 0.5 % |
| GETTING AROUND ON CAMPUS | 1 | 0.5 % |
| EASY | 1 | 0.5 % |
| I LIKE TO THE WALK | 1 | 0.5 % |
| PARKING LOT IS FAR FROM SCHOOL | 1 | 0.5 % |
| GET TO READ DURING COMMUTE | 1 | 0.5 % |
| SAVE GAS | 1 | 0.5 % |
| I DO NOT HAVE A PARKING PASS | 1 | 0.5 % |
| PARKING ON CAMPUS IS RESTRICTE | 1 | 0.5 % |
| USE BUS TO GET TO MY CAR | 1 | 0.5 % |
| MY CAR ISN'T ALLOWED ON CAMPUS | 1 | 0.5 % |
| FIRST YEAR | 1 | 0.5 % |
| STUDENTS CAN'T PARK ON CAMPUS | 1 | 0.5 % |
| CAR IS FAR AWAY | 1 | 0.5 % |
| CAR IN RR LOT | 1 | 0.5 % |

Q7. Other

| <u>Q7. Other</u> | <u>Number</u> | <u>Percent</u> |
|--------------------------------|---------------|----------------|
| NOWHERE TO PARK AT WORK | 1 | 0.5 % |
| PARKING NOT AVAILABLE AT WORK | 1 | 0.5 % |
| LIKE READING | 1 | 0.5 % |
| I LIKE PUBLIC TRANSPORTATION | 1 | 0.5 % |
| PREFER ACCESSIBLE NCLD LICENSE | 1 | 0.5 % |
| BICYCLE | 1 | 0.5 % |
| TO RELAX | 1 | 0.5 % |
| MY CAR IS OFF CAMPUS | 1 | 0.5 % |
| NO PARKING AT UNC | 1 | 0.5 % |
| REQUIRED BY WORK ON CAMPUS | 1 | 0.5 % |
| CANT PARK ON CAMPUS | 1 | 0.5 % |
| NOWHERE TO PARK | 1 | 0.5 % |
| EXTRA TIME TO READ | 1 | 0.5 % |
| BECAUSE I CAN'T PARK AT HOSPIT | 1 | 0.5 % |
| HAVE TO FOR JOB | 1 | 0.5 % |
| STORMY | 1 | 0.5 % |
| CONVENIENCE | 1 | 0.5 % |
| WIFE USES OUR ONE CAR | 1 | 0.5 % |
| NO ACCESS TO PARKING LOTS | 1 | 0.5 % |
| I LIVE ON SO CAMPUS | 1 | 0.5 % |
| NO AVAILABLE PARKING ON CAMPUS | 1 | 0.5 % |
| SINGLE CAR FAMILY | 1 | 0.5 % |
| WORK-HOSPITAL | 1 | 0.5 % |
| NO PARKING TO MEDICAL SCHOOL | 1 | 0.5 % |
| UNC RATIONS PARKING | 1 | 0.5 % |
| WORK AT HOSPITAL | 1 | 0.5 % |
| NOT ABLE TO PARK AT WORK | 1 | 0.5 % |
| I DON'T HAVE A PERMIT | 1 | 0.5 % |
| CONVENIENT, RELIABLE | 1 | 0.5 % |
| CAMPUS PARKING EXPENSIVE | 1 | 0.5 % |
| CAN'T GET PARKING AT UNC | 1 | 0.5 % |
| BUSES DON'T GO TO CAR EASILY | 1 | 0.5 % |
| LIKE TO WALK TOO | 1 | 0.5 % |
| I WORK AT UNC | 1 | 0.5 % |
| NO PARKING OPTION AT HOSPITAL | 1 | 0.5 % |
| PARKING | 1 | 0.5 % |
| REQUIRED AS A UNC EMPLOYEE | 1 | 0.5 % |
| NO PARKING AVAILABLE ON CAMPUS | 1 | 0.5 % |
| NO PARKING OF UNC | 1 | 0.5 % |
| DON'T HAVE PARKING LOT | 1 | 0.5 % |
| WORK ONLY ALLOWS P AND R | 1 | 0.5 % |
| CAN'T AS AN EMPLOYEE | 1 | 0.5 % |
| HOSPITAL WON'T LET US PARK | 1 | 0.5 % |
| REQUIRED BY JOB | 1 | 0.5 % |
| GAVE MONEY | 1 | 0.5 % |
| PARKING OPTIONS LIMITED | 1 | 0.5 % |
| UNABLE TO PARK AT HOSPITAL | 1 | 0.5 % |
| NO ON CAMPUS PARKING | 1 | 0.5 % |
| FAR LOT | 1 | 0.5 % |
| CAN'T PARK AT WORK UNC | 1 | 0.5 % |
| CAN'T GET A PARKING SPOT | 1 | 0.5 % |
| NO PARKING AT WORK | 1 | 0.5 % |

Q7. Other

| <u>Q7. Other</u> | <u>Number</u> | <u>Percent</u> |
|------------------------|---------------|----------------|
| REQUIRED TO BY UNC | 1 | 0.5 % |
| WAIT IS TOO LONG | 1 | 0.5 % |
| DON'T OWN A CAR | 1 | 0.5 % |
| HOSPITAL MAKES ME | 1 | 0.5 % |
| MY CAR ISN'T HERE | 1 | 0.5 % |
| PARK AT 5-11 | 1 | 0.5 % |
| CAR PARKED TOO FAR | 1 | 0.5 % |
| NOT WALKING | 1 | 0.5 % |
| RESTRICTED AT HOSPITAL | 1 | 0.5 % |
| GET TO SCHOOL | 1 | 0.5 % |
| NO UNC SPACE | 1 | 0.5 % |
| CAN'T PARK AT WORK | 1 | 0.5 % |
| NO PERMIT | 1 | 0.5 % |
| GAS COST MONEY | 1 | 0.5 % |
| I LIVE ON UNC CAMPUS | 1 | 0.5 % |
| GENERALLY INCONVENIENT | 1 | 0.5 % |
| CAR OFF CAMPUS | 1 | 0.5 % |
| TAKSE US O CAR | 1 | 0.5 % |
| TAKES US TO CAR | 1 | 0.5 % |
| <u>PARK IN RR LOT</u> | <u>1</u> | <u>0.5 %</u> |
| Total | 202 | 100.0 % |

Q8. If you don't own a car, why do you use public transportation?

| | <u>Q1. Route Name</u> | | <u>Total</u> |
|-------|-----------------------|---------------------------|--------------|
| | <u>Express Routes</u> | <u>Non Express Routes</u> | |
| Total | 15.3% | 84.7% | 100.0% |

Q8. Why do you use public transportation

| | | | |
|--------------------------------|-------|-------|-------|
| It's my only alternative | 11.5% | 21.4% | 19.9% |
| No car available for this trip | 3.3% | 10.6% | 9.5% |
| Do not have a drivers license | 2.4% | 6.9% | 6.2% |
| Other | 5.5% | 3.6% | 3.9% |
| Not provided | 82.4% | 66.1% | 68.6% |

Q8. If you don't own a car, why do you use public transportation? (without "not provided")

| | <u>Q1. Route Name</u> | | <u>Total</u> |
|-------|-----------------------|---------------------------|--------------|
| | <u>Express Routes</u> | <u>Non Express Routes</u> | |
| Total | 8.6% | 91.4% | 100.0% |

Q8. Why do you use public transportation

| | | | |
|--------------------------------|-------|-------|-------|
| It's my only alternative | 63.8% | 63.1% | 63.1% |
| No car available for this trip | 19.0% | 31.5% | 30.4% |
| Do not have a drivers license | 13.8% | 20.5% | 19.9% |
| Other | 31.0% | 10.6% | 12.4% |

Q8. Other

| <u>Q8. Other</u> | <u>Number</u> | <u>Percent</u> |
|-------------------------------|---------------|----------------|
| CONVENIENCE | 4 | 5.3 % |
| ENVIRONMENT | 3 | 4.0 % |
| HAVE A CAR | 3 | 4.0 % |
| FREE | 2 | 2.7 % |
| HAVE CAR | 2 | 2.7 % |
| FASTER THAN WALKING | 2 | 2.7 % |
| OWN A CAR | 2 | 2.7 % |
| BICYCLE | 2 | 2.7 % |
| I OWN A CAR | 2 | 2.7 % |
| ITS FREE | 2 | 2.7 % |
| REQUIRED BY UNK FOR EMPLOYEES | 1 | 1.3 % |
| DISABLED | 1 | 1.3 % |
| DO HAVE A CAR | 1 | 1.3 % |
| CONVENIENT | 1 | 1.3 % |
| BLAND | 1 | 1.3 % |
| INEXPENSIVE | 1 | 1.3 % |
| CARPOOL | 1 | 1.3 % |
| INSTEAD BIKING/RUN BAD WEATHE | 1 | 1.3 % |
| EASIER ON CAMPUS | 1 | 1.3 % |
| EASY | 1 | 1.3 % |
| GET TO DESITNAION FASTER | 1 | 1.3 % |
| OWN CAR | 1 | 1.3 % |
| ITS EASY AND FREE | 1 | 1.3 % |
| FIRST YEAR STUDENT | 1 | 1.3 % |
| NO PARKING AVAIL ON CAMPUS | 1 | 1.3 % |
| COMFORTABLE | 1 | 1.3 % |
| LOVE PUBLIC TRANSPORTATION | 1 | 1.3 % |
| CONTINUING | 1 | 1.3 % |
| USE BUS WHEN I CAN'T BIKE | 1 | 1.3 % |
| I HAVE A CAR | 1 | 1.3 % |
| HAVEN'T PURCHASED A CAR YET | 1 | 1.3 % |
| GO TO SCHOOL UNC CHAPEL HILL | 1 | 1.3 % |
| NO FEE | 1 | 1.3 % |
| MOT APPLICABLE | 1 | 1.3 % |
| DON'T FEEL LIKE WALKING | 1 | 1.3 % |
| WHEELCHAIR | 1 | 1.3 % |
| CAR GETTING REPAIRED | 1 | 1.3 % |
| ITS CONVENIENT | 1 | 1.3 % |
| BIKING IS NOT FUN | 1 | 1.3 % |
| CHEAPER THAN RENT CAR | 1 | 1.3 % |
| DON'T WANT TO WALK | 1 | 1.3 % |
| ENVIRONMENTALLY FRIENDLY | 1 | 1.3 % |
| SAVES TIME | 1 | 1.3 % |
| CHEAPER THAN UBER | 1 | 1.3 % |
| RAIN BIKE | 1 | 1.3 % |
| EFFICIENT | 1 | 1.3 % |
| CHOICE | 1 | 1.3 % |
| LIKE PUBLIC TRANSPORT | 1 | 1.3 % |
| FRESHMAN | 1 | 1.3 % |
| USE EASY RIDER TO SR SHUTTLE | 1 | 1.3 % |
| MOST CONVENIENT AND FASTESET | 1 | 1.3 % |
| DON'T LIKE DRIVING | 1 | 1.3 % |

Q8. Other

| <u>Q8. Other</u> | <u>Number</u> | <u>Percent</u> |
|------------------------------|---------------|----------------|
| BAD WEATHER FOR BIKE | 1 | 1.3 % |
| DO OWN CAR | 1 | 1.3 % |
| PARK AND RIDE | 1 | 1.3 % |
| PARK & RIDE | 1 | 1.3 % |
| EASIER | 1 | 1.3 % |
| MORE CONVENIENT THAN WALKING | 1 | 1.3 % |
| CONVIENT | 1 | 1.3 % |
| USE COMBINATION OF CHT | 1 | 1.3 % |
| CONVENIENCE BIKE ALTERNATIVE | 1 | 1.3 % |
| Total | 75 | 100.0 % |

Q9. What is the main purpose of this trip?

| | <u>Q1. Route Name</u> | | <u>Total</u> |
|--------------------------------------|-----------------------|---------------------------|--------------|
| | <u>Express Routes</u> | <u>Non Express Routes</u> | |
| Total | 15.3% | 84.7% | 100.0% |
| <u>Q9. Main purpose of this trip</u> | | | |
| Work | 77.3% | 41.2% | 46.7% |
| Personal business | 2.4% | 7.3% | 6.6% |
| Shopping | 1.2% | 3.1% | 2.8% |
| Middle school (grades 6-8) | 0.0% | 0.2% | 0.1% |
| High school (grades 9-12) | 0.0% | 0.8% | 0.6% |
| College | 18.8% | 50.1% | 45.3% |
| Hospital/doctor's office | 3.6% | 1.9% | 2.1% |
| Social/recreation | 1.5% | 1.6% | 1.6% |
| Other | 2.7% | 3.8% | 3.6% |
| Not provided | 0.3% | 0.4% | 0.4% |

Q9. What is the main purpose of this trip? (without "not provided")

| | <u>Q1. Route Name</u> | | <u>Total</u> |
|--------------------------------------|---------------------------|-----------------------------------|--------------|
| | <u>Express Routes</u> | <u>Non Express Routes</u> | |
| Total | 15.3% | 84.7% | 100.0% |
| <u>Q9. Main purpose of this trip</u> | | | |
| Work | 77.5% | 41.4% | 46.9% |
| Personal business | 2.4% | 7.4% | 6.6% |
| Shopping | 1.2% | 3.1% | 2.8% |
| Middle school (grades 6-8) | 0.0% | 0.2% | 0.1% |
| High school (grades 9-12) | 0.0% | 0.8% | 0.7% |
| College | 18.8% | 50.3% | 45.5% |
| Hospital/doctor's office | 3.6% | 1.9% | 2.1% |
| Social/recreation | 1.5% | 1.6% | 1.6% |
| Other | 2.7% | 3.8% | 3.6% |

Q9. Other

| <u>Q9. Other</u> | <u>Number</u> | <u>Percent</u> |
|------------------------------|---------------|----------------|
| GRAD SCHOOL | 19 | 26.4 % |
| GRADUATE SCHOOL | 6 | 8.3 % |
| VOLUNTEERING | 4 | 5.6 % |
| MEETING | 3 | 4.2 % |
| MEDICAL SCHOOL | 3 | 4.2 % |
| GOING HOME | 2 | 2.8 % |
| TRADE SCHOOL | 1 | 1.4 % |
| VOLUNTEER | 1 | 1.4 % |
| COMMUNITY SERVICE FOR YOUTH | 1 | 1.4 % |
| GOT FOOD TO EAT | 1 | 1.4 % |
| VOTING | 1 | 1.4 % |
| RESIDENCY | 1 | 1.4 % |
| ESL CLASS | 1 | 1.4 % |
| SCHOOL | 1 | 1.4 % |
| GRAD/PROFESSIONAL SCHOOL | 1 | 1.4 % |
| LUNCH | 1 | 1.4 % |
| MED SCHOOL | 1 | 1.4 % |
| COMMUTING HOME FROM GRAD SCH | 1 | 1.4 % |
| COLLEGE GRAD | 1 | 1.4 % |
| VOLUNTEER AT HOSPITAL | 1 | 1.4 % |
| PICKUP CAR FROM HER SCHOOL | 1 | 1.4 % |
| GOING HOME FROM WORK | 1 | 1.4 % |
| PROFESSIONAL SCHOOL | 1 | 1.4 % |
| RR LOT | 1 | 1.4 % |
| PARKING LOT | 1 | 1.4 % |
| TUTORING | 1 | 1.4 % |
| INTERVIEW | 1 | 1.4 % |
| ROWING PRACTICE | 1 | 1.4 % |
| ROWING | 1 | 1.4 % |
| RESIDENT AT DENTAL SCHOOL | 1 | 1.4 % |
| RETURN HOME FROM WORK | 1 | 1.4 % |
| DROPPING OFF MY CAR | 1 | 1.4 % |
| RESEARCH | 1 | 1.4 % |
| ELEMENTARY SCHOOL | 1 | 1.4 % |
| GRADUATE STUDENT | 1 | 1.4 % |
| SCHOOL: GRAD SCHOOL | 1 | 1.4 % |
| DENTAL STUDENT | 1 | 1.4 % |
| HOSPITAL VOLUNTEERING | 1 | 1.4 % |
| FOOD | 1 | 1.4 % |
| GRAD STUDENT | 1 | 1.4 % |
| HOME | 1 | 1.4 % |
| Total | 72 | 100.0 % |

Missing Cases = 0

Response Percent = 100.0 %

Q10. How did you get to the bus that you are currently riding?

| | Q1. Route Name | | Total |
|-------|----------------|--------------------|--------|
| | Express Routes | Non Express Routes | |
| Total | 15.3% | 84.7% | 100.0% |

Q10. How did you get to the bus that you are currently riding

| | | | |
|---|-------|-------|-------|
| Walked | 54.5% | 83.7% | 79.2% |
| Drove a car | 39.7% | 9.9% | 14.4% |
| Got a ride from someone else | 1.8% | 0.8% | 0.9% |
| Rode a bicycle | 0.6% | 0.4% | 0.5% |
| Transferred from another CHT bus | 1.5% | 3.1% | 2.8% |
| Transferred from GoTriangle | 0.3% | 0.9% | 0.8% |
| Transferred from other agency transit service | 0.0% | 0.3% | 0.2% |
| Other | 0.6% | 0.5% | 0.5% |
| Not provided | 0.9% | 0.7% | 0.7% |

Q10. How did you get to the bus that you are currently riding? (without "not provided")

| | <u>Q1. Route Name</u> | | <u>Total</u> |
|-------|-----------------------|---------------------------|--------------|
| | <u>Express Routes</u> | <u>Non Express Routes</u> | |
| Total | 15.2% | 84.8% | 100.0% |

Q10. How did you get to the bus that you are currently riding

| | | | |
|---|-------|-------|-------|
| Walked | 55.0% | 84.2% | 79.8% |
| Drove a car | 40.1% | 10.0% | 14.5% |
| Got a ride from someone else | 1.8% | 0.8% | 0.9% |
| Rode a bicycle | 0.6% | 0.4% | 0.5% |
| Transferred from another CHT bus | 1.5% | 3.1% | 2.8% |
| Transferred from GoTriangle | 0.3% | 0.9% | 0.8% |
| Transferred from other agency transit service | 0.0% | 0.3% | 0.2% |
| Other | 0.6% | 0.5% | 0.5% |

Q10. Other

| <u>Q10. Other</u> | <u>Number</u> | <u>Percent</u> |
|-------------------|---------------|----------------|
| SCHOOL | 1 | 50.0 % |
| UNC SSE AT SECU | 1 | 50.0 % |
| Total | 2 | 100.0 % |

Q10-1. (If Walked) How many blocks did you walk?

| | <u>Q1. Route Name</u> | | <u>Total</u> |
|-----------------------------|-----------------------|---------------------------|--------------|
| | <u>Express Routes</u> | <u>Non Express Routes</u> | |
| Total | 10.6% | 89.4% | 100.0% |
| <u>Q10. How many blocks</u> | | | |
| Less than 1 | 9.1% | 8.1% | 8.2% |
| 1 | 54.9% | 52.7% | 52.9% |
| 2 | 18.9% | 23.5% | 23.1% |
| 3 | 6.7% | 8.0% | 7.9% |
| 4 | 3.0% | 3.0% | 3.0% |
| 5 | 2.4% | 2.0% | 2.0% |
| 6 | 2.4% | 1.1% | 1.2% |
| 7 | 1.8% | 0.3% | 0.4% |
| 8 | 0.0% | 0.2% | 0.2% |
| 9 | 0.0% | 0.1% | 0.1% |
| 10+ | 0.6% | 1.0% | 1.0% |

Q11. What is the address or closest intersection to your destination?

| Q11. Address or closest intersection to destination | Number | Percent |
|---|--------|---------|
| MANNING DR | 38 | 2.0 % |
| 101 MANNING DR | 32 | 1.7 % |
| UNC HOSPITAL | 32 | 1.7 % |
| FRANKLIN ST | 25 | 1.3 % |
| FRIDAY CENTER | 20 | 1.0 % |
| HEALTH SCIENCE LIBRARY | 19 | 1.0 % |
| UNC | 15 | 0.8 % |
| SOUTH RD | 15 | 0.8 % |
| MASON FARM RD | 14 | 0.7 % |
| SITTERSON HALL | 13 | 0.7 % |
| STUDENT STORES | 12 | 0.6 % |
| HEALTH SCIENCES LIBRARY | 12 | 0.6 % |
| PUBLIC SAFETY | 11 | 0.6 % |
| 515 HINTON JAMES DR | 10 | 0.5 % |
| SMITH LEVEL RD | 9 | 0.5 % |
| FRANKLIN & COLUMBIA | 9 | 0.5 % |
| FRANKLIN AND COLUMBIA | 9 | 0.5 % |
| PITTSBORO | 8 | 0.4 % |
| MLK | 8 | 0.4 % |
| FRANKLIN/COLUMBIA | 8 | 0.4 % |
| MLK BLVD | 8 | 0.4 % |
| JONES FERRY | 8 | 0.4 % |
| MANNING | 8 | 0.4 % |
| WEAVER ST MARKET | 7 | 0.4 % |
| COLUMBIA ST | 7 | 0.4 % |
| HSL | 7 | 0.4 % |
| CAMERON AVE | 7 | 0.4 % |
| HEALTH SCIENCE LIB | 7 | 0.4 % |
| SOUTHERN VILLAGE | 7 | 0.4 % |
| COLUMBIA AND SOUTH | 6 | 0.3 % |
| SKIPPER BOWLES | 6 | 0.3 % |
| UNC STUDENT STORES | 6 | 0.3 % |
| PITTSBORO ST | 6 | 0.3 % |
| HOSPITAL | 6 | 0.3 % |
| PAUL HARDIN DR | 6 | 0.3 % |
| UNC HOSPITALS | 6 | 0.3 % |
| SITTERSON | 6 | 0.3 % |
| 605 JONES FERRY RD | 6 | 0.3 % |
| FRANKLIN | 6 | 0.3 % |
| HWY 54 | 6 | 0.3 % |
| SCHOOL OF PUBLIC HEALTH | 6 | 0.3 % |
| MEADOWMONT | 5 | 0.3 % |
| UNIVERSITY PLACE | 5 | 0.3 % |
| RALEIGH RD | 5 | 0.3 % |
| COLUMBIA | 5 | 0.3 % |
| FAMILY MEDICINE | 4 | 0.2 % |
| COLUMBIA & FRANKLIN | 4 | 0.2 % |
| RALEIGH ST | 4 | 0.2 % |
| SV | 4 | 0.2 % |
| FRAT COURT | 4 | 0.2 % |
| CARRINGTON HALL | 4 | 0.2 % |
| CHAPEL RIDGE | 4 | 0.2 % |

Q11. What is the address or closest intersection to your destination?

| <u>Q11. Address or closest intersection to destination</u> | <u>Number</u> | <u>Percent</u> |
|--|---------------|----------------|
| BOWLES DR | 4 | 0.2 % |
| 15-501 | 4 | 0.2 % |
| CAROLINA COFFEE SHOP | 4 | 0.2 % |
| HOMESTEAD RD | 4 | 0.2 % |
| UNIVERSITY MALL | 4 | 0.2 % |
| WEAVER ST | 4 | 0.2 % |
| HOMESTEAD | 4 | 0.2 % |
| AUTUMN WOODS | 4 | 0.2 % |
| MILL CREEK | 4 | 0.2 % |
| JONES FERRY RD | 4 | 0.2 % |
| COLUMBIA AND CAMERON | 4 | 0.2 % |
| SMITH LEVEL | 4 | 0.2 % |
| CHAPLE RIDGE | 3 | 0.2 % |
| NC 54 | 3 | 0.2 % |
| MAIN ST | 3 | 0.2 % |
| DAVIE RD | 3 | 0.2 % |
| PAUL HARDIN AND MANNING | 3 | 0.2 % |
| CAMPUS | 3 | 0.2 % |
| STUDENT UNION | 3 | 0.2 % |
| UNC CHAPEL HILL | 3 | 0.2 % |
| ESTES | 3 | 0.2 % |
| HOMESTEAD & MLK | 3 | 0.2 % |
| RR LOT | 3 | 0.2 % |
| HILLSBOROUGH/MLK | 3 | 0.2 % |
| BOOKER CREEK | 3 | 0.2 % |
| CAMERON AND COLUMBIA | 3 | 0.2 % |
| STADIUM DR | 3 | 0.2 % |
| ESTES & FRANKLIN | 3 | 0.2 % |
| COLUMBIA & CAMERON | 3 | 0.2 % |
| 222 OLD FAYETTEVILLE RD | 3 | 0.2 % |
| MLK AND HOMESTEAD | 3 | 0.2 % |
| MANNING AND SKIPPER BOWLES | 3 | 0.2 % |
| SOUTH RD & STADIUM DR | 3 | 0.2 % |
| AIRPORT DR | 3 | 0.2 % |
| SOUTH ROAD | 3 | 0.2 % |
| MANNING DRIVE | 3 | 0.2 % |
| WEAVER DAIRY RD | 3 | 0.2 % |
| 303 SMITH LEVEL RD | 3 | 0.2 % |
| MLK/HILLSBOROUGH | 3 | 0.2 % |
| SOUTH RD AND RALEIGH ST | 3 | 0.2 % |
| OLD FAYETTEVILLE RD | 3 | 0.2 % |
| U MALL | 3 | 0.2 % |
| FRANKLIN ST COFFEE SHOP | 3 | 0.2 % |
| HAMILTON RD | 3 | 0.2 % |
| CARRBORO PLAZA | 3 | 0.2 % |
| 601 JONES FERRY RD | 3 | 0.2 % |
| ELIZABETH ST | 2 | 0.1 % |
| UNC HEALTH SCIENCES LIBRARY | 2 | 0.1 % |
| FRIDAY CENTER DR | 2 | 0.1 % |
| SOUTH & RALEIGH | 2 | 0.1 % |
| MANNING AND COLUMBIA | 2 | 0.1 % |
| COLUMBIA/FRANKLIN | 2 | 0.1 % |

Q11. What is the address or closest intersection to your destination?

| <u>Q11. Address or closest intersection to destination</u> | <u>Number</u> | <u>Percent</u> |
|--|---------------|----------------|
| WEST MAIN ST | 2 | 0.1 % |
| ROSEMARY ST | 2 | 0.1 % |
| SKIPPER BOWLES DR | 2 | 0.1 % |
| MLK AND LONGVIEW | 2 | 0.1 % |
| COLUMBIA AND MANNING DR | 2 | 0.1 % |
| CREDIT UNION | 2 | 0.1 % |
| MARTIN LUTHER KING JR BLVD | 2 | 0.1 % |
| EASTOWNE DR | 2 | 0.1 % |
| S ESTES DR | 2 | 0.1 % |
| UNC HOSPITALS | 2 | 0.1 % |
| 411 SKIPPER BOWLES DR | 2 | 0.1 % |
| HOSPITAL UNC | 2 | 0.1 % |
| COLUMBIA/CAMERON | 2 | 0.1 % |
| 1105 W NC HWY 54 BYPASS | 2 | 0.1 % |
| MLK AND LONGVIEW ST | 2 | 0.1 % |
| 2701 HOMESTEAD RD | 2 | 0.1 % |
| COLUMBIA AND FRANKLIN | 2 | 0.1 % |
| PITTSBORO CREDIT UNION | 2 | 0.1 % |
| EPHESUS CHURCH RD | 2 | 0.1 % |
| UNC-CH | 2 | 0.1 % |
| 54 AND FRIDAY CENTER | 2 | 0.1 % |
| COLUMBIA AND MANNING | 2 | 0.1 % |
| S COLUMBIA AND MANNING | 2 | 0.1 % |
| FRANKLIN ST AND RALEIGH RD | 2 | 0.1 % |
| 54 PARK AND RIDE | 2 | 0.1 % |
| W CAMERON AVE | 2 | 0.1 % |
| UNC CAMPUS | 2 | 0.1 % |
| CHAPMAN HALL | 2 | 0.1 % |
| SCHOOL OF SOCIAL WORK | 2 | 0.1 % |
| DAVIE HALL | 2 | 0.1 % |
| S COLUMBIA ST | 2 | 0.1 % |
| UNC HEALTH SCIENCE LIBRARY | 2 | 0.1 % |
| E FRANKLIN ST | 2 | 0.1 % |
| JONES FERRY RD/OLD FAYETTEVILL | 2 | 0.1 % |
| SOUTH RD AND STADIUM DR | 2 | 0.1 % |
| JONES FERRY PARK AND RIDE | 2 | 0.1 % |
| FRANKLIN & ESTES | 2 | 0.1 % |
| CULBRETH RD | 2 | 0.1 % |
| MANNING DR AT HOSPITAL | 2 | 0.1 % |
| 1521 E FRANKLIN ST | 2 | 0.1 % |
| 160 RIDGE RD | 2 | 0.1 % |
| MLK & HOMESTEAD | 2 | 0.1 % |
| 54/FRIDAY CENTER | 2 | 0.1 % |
| PHILLIPS HALL | 2 | 0.1 % |
| JONES FERRY & DAVIE | 2 | 0.1 % |
| 104 SOUTH RD | 2 | 0.1 % |
| FAYETTEVILLE & JONES FERRY | 2 | 0.1 % |
| STUDENT STORE | 2 | 0.1 % |
| VILLAGE DR | 2 | 0.1 % |
| COLUMBIA AND MASON FARM RD | 2 | 0.1 % |
| WEAVER DAIRY | 2 | 0.1 % |
| 120 SOUTH RD | 2 | 0.1 % |

Q11. What is the address or closest intersection to your destination?

| <u>Q11. Address or closest intersection to destination</u> | <u>Number</u> | <u>Percent</u> |
|--|---------------|----------------|
| TAR HILL DR | 2 | 0.1 % |
| BPW CLUB RD | 2 | 0.1 % |
| SOUTH RD AT STUDENT STORES | 2 | 0.1 % |
| AIRPORT DRIVE | 2 | 0.1 % |
| VARSITY THEATER | 2 | 0.1 % |
| BAITY HILL | 2 | 0.1 % |
| PAUL HARDIN DR AND MANNING DR | 2 | 0.1 % |
| AMBULATORY CARE CENTER | 2 | 0.1 % |
| MANNING/COLUMBIA | 2 | 0.1 % |
| 201 SOUTH RD | 2 | 0.1 % |
| MANNING DR (HOSPITAL) | 2 | 0.1 % |
| LONGVIEW ST & COLUMBIA | 2 | 0.1 % |
| 515 PAUL HARDIN DR | 2 | 0.1 % |
| SKIPPER BOWLES/MANNING | 2 | 0.1 % |
| SOUTH RD & COLUMBIA | 2 | 0.1 % |
| PRITCHARD AVE | 2 | 0.1 % |
| MANNING AND RIDGE RD | 2 | 0.1 % |
| CANTERBURY TOWNHOMES | 2 | 0.1 % |
| HINTON JAMES | 2 | 0.1 % |
| MLK & HILLSBOROUGH ST | 2 | 0.1 % |
| SOUTH RD/RALEIGH RD | 2 | 0.1 % |
| 501 JONES FERRY RD | 2 | 0.1 % |
| SOUTH & COLUMBIA | 2 | 0.1 % |
| S COLUMBIA | 2 | 0.1 % |
| MANNING DR AT HINTON JAMES | 2 | 0.1 % |
| NORTHFIELD | 2 | 0.1 % |
| 125 MASON FARM RD | 2 | 0.1 % |
| KINGSWOOD HWY 54 | 2 | 0.1 % |
| SITTERSON HALL UNC | 2 | 0.1 % |
| MANNING AND PAUL HARDIN DR | 2 | 0.1 % |
| COLUMBIA AT SITTERSON HALL | 2 | 0.1 % |
| FETZER HALL | 2 | 0.1 % |
| POPLAR AND DAVIE | 2 | 0.1 % |
| KINGSWOOD APT | 2 | 0.1 % |
| ESTES & MLK | 2 | 0.1 % |
| PAUL HARDIN DRIVE | 2 | 0.1 % |
| BATTLE LANE | 2 | 0.1 % |
| 101 MANNING | 2 | 0.1 % |
| ROYAL PARK APTS | 2 | 0.1 % |
| HWY 55 | 2 | 0.1 % |
| MASON FARM RD/COLUMBIA | 2 | 0.1 % |
| BREADMENTON ON W ROASEMARY | 1 | 0.1 % |
| ELLIOTT RD/FRANKLIN | 1 | 0.1 % |
| SOUTH RD AT STUDENT UNION | 1 | 0.1 % |
| N GREENSBORO ST & PINE GROVE | 1 | 0.1 % |
| FARRINGTON HALL | 1 | 0.1 % |
| COPPER ST | 1 | 0.1 % |
| CAMERON ST | 1 | 0.1 % |
| HAMILTON ROAD | 1 | 0.1 % |
| N GREENSBORO & OAK ST | 1 | 0.1 % |
| 200 CULBRETH RD | 1 | 0.1 % |
| HIGH ST | 1 | 0.1 % |

Q11. What is the address or closest intersection to your destination?

| <u>Q11. Address or closest intersection to destination</u> | <u>Number</u> | <u>Percent</u> |
|--|---------------|----------------|
| FC PARK & RIDE | 1 | 0.1 % |
| STUDENT STORES UNC | 1 | 0.1 % |
| MERRITT MILL | 1 | 0.1 % |
| MANNING DR & PAUL HARDIN DR | 1 | 0.1 % |
| HILLSBOROUGH ST | 1 | 0.1 % |
| ESTES PARK | 1 | 0.1 % |
| PRITCHARD EXT & UNSTEAD DR | 1 | 0.1 % |
| FRANLING & HILLSBOROUGH | 1 | 0.1 % |
| EAST TOWNE RD | 1 | 0.1 % |
| UNC HOSPITAL/CANTERBURY | 1 | 0.1 % |
| 202 BROAD ST | 1 | 0.1 % |
| UNC HSL | 1 | 0.1 % |
| HIGH ST & HILLSBOROUGH RD | 1 | 0.1 % |
| PUBLIC HEALTH LIBRARY | 1 | 0.1 % |
| FRIDAY CENTER & 54 | 1 | 0.1 % |
| MLK BLVD/HOMESTEAD | 1 | 0.1 % |
| PAST I-40 | 1 | 0.1 % |
| HOMESTEAD RD /MLK | 1 | 0.1 % |
| MLK & ESTES | 1 | 0.1 % |
| HOESTEAD & AIRPORT RD (MLK) | 1 | 0.1 % |
| N COLUMBIA & USLET ST | 1 | 0.1 % |
| DOBBINS DR & ERWIN RD | 1 | 0.1 % |
| STUDENT UNION UNC | 1 | 0.1 % |
| CULBRETH RD /SMITH REED RD | 1 | 0.1 % |
| LONGVIEW ST | 1 | 0.1 % |
| INTERSECTION BEFORE CHAPEL RID | 1 | 0.1 % |
| CADWELL & CHURCH | 1 | 0.1 % |
| MARKET ST | 1 | 0.1 % |
| PITTSBURG ST AT CREDIT UNION | 1 | 0.1 % |
| ERWIN & COSGROVE | 1 | 0.1 % |
| 125 SOUTH RD | 1 | 0.1 % |
| BACHEE CHAPEL & MEADOWMONT | 1 | 0.1 % |
| CHANNING LN | 1 | 0.1 % |
| NORTHSIDE MIDDEL SCH | 1 | 0.1 % |
| CADWELL ST | 1 | 0.1 % |
| FRATERNITY CT | 1 | 0.1 % |
| WILSON LIBRARY, UNC-CU | 1 | 0.1 % |
| FORDHAM BLUE/MEADOWMONT | 1 | 0.1 % |
| N GREENSBORO ST | 1 | 0.1 % |
| OITTSBORO & MCCAULEY | 1 | 0.1 % |
| GILLINGS SCHOOL AT PUBLIC HEAL | 1 | 0.1 % |
| HILLSBOROUGH ST & MLK BLVD | 1 | 0.1 % |
| 202 E ROSEMARY | 1 | 0.1 % |
| FORDHAM & ESTES | 1 | 0.1 % |
| 104 METVILLE LOOP | 1 | 0.1 % |
| E MAIN/REALITY ST | 1 | 0.1 % |
| POPLAR AVE | 1 | 0.1 % |
| CHAPLE NEW APTS | 1 | 0.1 % |
| 27510 GOLDSTON HIGH | 1 | 0.1 % |
| SOUTHERN VILLAGE/COLUMBIA | 1 | 0.1 % |
| NORHFEILD & MLK | 1 | 0.1 % |
| COWBORO ELEMENTARY SCHOOL | 1 | 0.1 % |

Q11. What is the address or closest intersection to your destination?

| <u>Q11. Address or closest intersection to destination</u> | <u>Number</u> | <u>Percent</u> |
|--|---------------|----------------|
| SOUTH RD & STUDENT STORES | 1 | 0.1 % |
| SOUTH RD/STUDENT STORES | 1 | 0.1 % |
| 73 HAMILTON RD, CHAPEL HILL | 1 | 0.1 % |
| COLUMBIA & CONESON | 1 | 0.1 % |
| 500 UNSTEAD DR | 1 | 0.1 % |
| ACROSS THE STREET | 1 | 0.1 % |
| NORTH & HILLSBORO | 1 | 0.1 % |
| E FRANKLIND & ESTES | 1 | 0.1 % |
| PITTSBORO & MCLANDING | 1 | 0.1 % |
| WEAVER & LINDSAY | 1 | 0.1 % |
| UNC LIBRARY | 1 | 0.1 % |
| OLD SAGE ROAD | 1 | 0.1 % |
| S JEFFERSON RD | 1 | 0.1 % |
| 105 WESLEY ST | 1 | 0.1 % |
| CULBRETH | 1 | 0.1 % |
| MLK & RALIEGH ST | 1 | 0.1 % |
| HIGH ST/HILLBOROUGH (CARRBORO) | 1 | 0.1 % |
| HILLSBOROUGH & MLK | 1 | 0.1 % |
| PITTSBORO ST CREDIT UNION | 1 | 0.1 % |
| CHANGES/VARIES | 1 | 0.1 % |
| FIDELITY ST & MAIN ST | 1 | 0.1 % |
| FED COURT | 1 | 0.1 % |
| 54 HWY | 1 | 0.1 % |
| POPLAR & DAVIE | 1 | 0.1 % |
| DAVE RD/POPLAR AVE | 1 | 0.1 % |
| 555 PAUL HARDIN DR | 1 | 0.1 % |
| CARR MILL MALL | 1 | 0.1 % |
| MAIN ST CARRBORO | 1 | 0.1 % |
| SEVERIN & WENER | 1 | 0.1 % |
| FRANKLIN AT MERRITT MILL | 1 | 0.1 % |
| MAIN ST/WEAVER ST | 1 | 0.1 % |
| HIGH & HILLSBOROUGH | 1 | 0.1 % |
| SUNSET DR & ROSEMARY | 1 | 0.1 % |
| OLD DURHAM | 1 | 0.1 % |
| MARK & FIDELITY ST | 1 | 0.1 % |
| FORSYTH & LEGION | 1 | 0.1 % |
| GRACE CHURCH | 1 | 0.1 % |
| 954 W POPLAR | 1 | 0.1 % |
| ELIZABTH ST & FRANKLIN | 1 | 0.1 % |
| S RD & N COLUMBIA ST | 1 | 0.1 % |
| HILLSBORO & PINE | 1 | 0.1 % |
| MLK/BARCLAY | 1 | 0.1 % |
| 400 WPOPLAR AVE | 1 | 0.1 % |
| JONES FERRY AT ABBEY COURT | 1 | 0.1 % |
| E FRANKLIN & S COLUMBIA | 1 | 0.1 % |
| OLD OXFORD RD & BOOKER CRK RD | 1 | 0.1 % |
| MANNING & EMERY DR | 1 | 0.1 % |
| TRADER JONES | 1 | 0.1 % |
| FRANKLIN WOODS APTS | 1 | 0.1 % |
| 1512 E FRANKLIN ST | 1 | 0.1 % |
| W POPLAR AVE & NC 54 | 1 | 0.1 % |
| PAUL HARDIN | 1 | 0.1 % |

Q11. What is the address or closest intersection to your destination?

| <u>Q11. Address or closest intersection to destination</u> | <u>Number</u> | <u>Percent</u> |
|--|---------------|----------------|
| MILL ROSE RD | 1 | 0.1 % |
| 1800 E FRANKLIN S | 1 | 0.1 % |
| PAUL HARDIN & MANNING | 1 | 0.1 % |
| FRANKLIN ST AT VARSITY THEATER | 1 | 0.1 % |
| 106 HILLSBOROUGH RD | 1 | 0.1 % |
| 220 ELIZABETH ST | 1 | 0.1 % |
| FRANKLIN/ESTES | 1 | 0.1 % |
| HEALTH SCIENCE | 1 | 0.1 % |
| ELIZABETH ST/FRANKLIN ST | 1 | 0.1 % |
| UNC AMBULATORY CARE | 1 | 0.1 % |
| MANNING PARKING | 1 | 0.1 % |
| PITSBORO ST AT SECU | 1 | 0.1 % |
| COLUMBIA/MANNING | 1 | 0.1 % |
| BPW RD | 1 | 0.1 % |
| COLERDIGE RD | 1 | 0.1 % |
| CAROLINA AVE | 1 | 0.1 % |
| FRANKLIN/GLENDALE | 1 | 0.1 % |
| BPW & SMITH LEVEL RD | 1 | 0.1 % |
| SITTERSON MALL | 1 | 0.1 % |
| EUBANKS P&R LOT | 1 | 0.1 % |
| HIGH ST AT GOLDSTON | 1 | 0.1 % |
| COOPER ST | 1 | 0.1 % |
| STOP 3 | 1 | 0.1 % |
| 201 CONNER DR | 1 | 0.1 % |
| BPW | 1 | 0.1 % |
| FRANKLIN ST UNV | 1 | 0.1 % |
| 107 CATHY RD | 1 | 0.1 % |
| COLUMBUS & FRANKLING FOR WORK | 1 | 0.1 % |
| FRANKLIN & CHURCH ST | 1 | 0.1 % |
| ON E FRANKLIN | 1 | 0.1 % |
| 500 HOMESTEAD | 1 | 0.1 % |
| 2525 BOOKER CREEK RD | 1 | 0.1 % |
| NOTTINHILL APTS | 1 | 0.1 % |
| MLK AT HILLSBOROUGH ST | 1 | 0.1 % |
| EARE RD AND VILLAGE DR | 1 | 0.1 % |
| FRANKLIN & VARSITY THEATER | 1 | 0.1 % |
| FRANKLIN ST AT VARSITY | 1 | 0.1 % |
| ELLIOT AND FRANKLIN ST | 1 | 0.1 % |
| LEGION DR | 1 | 0.1 % |
| NORTH COLUMBIA & STINSTON | 1 | 0.1 % |
| SMITH LEVEL & BPW | 1 | 0.1 % |
| WEST & MANNING ST | 1 | 0.1 % |
| MORNINGSIDE DR | 1 | 0.1 % |
| SMITH LOVEL AT CULBRETH | 1 | 0.1 % |
| 223 JAY ST | 1 | 0.1 % |
| JAMES ST | 1 | 0.1 % |
| FRIDAYCENTER | 1 | 0.1 % |
| RANKLIN ST AT GLENDALE DR | 1 | 0.1 % |
| ESTES & FRANKLIN ST | 1 | 0.1 % |
| 54 & MEADOWMONT VILLAGE | 1 | 0.1 % |
| KILDARE & CHOPPERLINE DR | 1 | 0.1 % |
| S ELLIOT | 1 | 0.1 % |

Q11. What is the address or closest intersection to your destination?

| <u>Q11. Address or closest intersection to destination</u> | <u>Number</u> | <u>Percent</u> |
|--|---------------|----------------|
| LITTLE COURT | 1 | 0.1 % |
| CARRBORO CENTURY CENTER | 1 | 0.1 % |
| MCDOUBLE MIDDLE | 1 | 0.1 % |
| ESTER/N GREENSBORO ST | 1 | 0.1 % |
| CARRBORO ELEMENTARY | 1 | 0.1 % |
| ELLITOT RD AT WFM | 1 | 0.1 % |
| B SCHOOL | 1 | 0.1 % |
| PAUL HARDIN/MANNING DR | 1 | 0.1 % |
| ESTES & WILLOW | 1 | 0.1 % |
| SIMPSON & W MAIN | 1 | 0.1 % |
| PLANT RD ON E FRANKLIN ST | 1 | 0.1 % |
| 440 W FRAKNLIN | 1 | 0.1 % |
| CORRBORO PLAZA | 1 | 0.1 % |
| W ROSEMARY ST | 1 | 0.1 % |
| MCDOULGE | 1 | 0.1 % |
| HONEYCUCKLE & SEDGEGIELD | 1 | 0.1 % |
| BOLINWOOD DR /HILLSBOROUGH ST | 1 | 0.1 % |
| U-MALL ON ESTES DR | 1 | 0.1 % |
| E FRANKLIN ST & ELLIOT RD | 1 | 0.1 % |
| UNC CAMPUS, SCHOOL OF PHARMACY | 1 | 0.1 % |
| AMBULATORY CENTER | 1 | 0.1 % |
| BOSLER CREEK | 1 | 0.1 % |
| CROSS OF FRANKLIN CREEK RD | 1 | 0.1 % |
| BOOKER CREEK APTS | 1 | 0.1 % |
| WEAVER DAIRY/ERWIN | 1 | 0.1 % |
| RALEIGH & CAMERON | 1 | 0.1 % |
| BROOKSIDE CONDS (HILLSBOROUGH) | 1 | 0.1 % |
| MIDLAWN SOL APT | 1 | 0.1 % |
| UNIVERSITY MALL PLACE | 1 | 0.1 % |
| COLUMBIA/PITTSBORO | 1 | 0.1 % |
| ELLIOT RD AT BURGER KING | 1 | 0.1 % |
| S ESTES | 1 | 0.1 % |
| FRANKLIN/CAROLINA COFFEE | 1 | 0.1 % |
| EASTTOWNE | 1 | 0.1 % |
| S COLUMBIA & MASON FARM RD | 1 | 0.1 % |
| JONES FERRY RD/OLD DAIRY RD | 1 | 0.1 % |
| JONES FERRY/ASHBROOK APTS | 1 | 0.1 % |
| OLD FAYETTERVILLE RD | 1 | 0.1 % |
| 54 PARK & RIDE | 1 | 0.1 % |
| COLUMBIA ST & SOUTH RD | 1 | 0.1 % |
| OLD FAYETTEVILLE & JONES FERRY | 1 | 0.1 % |
| JONES FERRY & FAYTETTEVILLE | 1 | 0.1 % |
| COLUMBIA AT HEALTH SCIENCE | 1 | 0.1 % |
| UNC HEALTH SCIENCE | 1 | 0.1 % |
| JONES FERRY & BERRY HILL | 1 | 0.1 % |
| NC 54 AT CAROLINA APTS | 1 | 0.1 % |
| LOCUST ST | 1 | 0.1 % |
| ROSEMARY & SUNSET | 1 | 0.1 % |
| OLD FAYEETEVILLE & JONES FERRY | 1 | 0.1 % |
| MASON FARM RD & COLUMBIA | 1 | 0.1 % |
| WEAVER & STREET MARKET | 1 | 0.1 % |
| RTE 54 AT BERKSHIRE MANOR W | 1 | 0.1 % |

Q11. What is the address or closest intersection to your destination?

| <u>Q11. Address or closest intersection to destination</u> | <u>Number</u> | <u>Percent</u> |
|--|---------------|----------------|
| ASHBROOK APTS | 1 | 0.1 % |
| BERKSHIRE MANOR WEST | 1 | 0.1 % |
| NC 54 & N POPLAR | 1 | 0.1 % |
| MEDICAL DR & COLUMBIA | 1 | 0.1 % |
| COWBORO PLAZA | 1 | 0.1 % |
| 112 NC 54 CARRBORO | 1 | 0.1 % |
| CAMERON AVE & COLUMIBA ST | 1 | 0.1 % |
| J FERRY RD & S OLD FAYETTEVILL | 1 | 0.1 % |
| S COLUMBIA & MANNING | 1 | 0.1 % |
| MASONFARM RD/SOUTH COLUMBIA | 1 | 0.1 % |
| J FERRY RD/OLD FAYETTEVILLE | 1 | 0.1 % |
| S COLUMBIA AT SITTERSON HALL | 1 | 0.1 % |
| UNC HEALTH SCHIENCE LIBRARY | 1 | 0.1 % |
| MANNING & COLUMBIA DR | 1 | 0.1 % |
| ROCK HAVEN RD @ SMITH LEVEL RD | 1 | 0.1 % |
| SAGE RD & COLERIDGE RD | 1 | 0.1 % |
| JONES FERRY & OLD FAYETTEVILLE | 1 | 0.1 % |
| JOENS FERRY | 1 | 0.1 % |
| S COLUMBIAN & MASON FARM RD | 1 | 0.1 % |
| MCCAULEY ST & CAMERON AVE | 1 | 0.1 % |
| COLUMBIA AND MASON FARMS | 1 | 0.1 % |
| POPLAR & 54 | 1 | 0.1 % |
| BONDURNT HALL UNC | 1 | 0.1 % |
| SOUTH COLUMBIA & CAMEROAN AVE | 1 | 0.1 % |
| COLUMBIA ST AT SITTERSON HALL | 1 | 0.1 % |
| SITTERSON (COLUMBIA ST) | 1 | 0.1 % |
| W ROSEMARY | 1 | 0.1 % |
| HEALTH SCHIENCE LIBRARY | 1 | 0.1 % |
| 131 SOUTH RD | 1 | 0.1 % |
| GET OFF AT SITTERSON HALL | 1 | 0.1 % |
| MASON FARM & COLUMBIA | 1 | 0.1 % |
| UNC STUDENT STAES | 1 | 0.1 % |
| YMCA | 1 | 0.1 % |
| COLUMBIA & MASONFARM | 1 | 0.1 % |
| SCHOOL | 1 | 0.1 % |
| S COLUMBIA & MSON FARM | 1 | 0.1 % |
| VARIES | 1 | 0.1 % |
| 120 MASON FARM RD | 1 | 0.1 % |
| WEST POPLAR AVE & NC 54 | 1 | 0.1 % |
| S COLUMBIA AT CARRINGTON HALL | 1 | 0.1 % |
| FIDELITY/DAVIE STS CARRBORO | 1 | 0.1 % |
| MACNIDOR HALL | 1 | 0.1 % |
| 110 W MAIN ST | 1 | 0.1 % |
| UNC SOUTH RD & COLUMBIA | 1 | 0.1 % |
| UNC GENETIC MEDICINE BLDG | 1 | 0.1 % |
| NSC 54 AT WESTBROOK DR | 1 | 0.1 % |
| SOUTH RD & RALEIGH RD | 1 | 0.1 % |
| AUTUM WOODS 222 OLF FAYETTEVIL | 1 | 0.1 % |
| 128 MALLARD CT | 1 | 0.1 % |
| SITTERSON HALL UNC CAMPUS | 1 | 0.1 % |
| HYW 54 CARROBOR PLAZA | 1 | 0.1 % |
| HWY 54 & FAYETTEVILLE RD | 1 | 0.1 % |

Q11. What is the address or closest intersection to your destination?

| <u>Q11. Address or closest intersection to destination</u> | <u>Number</u> | <u>Percent</u> |
|--|---------------|----------------|
| JONES FERRY & OLD GREENSBORO | 1 | 0.1 % |
| AUTUMN WOODS APT | 1 | 0.1 % |
| AIRPORT DR/N ESTES | 1 | 0.1 % |
| PITSSBORO & S COLUMBIA | 1 | 0.1 % |
| AUTUMN WOODS APTS | 1 | 0.1 % |
| OLD FAYETTEVILLE RD/JONES FERR | 1 | 0.1 % |
| SITTESON | 1 | 0.1 % |
| COLUMBIA & SOUTH ST | 1 | 0.1 % |
| HBBARD & ANNING | 1 | 0.1 % |
| FORDHAM BLVD & OLD MASON FARM | 1 | 0.1 % |
| 55 & FINLEY GOLF COURSE | 1 | 0.1 % |
| FRANKLIN ST & MILTON AVE | 1 | 0.1 % |
| SECU HOUSE | 1 | 0.1 % |
| 54 & P & R LOT | 1 | 0.1 % |
| 54 TO GO TO HU | 1 | 0.1 % |
| 54 PARK | 1 | 0.1 % |
| UNC CREDIT UNION | 1 | 0.1 % |
| DREW HILL LANE | 1 | 0.1 % |
| N ESTES & FRANKLIN ST | 1 | 0.1 % |
| OLD CHAPLE HILL RD | 1 | 0.1 % |
| OLD STERLING RD & SAGE RD | 1 | 0.1 % |
| UNC HOSPITAL & MANNING DR | 1 | 0.1 % |
| PITTSBORO ST & UNIVERSITY DR | 1 | 0.1 % |
| UNC CAMPUS-SECU | 1 | 0.1 % |
| CAROLINA AVE & FRANKLIN | 1 | 0.1 % |
| FRANKLIN DR & COLUMBIA | 1 | 0.1 % |
| NORTHWOOD & EUBANKS | 1 | 0.1 % |
| SOUTH RD & S COLUMBIA | 1 | 0.1 % |
| DOGWOOD ACRES | 1 | 0.1 % |
| SMITH LEVEL RD/CLUB HOUSE | 1 | 0.1 % |
| MANNING & PERKINS DR | 1 | 0.1 % |
| COLUMBIA & SOUTH | 1 | 0.1 % |
| COLUMBIA & ABERNTHY | 1 | 0.1 % |
| RR LOT (ESTES BLVD) | 1 | 0.1 % |
| LEGION RD | 1 | 0.1 % |
| BLM ST | 1 | 0.1 % |
| RRLOT | 1 | 0.1 % |
| UNC LAW SCHOOL | 1 | 0.1 % |
| FRANKLIN ST & ELLIOT | 1 | 0.1 % |
| HIGHLAND HILLS | 1 | 0.1 % |
| ROSEMARY & HILLSBOROUGH | 1 | 0.1 % |
| 310 MCMASTERS ST | 1 | 0.1 % |
| ELLIOT RD/EAST FRANKLIN | 1 | 0.1 % |
| 180 BPW CLUB RD CARRBORO | 1 | 0.1 % |
| ROCK HAVEN & SMITH LEVEL RD | 1 | 0.1 % |
| MITCHELL LN AT CADWELL | 1 | 0.1 % |
| 601 W ROSEMARY ST | 1 | 0.1 % |
| GREENSBORO & MILTON DR | 1 | 0.1 % |
| MCDUGLE SCHOOL | 1 | 0.1 % |
| 135 DUER DR | 1 | 0.1 % |
| E FRANKLIN ST AT COFFEE SHOP | 1 | 0.1 % |
| 102 JUBLIEE DR | 1 | 0.1 % |

Q11. What is the address or closest intersection to your destination?

| <u>Q11. Address or closest intersection to destination</u> | <u>Number</u> | <u>Percent</u> |
|--|---------------|----------------|
| HILLSBORO | 1 | 0.1 % |
| KENON FLOGLER BUS SCHOOL | 1 | 0.1 % |
| FC | 1 | 0.1 % |
| 601 MEADOWMONT VILLAGE CIR | 1 | 0.1 % |
| HILLSBOROUGH & SIMPSON | 1 | 0.1 % |
| SEWELL SCHOOL | 1 | 0.1 % |
| FRANKLIN AND ROSEMARY | 1 | 0.1 % |
| ROGER RD | 1 | 0.1 % |
| MANNING DR & SOUTH RD | 1 | 0.1 % |
| LONGVIEW & N COLUMBIA | 1 | 0.1 % |
| DOBBINS/FOXCROFT | 1 | 0.1 % |
| 540PAUL HARDIN | 1 | 0.1 % |
| HWY 53 AND HWY 51-501 | 1 | 0.1 % |
| MANING DR | 1 | 0.1 % |
| 7 | 1 | 0.1 % |
| UNIVERSITY DR | 1 | 0.1 % |
| 101 LEGACY TERR | 1 | 0.1 % |
| ESTES HILLS ELEMENTARY | 1 | 0.1 % |
| BOOKER CREEK RD | 1 | 0.1 % |
| UMSTEAD & MLK | 1 | 0.1 % |
| HAMILTON RD AT RALEIGH | 1 | 0.1 % |
| ESTES & WILLOW DR | 1 | 0.1 % |
| HAMILTON & RALEIGH RD | 1 | 0.1 % |
| RALEIGH RD AT HAMILTON RD | 1 | 0.1 % |
| PHILLIPS HALL -CAMERON | 1 | 0.1 % |
| WORTH GREENSBORO | 1 | 0.1 % |
| REDBUD LANED/HONEYSUCKLE STOP | 1 | 0.1 % |
| BOOKER CREEK/FOXWOOD | 1 | 0.1 % |
| HONEYSUCKLE AT BOOKER CREEK | 1 | 0.1 % |
| HONEYSUCKLE & SIEDSFIELD | 1 | 0.1 % |
| MLK JR AND ESTES | 1 | 0.1 % |
| HILLSBOROUGH & BOLINWOOD | 1 | 0.1 % |
| 1822 N LAKESHORE | 1 | 0.1 % |
| FOXWOOD AT HONEYSUCKLE RD | 1 | 0.1 % |
| BIM ST | 1 | 0.1 % |
| S ORANGE HEALTH SERVICES | 1 | 0.1 % |
| SMITH LEVEL & ROCK HAVEN | 1 | 0.1 % |
| LINDSAY ST | 1 | 0.1 % |
| STERLING BLUFF | 1 | 0.1 % |
| SMITH LEVEL RD /BPW CLUB RD | 1 | 0.1 % |
| ROCKHAVEN RD | 1 | 0.1 % |
| GRESNBORO & MAIN | 1 | 0.1 % |
| JONES FERRY P & R | 1 | 0.1 % |
| NC 54 BYPASS 1100 W | 1 | 0.1 % |
| ROCK HAVEN/CAARRBORO HIGH SCH | 1 | 0.1 % |
| MCCAULEY ST | 1 | 0.1 % |
| WEAVER ST/CARRBORO | 1 | 0.1 % |
| W CARR ST ST S GREENSBORO ST | 1 | 0.1 % |
| DAVID RD & JONES FERRY RD | 1 | 0.1 % |
| JONES FERRY & LAUREL | 1 | 0.1 % |
| CAROLINA PATS | 1 | 0.1 % |
| 5 | 1 | 0.1 % |

Q11. What is the address or closest intersection to your destination?

| <u>Q11. Address or closest intersection to destination</u> | <u>Number</u> | <u>Percent</u> |
|--|---------------|----------------|
| ROCK HAVEN & SMITH LEVEL | 1 | 0.1 % |
| E MEAS ST | 1 | 0.1 % |
| FRANKLIN & S COLUMBIA | 1 | 0.1 % |
| N GREENSBORO ST & MAIN ST | 1 | 0.1 % |
| CARRBORO HS/316 W ROSEMARY | 1 | 0.1 % |
| 404 JONES PERRY RD | 1 | 0.1 % |
| PTA THRIFT SHOP | 1 | 0.1 % |
| TOWN HALL | 1 | 0.1 % |
| CW AT ROSEMARY AND GRAHAM | 1 | 0.1 % |
| MUNICIPAL PARKING LOT | 1 | 0.1 % |
| SMITH LEVEL/BPW | 1 | 0.1 % |
| 1060 HWY 54 CHASE PARK APR | 1 | 0.1 % |
| BPW AT VILLAGES | 1 | 0.1 % |
| S COLUMBIA & HSL | 1 | 0.1 % |
| JONES FERRY & DAVIE RD | 1 | 0.1 % |
| GLEN LENNOX | 1 | 0.1 % |
| NC 54 AT LAUREL RIDGE | 1 | 0.1 % |
| COLUMBIA/SOUTH RD | 1 | 0.1 % |
| CALDWELL-MITCHELL | 1 | 0.1 % |
| SHADOWOOD | 1 | 0.1 % |
| FRAT CT | 1 | 0.1 % |
| COLUMBIA & MANNING DR | 1 | 0.1 % |
| UNC HOSPITAL, SOUTHERN VLG APT | 1 | 0.1 % |
| WEST MAIN & 54 | 1 | 0.1 % |
| MLK/LONGVIEW | 1 | 0.1 % |
| FRAT CIR (COLUMBIA AT CAMERON) | 1 | 0.1 % |
| MARISCO HALL, MASON FARM RD | 1 | 0.1 % |
| MLK/54 | 1 | 0.1 % |
| ASHLEY FOREST RD | 1 | 0.1 % |
| NORTHWOOD DR & EUBANKS | 1 | 0.1 % |
| 833 N HERITAGE CIR | 1 | 0.1 % |
| MLK BLVD ACROSS FROM PERKINS | 1 | 0.1 % |
| EUBANKS RD | 1 | 0.1 % |
| TIMBER HOLLOW/MLK | 1 | 0.1 % |
| HOMESTEAD MLK | 1 | 0.1 % |
| STATESIDE DR & RIGGS BEE TRL | 1 | 0.1 % |
| TIMLEY HOLLOW | 1 | 0.1 % |
| AIRPORT DR & MLK | 1 | 0.1 % |
| SOUTHERN VILLAGE P & R | 1 | 0.1 % |
| FIDELITY & MAIN ST | 1 | 0.1 % |
| WESTMINSTER CIR | 1 | 0.1 % |
| N ESTES DR | 1 | 0.1 % |
| 1 | 1 | 0.1 % |
| CENTRAL CAMPUTS | 1 | 0.1 % |
| S COLUMBIA & OLD PITTSBORO | 1 | 0.1 % |
| CONNER DR | 1 | 0.1 % |
| ACC BLDG | 1 | 0.1 % |
| W DRIVE AND MASON FARM RD | 1 | 0.1 % |
| 700 MLK JR BLVD | 1 | 0.1 % |
| MLK & HOMESTEAD RD | 1 | 0.1 % |
| AMBULATORY AVE | 1 | 0.1 % |
| SMITH LEVEL | 1 | 0.1 % |

Q11. What is the address or closest intersection to your destination?

| <u>Q11. Address or closest intersection to destination</u> | <u>Number</u> | <u>Percent</u> |
|--|---------------|----------------|
| GOVERNORS DR & MT CARMEL CHURC | 1 | 0.1 % |
| FRANKLIN ST-VARSITY | 1 | 0.1 % |
| FRANKLING & COLUMBIA | 1 | 0.1 % |
| SOUTHERN VILLAGE PARK N RIDE | 1 | 0.1 % |
| S COLUMBIA ST UNC HOSPITAL | 1 | 0.1 % |
| EAST DR | 1 | 0.1 % |
| SV PARK N RIDE | 1 | 0.1 % |
| SOUTHERN VILLAGE P & R LOT | 1 | 0.1 % |
| PLAZA | 1 | 0.1 % |
| W FRANKLIN | 1 | 0.1 % |
| S COLUMBIA, HEALTH SCIENCE LIB | 1 | 0.1 % |
| SECU, PITTSBORO | 1 | 0.1 % |
| AIRPORT & MLK BLVD | 1 | 0.1 % |
| MANNING DR & COLUMBIA ST | 1 | 0.1 % |
| 112 FONDEERS RIDGE DR | 1 | 0.1 % |
| NC BOTANICAL GARDEN/RONALD MCD | 1 | 0.1 % |
| SHADEWOOD APT | 1 | 0.1 % |
| HUMAN SERVICES | 1 | 0.1 % |
| SHADEWOOD/UNC HOSPITAL | 1 | 0.1 % |
| SHADEWOOD | 1 | 0.1 % |
| SHADEWOOD APTS | 1 | 0.1 % |
| ACMERON AVE AT COLUMBIA ST | 1 | 0.1 % |
| STATESIDE DR | 1 | 0.1 % |
| DAIRY/MLK | 1 | 0.1 % |
| MANNING DR/UNC HOSPITAL | 1 | 0.1 % |
| EHRINGHEUES DOM | 1 | 0.1 % |
| COLUMBIA & CAMERON ST | 1 | 0.1 % |
| WILLIAMSON DR | 1 | 0.1 % |
| DAVIS LIBRARY | 1 | 0.1 % |
| KENAN DR | 1 | 0.1 % |
| OLD WELL/CAMERON AVE | 1 | 0.1 % |
| RALEIGH ST AT CONNER HALL | 1 | 0.1 % |
| SOUTH RD & RALEIGH ST | 1 | 0.1 % |
| FAMILY MEDICINE PRACTICE | 1 | 0.1 % |
| 6000 MLK JR BLVD | 1 | 0.1 % |
| 51 5 HINTON JAMES DR | 1 | 0.1 % |
| PAUL HARDIN X MANNING | 1 | 0.1 % |
| SHADOWOOD APTS | 1 | 0.1 % |
| SKIPPER BOWLES/MANNING DR | 1 | 0.1 % |
| MANNING /HIBBARD | 1 | 0.1 % |
| KEANAN FLAGLER BUS SCH | 1 | 0.1 % |
| IDK, ONE AT PEABODY HALL | 1 | 0.1 % |
| ACKLAND CENTER | 1 | 0.1 % |
| SOUTH RD & COLUMBIA ST | 1 | 0.1 % |
| CHURCH/ROSEMARY | 1 | 0.1 % |
| UNC HOSPITAL | 1 | 0.1 % |
| VILLAGE | 1 | 0.1 % |
| HWY 54 INTERSECTION W/15-501 | 1 | 0.1 % |
| KEANAN FLAGER BUS SCHOOL | 1 | 0.1 % |
| MANNING DR AND BOWLES | 1 | 0.1 % |
| E HAUS | 1 | 0.1 % |
| BOWLES | 1 | 0.1 % |

Q11. What is the address or closest intersection to your destination?

| <u>Q11. Address or closest intersection to destination</u> | <u>Number</u> | <u>Percent</u> |
|--|---------------|----------------|
| HILLSBORO & MLK | 1 | 0.1 % |
| 100 SLUDA CT | 1 | 0.1 % |
| SECU | 1 | 0.1 % |
| WEARVER DAIRY/MLK | 1 | 0.1 % |
| MLJ & WEAVER DAIRY | 1 | 0.1 % |
| MANNING DR & EAST DRIVE | 1 | 0.1 % |
| FRANKLIN ST & COUCH ST | 1 | 0.1 % |
| LONGVIEW /MLK | 1 | 0.1 % |
| WEAVER DAIRY RD/KINGSTON ST | 1 | 0.1 % |
| FOODLION | 1 | 0.1 % |
| COLUMBIA/ROSEMARY | 1 | 0.1 % |
| SHADOWOOD DR | 1 | 0.1 % |
| TIMBERLYN | 1 | 0.1 % |
| CHAPEL RIDGE APTS | 1 | 0.1 % |
| 114 E CAMERON AVE | 1 | 0.1 % |
| CROSS CREEK | 1 | 0.1 % |
| MLK & N COLUMBIA | 1 | 0.1 % |
| BAITY HILL AND LAW SCHOOL | 1 | 0.1 % |
| RALEIGH AND FRANKLIN ST | 1 | 0.1 % |
| RALEIGH ST & SOUTH RD | 1 | 0.1 % |
| RALEIGH & FRANKLIN | 1 | 0.1 % |
| KENAN FLAGLER BUS SCHOOL | 1 | 0.1 % |
| HINTON JAMES BUS STOP | 1 | 0.1 % |
| COLUMBIS/FRANKLIN ST | 1 | 0.1 % |
| FRAKNLIN/COLUMBIA | 1 | 0.1 % |
| FRANLIN AT CARLINA COFFEE SHOP | 1 | 0.1 % |
| MANNING & BOWLES | 1 | 0.1 % |
| 450 EHRINGHAUS DR | 1 | 0.1 % |
| MANNING DR & KIPPER BOWLES | 1 | 0.1 % |
| E FRANKLIN & ESTES DR | 1 | 0.1 % |
| KFBS | 1 | 0.1 % |
| E ROSEMARY & HILLSBORO ST | 1 | 0.1 % |
| RALEIGH ST AT SPENCE | 1 | 0.1 % |
| MANNING & PUBLIC SAFETY | 1 | 0.1 % |
| HIBBARD AND MANING | 1 | 0.1 % |
| MASON FARM RD/AMB CARE | 1 | 0.1 % |
| BOOKER CR & OLD OXFORD | 1 | 0.1 % |
| FRANKLIN STREET | 1 | 0.1 % |
| E FRANKLIN STREET | 1 | 0.1 % |
| POPLAR & 54TH | 1 | 0.1 % |
| 411 SKIPPER BOWLES DRIVE | 1 | 0.1 % |
| MANNING AT SKIPPER BOWLES DR | 1 | 0.1 % |
| 1310 EPESS CHURCH RD #14 | 1 | 0.1 % |
| BOWLES DR AND MANNING | 1 | 0.1 % |
| 840 OLD FAYETTEVILLE RD | 1 | 0.1 % |
| SKIPPER BOWLS/MANNING | 1 | 0.1 % |
| FRANKLIN AND RALEIGH | 1 | 0.1 % |
| SKIPPER BOWLES/WAT DRIVE | 1 | 0.1 % |
| HILLSBOURGH RD | 1 | 0.1 % |
| UNC - SOUTH ROAD | 1 | 0.1 % |
| RR LOT ESTES DRIVE | 1 | 0.1 % |
| ROSENARY ST AND FRANKLIN | 1 | 0.1 % |

Q11. What is the address or closest intersection to your destination?

| <u>Q11. Address or closest intersection to destination</u> | <u>Number</u> | <u>Percent</u> |
|--|---------------|----------------|
| COLUMBIA/MLK | 1 | 0.1 % |
| HOSPITAL STOP | 1 | 0.1 % |
| FRANKLIN ST AND N COLUMBIA | 1 | 0.1 % |
| SOUTH ROAD/STADIUM DRIVE | 1 | 0.1 % |
| COLUMBIA ST AND MEDICAL DR | 1 | 0.1 % |
| JONES FERRY/OLE FAYETTEVILLE | 1 | 0.1 % |
| RALEIGH AND SOUTH | 1 | 0.1 % |
| ABBEY LANE | 1 | 0.1 % |
| MERRITT MILL RD | 1 | 0.1 % |
| HEALTH SCIENCE LIBRARY ON UNC | 1 | 0.1 % |
| JONE FERRY | 1 | 0.1 % |
| MLK BLVD AND HILLSBOROUGH RD | 1 | 0.1 % |
| UNC PHARMACY SCHOOL | 1 | 0.1 % |
| WALGREENS ON FRANKLIN | 1 | 0.1 % |
| NEAR HILTON JAMES | 1 | 0.1 % |
| UNC BUSINESS SCHOOL | 1 | 0.1 % |
| COUNTRY CLUB RD AND COLUMBIA | 1 | 0.1 % |
| CAMERA AVE | 1 | 0.1 % |
| RALIGH ST | 1 | 0.1 % |
| STUDENT STORES AT UNC | 1 | 0.1 % |
| RALEIGH ST, SOUTH RD | 1 | 0.1 % |
| SOUTH ROAD STOP | 1 | 0.1 % |
| CRAIGE DORM, HORTON U STOP | 1 | 0.1 % |
| LEGION & SCARLETT | 1 | 0.1 % |
| OLD STERLING DR AT EASTOWNE | 1 | 0.1 % |
| PHILIPS HALL | 1 | 0.1 % |
| COLUMBIA ST AND CAMERON AVE | 1 | 0.1 % |
| 55 | 1 | 0.1 % |
| FINLEY FOREST | 1 | 0.1 % |
| BURNING TREE | 1 | 0.1 % |
| MANNING DRIVE, UNC HOSPITAL | 1 | 0.1 % |
| GLENN LENNOX | 1 | 0.1 % |
| HWY 54 AND FRIDAY CENTER DR | 1 | 0.1 % |
| RALEIGH RD FIRDAY CENTER RD | 1 | 0.1 % |
| FETZER GYM, SOUTH RD, UNC-CH | 1 | 0.1 % |
| 750 MLK JR BLVD | 1 | 0.1 % |
| 101 PHARMACY LANE | 1 | 0.1 % |
| WOLLEN GYM STOP ON SOUTH | 1 | 0.1 % |
| GLEN LENNOX SHOPPING CENTER | 1 | 0.1 % |
| HAYES RD | 1 | 0.1 % |
| JONES FERRY/OLD FAYETTEVILLE | 1 | 0.1 % |
| MANNING DR AND COLOMBIA | 1 | 0.1 % |
| COKER HALL OR NURSING SCHOOL | 1 | 0.1 % |
| MANNING DRIVE AT UNC HOSPITAL | 1 | 0.1 % |
| MLK & BARCLAY RD | 1 | 0.1 % |
| SOUTH RD, RALEIGH RD | 1 | 0.1 % |
| ROGERS RD | 1 | 0.1 % |
| BURNING TREE RD | 1 | 0.1 % |
| 111 MASON FARM RD | 1 | 0.1 % |
| ROUTE 54 | 1 | 0.1 % |
| UNC HEALTH SCI LIBRARY | 1 | 0.1 % |
| THE ONE NEAR FRIDAY CENTER | 1 | 0.1 % |

Q11. What is the address or closest intersection to your destination?

| <u>Q11. Address or closest intersection to destination</u> | <u>Number</u> | <u>Percent</u> |
|--|---------------|----------------|
| UNC DENTAL SCHOOL | 1 | 0.1 % |
| 101 MANNING DR, 5BT | 1 | 0.1 % |
| SOUTH COLUMBIA AND SOUTH RD | 1 | 0.1 % |
| WEAVER MARKET | 1 | 0.1 % |
| MANNING DR AND S COLUMBIA ST | 1 | 0.1 % |
| NEAR UNC LAW SCHOOL | 1 | 0.1 % |
| MANNING/S COLUMBIA | 1 | 0.1 % |
| UNC SCHOOL OF NURSING | 1 | 0.1 % |
| UNC AT MANNING DR | 1 | 0.1 % |
| NEAR FRIDAY CENTER | 1 | 0.1 % |
| RALEIGH/MEADOWMONT | 1 | 0.1 % |
| COLUMBIA ST AND MANNING DR | 1 | 0.1 % |
| UNC-CH, HEALTH SCIENCES LIBRAR | 1 | 0.1 % |
| RIDGE RD | 1 | 0.1 % |
| MANNING AND HOSPITAL DR | 1 | 0.1 % |
| FED EX GEC BUILDING | 1 | 0.1 % |
| BURBEE CHAPEL RD | 1 | 0.1 % |
| 54 | 1 | 0.1 % |
| PINEY MTN ROAD | 1 | 0.1 % |
| CHAPEL RIDGE APARTMENTS | 1 | 0.1 % |
| NORTHFIELD DR | 1 | 0.1 % |
| MLK AND NORTHFIELD | 1 | 0.1 % |
| NORTHFIELD DR AND MLK | 1 | 0.1 % |
| RIGHT BY TIMBERLYNE | 1 | 0.1 % |
| E CHAPEL HILL HIGH SCHOOL | 1 | 0.1 % |
| MARSICO HALL | 1 | 0.1 % |
| MLK AND WEAVER DAIRY | 1 | 0.1 % |
| KINGSTON DR | 1 | 0.1 % |
| DAVIE BUILDING ON CAMPUS | 1 | 0.1 % |
| KENNINGTON TRACE | 1 | 0.1 % |
| WESTMISTER DR | 1 | 0.1 % |
| WESTMINSTER AND AIRPORT RD | 1 | 0.1 % |
| FRANKLIN ST AND MLK | 1 | 0.1 % |
| TIMBERLYNE RD | 1 | 0.1 % |
| WEAVER DAIRY/MLK JR. BLVD | 1 | 0.1 % |
| SHADOWOOD APT -CAMPUS | 1 | 0.1 % |
| SCHULTZ ST | 1 | 0.1 % |
| KENAN-FLAGLER BUSINESS SCHOOL | 1 | 0.1 % |
| 495 PAUL HARDIN DR | 1 | 0.1 % |
| RAM VILLAGE | 1 | 0.1 % |
| RALEIGH AND FRANKLIN | 1 | 0.1 % |
| RALEIGH ST & RR LOT | 1 | 0.1 % |
| KENAN | 1 | 0.1 % |
| BONTY HILL DR | 1 | 0.1 % |
| COLLINS CROSSING | 1 | 0.1 % |
| CAROLINA INN | 1 | 0.1 % |
| ROCK CREEK APT | 1 | 0.1 % |
| LEGION & EPHEBUS CHURCH | 1 | 0.1 % |
| KENAN-FLOGLER BUSINESS SCHOOL | 1 | 0.1 % |
| KENAN FLAGLER | 1 | 0.1 % |
| STADIUM AND MANNING | 1 | 0.1 % |
| 520 WILLIAMSON DR | 1 | 0.1 % |

Q11. What is the address or closest intersection to your destination?

| <u>Q11. Address or closest intersection to destination</u> | <u>Number</u> | <u>Percent</u> |
|--|---------------|----------------|
| FEFZER GYM | 1 | 0.1 % |
| FORDHAN HALL, MEDICAL DR | 1 | 0.1 % |
| UNC SCHOOL OF GOVT | 1 | 0.1 % |
| SCHOOL OF GOVERNMENT | 1 | 0.1 % |
| MITCHELL/MCDADE | 1 | 0.1 % |
| SOUTH ORANGE HUMAN SERVICES | 1 | 0.1 % |
| MAIN HOSPITAL | 1 | 0.1 % |
| RIDGE RD AND SOUTH RD | 1 | 0.1 % |
| HARRISTEEFER | 1 | 0.1 % |
| 160 RIDGE ROAD | 1 | 0.1 % |
| MEADOWMONT DR/BARBEE CHAPEL | 1 | 0.1 % |
| WOUTH RD AND RIDGE RD | 1 | 0.1 % |
| SCHOOL OF GOV | 1 | 0.1 % |
| SOUTH AND COLUMBIA | 1 | 0.1 % |
| MASON FARM ROAD AND COLUMBIA | 1 | 0.1 % |
| HEALTH AND SCIENCE LIBRARY | 1 | 0.1 % |
| BELL TOWER | 1 | 0.1 % |
| S COLUMBIA AND MEDICAL DR | 1 | 0.1 % |
| LAW SCHOOL | 1 | 0.1 % |
| S ROAD/COLUMBIA ST | 1 | 0.1 % |
| 410 MARKET ST | 1 | 0.1 % |
| S COLUMBIA ST AND S RD | 1 | 0.1 % |
| S RD | 1 | 0.1 % |
| BOOKER CREEK AND OLD OXFORD | 1 | 0.1 % |
| MASON FARM RD AT ODUM VILLAGE | 1 | 0.1 % |
| SE CREDIT UNION | 1 | 0.1 % |
| MLK/HOMESTEAD | 1 | 0.1 % |
| OLD OXFORD | 1 | 0.1 % |
| COLUMBUS ST AND S RD | 1 | 0.1 % |
| UNC SCHOOL | 1 | 0.1 % |
| NC 54 E AND W POPLAR | 1 | 0.1 % |
| 131 S ROAD | 1 | 0.1 % |
| MERRIT MILL AND COLUMBIA | 1 | 0.1 % |
| HEALTH SCI LAB-N COLUMBIA ST | 1 | 0.1 % |
| GENOME SCIENCE BUILDING | 1 | 0.1 % |
| S OLD FAYETTEVILLE | 1 | 0.1 % |
| FRAT COURT ON N COLUMBIA ST | 1 | 0.1 % |
| HILLSBOROUGH AT TOWNHOUSE | 1 | 0.1 % |
| MANNING DR/SKIPPER BOWLES | 1 | 0.1 % |
| LINCOLN CENTER | 1 | 0.1 % |
| SMITH CENTER | 1 | 0.1 % |
| HSL AT UNC | 1 | 0.1 % |
| NC 54 AT CAROLINA APARTMENTS | 1 | 0.1 % |
| SMITH LEVEL & ROCK HAVEN RD | 1 | 0.1 % |
| SKIPPER BOWLES AND KENAN DR | 1 | 0.1 % |
| 110 S ROBESON | 1 | 0.1 % |
| SOUTH COLUMBIA | 1 | 0.1 % |
| NORTH CAMPUS | 1 | 0.1 % |
| CARRBORO TOWN HALL/MAIN ST | 1 | 0.1 % |
| CW HIGH AND HILLSBOROUGH | 1 | 0.1 % |
| PANERA BROAD | 1 | 0.1 % |
| VARSITY THEATRE STOP | 1 | 0.1 % |

Q11. What is the address or closest intersection to your destination?

| <u>Q11. Address or closest intersection to destination</u> | <u>Number</u> | <u>Percent</u> |
|--|---------------|----------------|
| 115 S COLUMBIA ST | 1 | 0.1 % |
| COKER HALL | 1 | 0.1 % |
| NEW EAST UNC-CU | 1 | 0.1 % |
| N COLUMBIA AND FRANKLIN ST | 1 | 0.1 % |
| CHECK ST | 1 | 0.1 % |
| COLUMBIA AND PITTSBORO | 1 | 0.1 % |
| CAMERON - COLUMBIA | 1 | 0.1 % |
| 300 E MAIN ST | 1 | 0.1 % |
| UNC COLUMBIA | 1 | 0.1 % |
| HEALTH SCIENCE CLUB | 1 | 0.1 % |
| ROTC ARMONT | 1 | 0.1 % |
| WEAVER ST REALTY | 1 | 0.1 % |
| N GREENSBORO | 1 | 0.1 % |
| NC 54 FENWAY | 1 | 0.1 % |
| 512 ROSEMARY | 1 | 0.1 % |
| UNC SPH | 1 | 0.1 % |
| S GREENSBORO | 1 | 0.1 % |
| SMITH LVL RD | 1 | 0.1 % |
| ROCK HAVEN ROAD | 1 | 0.1 % |
| FRANK PORTER GRAHAM E | 1 | 0.1 % |
| JONES FERRY AND DAVE | 1 | 0.1 % |
| JONES FERRY AND DAVIE RD | 1 | 0.1 % |
| UNC HOSPITALS, STOP AT SECU | 1 | 0.1 % |
| HWY54 | 1 | 0.1 % |
| DAVIE, JONES FERRY | 1 | 0.1 % |
| CORINGTON HALL | 1 | 0.1 % |
| 109 MASON FARM RD | 1 | 0.1 % |
| 500 UMSTEAD DR | 1 | 0.1 % |
| PITTSBORO AT CREDIT UNION | 1 | 0.1 % |
| 100 MASON FARM RD | 1 | 0.1 % |
| SOUTH RD/RALEIGH ST | 1 | 0.1 % |
| PITTSBORO/COLUMBIA | 1 | 0.1 % |
| HIGH & MAIN | 1 | 0.1 % |
| FRANKLIN/CAMERON | 1 | 0.1 % |
| FRANKLIN/S COLUMBIA | 1 | 0.1 % |
| FEDEX GLOBAL CENTER | 1 | 0.1 % |
| COLUMBIA AT FRAT COURT | 1 | 0.1 % |
| HILLSBOROUGH ST/MLK | 1 | 0.1 % |
| MLK AT NORTHFIELD | 1 | 0.1 % |
| HIGH ST & GOLDSTON AVE | 1 | 0.1 % |
| MLK DR | 1 | 0.1 % |
| NEW PARKSIDE AND MLK | 1 | 0.1 % |
| GREENSBORO & WEAVER | 1 | 0.1 % |
| HOMESTEAD PARK | 1 | 0.1 % |
| 980 MLK BLVD | 1 | 0.1 % |
| MAIN ST AND WEAVER ST | 1 | 0.1 % |
| BARCLAY DR | 1 | 0.1 % |
| MLK AND HOMESTEAD RD | 1 | 0.1 % |
| UNC HOSPITAL - MANNING DR | 1 | 0.1 % |
| UNC MANNING DR | 1 | 0.1 % |
| STATE SIDE DR AND MLK BLVD | 1 | 0.1 % |
| DENTAL CIRCLE, CHAPEL HILL | 1 | 0.1 % |

Q11. What is the address or closest intersection to your destination?

| <u>Q11. Address or closest intersection to destination</u> | <u>Number</u> | <u>Percent</u> |
|--|---------------|----------------|
| MANNING DR AND E DRIVE | 1 | 0.1 % |
| MT CARAMEL CHURCH | 1 | 0.1 % |
| 106 MANNING DR | 1 | 0.1 % |
| 130 MASON FARM RD | 1 | 0.1 % |
| HOMESTEAD AND MLK | 1 | 0.1 % |
| 150 E ROSEMARY | 1 | 0.1 % |
| LONGVIEW AND N COLUMBIA | 1 | 0.1 % |
| SITTERTSON HALL AT COLUMBIA ST | 1 | 0.1 % |
| EUBANKS P AND R LOT | 1 | 0.1 % |
| MLK JR BLVD NEAR FOOD LION | 1 | 0.1 % |
| MARKET ST, S COLUMBIA | 1 | 0.1 % |
| MARKET STREET | 1 | 0.1 % |
| HOSPITAL/HEALTH SCIENCES LIBRA | 1 | 0.1 % |
| AIRPORT RD AND WEAVER DAIRY | 1 | 0.1 % |
| MLK/NORTHFIELD | 1 | 0.1 % |
| INTERSECTION OF GREENE/MLK | 1 | 0.1 % |
| SHADOWOOD APT (MLK) | 1 | 0.1 % |
| STATESIDE OFF OF MLK JR BLVD | 1 | 0.1 % |
| MLK AND ESTES | 1 | 0.1 % |
| ERWIN RD | 1 | 0.1 % |
| MARTIN LUTHER KING | 1 | 0.1 % |
| UNC CHAPEL HILL FRAT COURT | 1 | 0.1 % |
| FRANKLIN ST AT CAROLINE COFFEE | 1 | 0.1 % |
| SUMMERFIELD CROSSING | 1 | 0.1 % |
| MANNING/HOSPITAL | 1 | 0.1 % |
| 725 MLK | 1 | 0.1 % |
| ESTES AT RR LOT | 1 | 0.1 % |
| UNC LAW | 1 | 0.1 % |
| BRANCH ST AND JUSTICE ST | 1 | 0.1 % |
| PUBLIC SAFETY ON MANNING DR | 1 | 0.1 % |
| 101 RALEIGH ST | 1 | 0.1 % |
| UNC HOSPITALS/MANNING DR | 1 | 0.1 % |
| KENAN FLAGLER BUSINESS SCHOOL | 1 | 0.1 % |
| 600 MLK JR BLVD | 1 | 0.1 % |
| MLK AT ADELAID WALTER APTS | 1 | 0.1 % |
| SOUTH RD AND COUNTRY CLUB RD | 1 | 0.1 % |
| 1000 SMITH LEVEL RD | 1 | 0.1 % |
| RIDGE RD/MANNING DR INTERSECTI | 1 | 0.1 % |
| BARCLAY AND MLK | 1 | 0.1 % |
| PHILLIPS HALL/CAMERON AVE | 1 | 0.1 % |
| CAMERON DR | 1 | 0.1 % |
| STUDENT STORES SOUTH RD | 1 | 0.1 % |
| LOWER QUAD | 1 | 0.1 % |
| UNC SCHOOL OF PHARMAACY | 1 | 0.1 % |
| 714 MLK BLVD | 1 | 0.1 % |
| OLD DURHAM RD | 1 | 0.1 % |
| DANIEL'S STUDENT STORES | 1 | 0.1 % |
| FRANKLIN ST AND COLUMBIA ST | 1 | 0.1 % |
| SECU STOP | 1 | 0.1 % |
| PITTSBORO STATION | 1 | 0.1 % |
| PITTSBORO AND MCCAVLEY | 1 | 0.1 % |
| N COLUMBIA AND FRANKLIN | 1 | 0.1 % |

Q11. What is the address or closest intersection to your destination?

| <u>Q11. Address or closest intersection to destination</u> | <u>Number</u> | <u>Percent</u> |
|--|---------------|----------------|
| MANNING DR AND HIBBARD DR | 1 | 0.1 % |
| BOLINWOOD DR | 1 | 0.1 % |
| DAVIES LIBRARY | 1 | 0.1 % |
| CHAPEL VIEW | 1 | 0.1 % |
| LEGACY TERR AND MLK BLVD | 1 | 0.1 % |
| HILL HALL, UNC | 1 | 0.1 % |
| MANNING AND RIDGE | 1 | 0.1 % |
| CAMERON AVE AND COLUMBIA ST | 1 | 0.1 % |
| E FRANKLIN/S ELLIOTT | 1 | 0.1 % |
| WILSON LIBRARY ON UNC CAMPUS | 1 | 0.1 % |
| NC HWY | 1 | 0.1 % |
| CULBRATH PK DR | 1 | 0.1 % |
| GILLINGS SCHOOL OF PUBLIC HLTH | 1 | 0.1 % |
| UNC HOSE AND MANNING | 1 | 0.1 % |
| LAKESHORE DR | 1 | 0.1 % |
| MASON FARM AT ACC | 1 | 0.1 % |
| VARSIITY ON FRANKLIN | 1 | 0.1 % |
| PLANETARIUM/RALEIGH ST | 1 | 0.1 % |
| VARSIITY THEATRE | 1 | 0.1 % |
| COPPER ST AND SCARTT DR | 1 | 0.1 % |
| OLD DURHAM AND BLUEFIELD | 1 | 0.1 % |
| RAMS PLAZA AND EUROPE | 1 | 0.1 % |
| ESTES AND E FRANKLIN | 1 | 0.1 % |
| UNC PUBLIC HEALTH SCHOOL | 1 | 0.1 % |
| RALEIGH RD AND CAMELA AVE | 1 | 0.1 % |
| PHILLIPS MS | 1 | 0.1 % |
| UNIVERSITY BAPTIST | 1 | 0.1 % |
| CH CREDIT UNION OR UNC HLTH SC | 1 | 0.1 % |
| FLEMINGTON/HAMILTON | 1 | 0.1 % |
| MANNING AND S COLUMBIA | 1 | 0.1 % |
| UNC SOUTH RD AT FETZER GYM | 1 | 0.1 % |
| ESTES AND 15-501 | 1 | 0.1 % |
| GOLDSTONE AND MAIN ST | 1 | 0.1 % |
| HEALTH SCI LIB | 1 | 0.1 % |
| W MAIN AND GOLDSTON CARRBORR | 1 | 0.1 % |
| WESTVEW AND MAIN | 1 | 0.1 % |
| HEALTH SCIENCES LIBRARY, UNC | 1 | 0.1 % |
| PHARMACY SCHOOL | 1 | 0.1 % |
| 54 AT W POPLAR | 1 | 0.1 % |
| FRANKLIN ST AND CAMERON | 1 | 0.1 % |
| DAVIE/FIDELITY | 1 | 0.1 % |
| FRANKLIN ST-COLUMBIA | 1 | 0.1 % |
| 312 W FRANKLIN ST | 1 | 0.1 % |
| KENMORE RD & LAKE SHORE DR | 1 | 0.1 % |
| CHAPEL HILL BUS GARAGE | 1 | 0.1 % |
| COLUMBIA ST AND HEALTH SCIENCE | 1 | 0.1 % |
| 401 NC 54 | 1 | 0.1 % |
| E FRANKLIN ST AND N COLUMBIA S | 1 | 0.1 % |
| 100 ROCK HAVEN RD, CARRBORO | 1 | 0.1 % |
| SMITH LORD RD/ROCK HAVEN RD | 1 | 0.1 % |
| RENEE LYNN COURT | 1 | 0.1 % |
| HAMILTON HALL/EMERSON DR | 1 | 0.1 % |

Q11. What is the address or closest intersection to your destination?

| <u>Q11. Address or closest intersection to destination</u> | <u>Number</u> | <u>Percent</u> |
|--|---------------|----------------|
| HOMESTEAD-MLK BLVD | 1 | 0.1 % |
| JONES FERRY AT COLLINGS XING | 1 | 0.1 % |
| IP3 | 1 | 0.1 % |
| SMITH LEVEL AND MAIN ST | 1 | 0.1 % |
| HWY 54 AT JONES FERRY EXIT | 1 | 0.1 % |
| HWY 54-JONES FERRY | 1 | 0.1 % |
| 101 STADIUM DR | 1 | 0.1 % |
| CAROLINA APTS | 1 | 0.1 % |
| 501 NC 54 APT Q7 CARRBORO | 1 | 0.1 % |
| JIMMY JOHNS | 1 | 0.1 % |
| COLUMBIA AND CAMEROTT | 1 | 0.1 % |
| JONES FERRY/LD FAYETTEVILLE | 1 | 0.1 % |
| COLUMBIA/SECU | 1 | 0.1 % |
| ESTES DR | 1 | 0.1 % |
| OMSTEAD AND VILLAGE DR | 1 | 0.1 % |
| THE FRAT COURT STOP | 1 | 0.1 % |
| CAMERON/MAIN | 1 | 0.1 % |
| B CITY HILL 1700 | 1 | 0.1 % |
| VILLAGE DR AT OAKLAND LANE | 1 | 0.1 % |
| RIDGE TRAIL/VILLAGE DR | 1 | 0.1 % |
| 170 MANNING DR | 1 | 0.1 % |
| JAY ST AND VILLAGE DR | 1 | 0.1 % |
| EMERSON DR | 1 | 0.1 % |
| THE PARK AND RIDE AT SV | 1 | 0.1 % |
| S MEDICAL DR AND COLUMBIA | 1 | 0.1 % |
| HOMESTEAD/MLK | 1 | 0.1 % |
| HILL CREEK | 1 | 0.1 % |
| MILL CREEK APARTMENTS | 1 | 0.1 % |
| SOUTH ROAD AT STUDENT STORES | 1 | 0.1 % |
| LONGVIEW | 1 | 0.1 % |
| FRANKLIN/N COLUMBIA | 1 | 0.1 % |
| MANNING DR AND PUBLIC SAFETY | 1 | 0.1 % |
| ROSEMARY | 1 | 0.1 % |
| LONGVIEW ST/MLK BLVD | 1 | 0.1 % |
| FRANKLIN ST AT COLUMBIA ST | 1 | 0.1 % |
| MLK AT BARCLAY | 1 | 0.1 % |
| ROSEMARY/FRANKLIN | 1 | 0.1 % |
| MANNING AT PUBLIC SAFETY | 1 | 0.1 % |
| RALEIGH RD AND SOUTH RD | 1 | 0.1 % |
| FINLEY FOREST ACROSS FRIDAY | 1 | 0.1 % |
| OAKWOOD PR | 1 | 0.1 % |
| SOUTH RD AT COLUMBIA | 1 | 0.1 % |
| EAST HWY 54 AND FINELY GOLF CS | 1 | 0.1 % |
| 54 AND BURNING TREE | 1 | 0.1 % |
| 84 PARK AND RIDE | 1 | 0.1 % |
| FRIDAY CENTER/54 | 1 | 0.1 % |
| GLEN LENNOX/ALOFT HOTEL | 1 | 0.1 % |
| MORRISVILLE | 1 | 0.1 % |
| BONDURANT HALL | 1 | 0.1 % |
| NEW HOPE CHURCH ROAD | 1 | 0.1 % |
| FINELY FOREST | 1 | 0.1 % |
| W BARBEE CHAPEL RD | 1 | 0.1 % |

Q11. What is the address or closest intersection to your destination?

| <u>Q11. Address or closest intersection to destination</u> | <u>Number</u> | <u>Percent</u> |
|--|---------------|----------------|
| 54 HW | 1 | 0.1 % |
| HWY 54 P AND R | 1 | 0.1 % |
| MANNING DR/WEST DR | 1 | 0.1 % |
| 520 WILHAMSON DR | 1 | 0.1 % |
| MANNING HOSPITAL | 1 | 0.1 % |
| SAXAPAHA AW | 1 | 0.1 % |
| MANNING AND SKIPPER BOWLES DR | 1 | 0.1 % |
| FRANKLIN AND HENDERSON ST INTE | 1 | 0.1 % |
| MANNING DR/RIDGE RD | 1 | 0.1 % |
| MANNING AND WEST DR | 1 | 0.1 % |
| FAMILY MEDICINE CENTER | 1 | 0.1 % |
| HEALTH SCIENCE BLD UNC | 1 | 0.1 % |
| COLUMBIA/MT CARMEL CHURCH | 1 | 0.1 % |
| SV PARK AND RIDE | 1 | 0.1 % |
| 313 E FRANKLIN ST | 1 | 0.1 % |
| UNC STUDENT STORE | 1 | 0.1 % |
| 480 ELINGHAUS DR | 1 | 0.1 % |
| EAST FRANKLIN ST AT COFFEE SHO | 1 | 0.1 % |
| 179 E FRANKLIN ST | 1 | 0.1 % |
| SPENCER HALL | 1 | 0.1 % |
| FED EX GLOBAL CENTER | 1 | 0.1 % |
| MLK AND HILLSBOROUGH | 1 | 0.1 % |
| UNIV. MALL | 1 | 0.1 % |
| VARSITY THEATER ON FRANKLIN | 1 | 0.1 % |
| N GREENSBORO/PINE | 1 | 0.1 % |
| MCDUGALL SCHOOL | 1 | 0.1 % |
| HUNTER ST | 1 | 0.1 % |
| N GREENSBORO AND MORNING SIDE | 1 | 0.1 % |
| 112 NC 54, APT L6, CARRBORO | 1 | 0.1 % |
| OLD FAYETTEVILLE AND 54 | 1 | 0.1 % |
| 54/CARRBORO | 1 | 0.1 % |
| OLD FAYETTEVILLE/JONES FERRY | 1 | 0.1 % |
| CARBORO PLAZA/GRAHAM | 1 | 0.1 % |
| CARRBORO PARK AND RIDE | 1 | 0.1 % |
| JONES FERRY AND FAYETTEVILLE S | 1 | 0.1 % |
| EASTOWNE RD & OLD STERLING RD | 1 | 0.1 % |
| HWY 54 CARRBORO | 1 | 0.1 % |
| 200 NC HWY 54 BYPASS | 1 | 0.1 % |
| 54 AND FAYETTEVILLE RD | 1 | 0.1 % |
| CARBORO PLAZA | 1 | 0.1 % |
| N COL/FRANKLIN | 1 | 0.1 % |
| WAFFLE HOUSE | 1 | 0.1 % |
| HEALTH SCIENCES LIBRARY (UNC) | 1 | 0.1 % |
| 15501 AND PLAZA DR | 1 | 0.1 % |
| 102 MASON FARM RD | 1 | 0.1 % |
| MANNING DR-UNC HOSPITAL | 1 | 0.1 % |
| UNC HOSP | 1 | 0.1 % |
| HOSPITAL, CAMPUS | 1 | 0.1 % |
| 508 YORKTOWN DR | 1 | 0.1 % |
| CHATHAM COUNTY P AND R | 1 | 0.1 % |
| 164 WILLIAMS CIR | 1 | 0.1 % |
| FRANKLIN COURT UNC | 1 | 0.1 % |

Q11. What is the address or closest intersection to your destination?

| <u>Q11. Address or closest intersection to destination</u> | <u>Number</u> | <u>Percent</u> |
|--|---------------|----------------|
| N COLUMBIA/MLK | 1 | 0.1 % |
| HEDRICK BUILDING | 1 | 0.1 % |
| MANNING DR AT UNC HOSPITALS | 1 | 0.1 % |
| MANNING DR UNC HOSPITAL | 1 | 0.1 % |
| 135 WAIVER DR | 1 | 0.1 % |
| LAUREL & JONES FERRY | 1 | 0.1 % |
| MANNING DR, UNC HOSPITAL LIBRA | 1 | 0.1 % |
| UNC HOSPITAL AT MANNING DR | 1 | 0.1 % |
| MANNING DR/UNCH | 1 | 0.1 % |
| SOUTH RD AND RALEIGH RD | 1 | 0.1 % |
| 207 SOUTH RD | 1 | 0.1 % |
| 4800 UNIVERSITY | 1 | 0.1 % |
| MEADOWMOUNT RD | 1 | 0.1 % |
| MEADOWMOUNT AND 54 | 1 | 0.1 % |
| FRIDAY CTR | 1 | 0.1 % |
| NC 54 AND BARBEE CHAPEL | 1 | 0.1 % |
| 54 AND 40 | 1 | 0.1 % |
| DOWNING CREEK | 1 | 0.1 % |
| 54 AND MEADOWMOUNT | 1 | 0.1 % |
| UNSURE | 1 | 0.1 % |
| 54 AT FRIDAY CENTER | 1 | 0.1 % |
| SUMMERWALK CIR | 1 | 0.1 % |
| MEADOWMONT/FRIDAY CTR | 1 | 0.1 % |
| ROGERS | 1 | 0.1 % |
| 540 PAUL HARDIN DR | 1 | 0.1 % |
| BARBEE CHAPEL RD | 1 | 0.1 % |
| FRIDAY CENTER/MEADOWMOUNT | 1 | 0.1 % |
| 751/NC-54 | 1 | 0.1 % |
| MANNING AND SKIPPER BOWLS | 1 | 0.1 % |
| BARBEE CHAPEL/54 | 1 | 0.1 % |
| FRIDAY DRIVE AND 501 | 1 | 0.1 % |
| MANNING AND HIBBARD | 1 | 0.1 % |
| UNC HOSPITAL MANNING DR | 1 | 0.1 % |
| UNC SCHOOL OF DENTISTRY | 1 | 0.1 % |
| PALLADIAN PLACE APTS | 1 | 0.1 % |
| SPRING MEADOW DRIVE | 1 | 0.1 % |
| ODUM VILLAGE | 1 | 0.1 % |
| GARRET RD/WOODCROFT | 1 | 0.1 % |
| MANNING DR-HOSPITAL | 1 | 0.1 % |
| MANNING DR AT UNC HOSPITAL | 1 | 0.1 % |
| FRIDAY CENTER PARK AND RIDE | 1 | 0.1 % |
| WEST/MANNING | 1 | 0.1 % |
| 3508 DUKE HOMESTEAD DURHAM | 1 | 0.1 % |
| FRIDAY CENTER AND 54 | 1 | 0.1 % |
| RIDGE RD/STADIUM | 1 | 0.1 % |
| SOUTH/RALEIGH ST | 1 | 0.1 % |
| HEALTH SCIENCE LIBRARY-UNC | 1 | 0.1 % |
| MANNING AND BOWLES | 1 | 0.1 % |
| MLK JR AT LONGVIEW | 1 | 0.1 % |
| HINTON JAMES TENNIS COURTS | 1 | 0.1 % |
| COLUMBIA RD AND CAMERON | 1 | 0.1 % |
| FRATERNITY COURT | 1 | 0.1 % |

Q11. What is the address or closest intersection to your destination?

| <u>Q11. Address or closest intersection to destination</u> | <u>Number</u> | <u>Percent</u> |
|--|---------------|----------------|
| MANNING/SKIPPER BOWLES | 1 | 0.1 % |
| RALEIGH/SOUTH RD | 1 | 0.1 % |
| COLUMBIA AND SOUTH ROAD | 1 | 0.1 % |
| HORTON, 411 SKIPPER BOWLES DR | 1 | 0.1 % |
| COLUMBIA AND CAMERON AVE | 1 | 0.1 % |
| COLUMBUS AND CAMERON | 1 | 0.1 % |
| UNC SITTERSON HALL | 1 | 0.1 % |
| MASON FARMS AND COLUMBIA | 1 | 0.1 % |
| 120 MASON FARM ROAD | 1 | 0.1 % |
| MANNING DR/S COLUMBIA ST | 1 | 0.1 % |
| PUBLIC HEALTH | 1 | 0.1 % |
| BUSINESS BUILDING | 1 | 0.1 % |
| HINTON | 1 | 0.1 % |
| SKIPPER BOWLES LOT | 1 | 0.1 % |
| KENAN-FLAGLER | 1 | 0.1 % |
| FRANKLIN AND W CAMERON AVE | 1 | 0.1 % |
| ESTES DR/FRANKLIN | 1 | 0.1 % |
| ELLIOT RD AND FRANKLIN | 1 | 0.1 % |
| DURHAM | 1 | 0.1 % |
| FOXCROFT | 1 | 0.1 % |
| 1105 NC HWY 54 BYPASS | 1 | 0.1 % |
| JACKSON PARKING DECK-MANNING | 1 | 0.1 % |
| FRANKLIN ST AND S COLUMBIA | 1 | 0.1 % |
| COLUMBIA ST AND FRANKLIN ST | 1 | 0.1 % |
| E FRANKLIN | 1 | 0.1 % |
| ELLIOT RD | 1 | 0.1 % |
| MASON FARM/JACKSON CIRCLE | 1 | 0.1 % |
| FRANKLIN ST AT RALEIGH RD | 1 | 0.1 % |
| PLANETARIUM | 1 | 0.1 % |
| FRANKLIN AND MLK | 1 | 0.1 % |
| UNC AT CHAPEL HILL | 1 | 0.1 % |
| S COLUMBIA, CAMERON | 1 | 0.1 % |
| SOUTH COLUMBIA AND FRANKLIN | 1 | 0.1 % |
| SOUTH COLUMBIA/PUREFOY RD | 1 | 0.1 % |
| CARRINGTON HALL UNC | 1 | 0.1 % |
| GOVERNOR'S PARK | 1 | 0.1 % |
| SCHOOL OF PHARMACY | 1 | 0.1 % |
| PUREFOY AND S COLUMBIA | 1 | 0.1 % |
| BUS STOP AT PUREFOY RD | 1 | 0.1 % |
| 501 HWY 54 | 1 | 0.1 % |
| BINN ST | 1 | 0.1 % |
| HEALTH SCIENCES LIBRARY UNC | 1 | 0.1 % |
| ROCK HAVEN RD AT ROCK CREEK | 1 | 0.1 % |
| BPW CLUB RD/54 | 1 | 0.1 % |
| NC 54 LAUREL RIDGE | 1 | 0.1 % |
| SMITH LEVEL RD APT COMPLEX | 1 | 0.1 % |
| 401 NC 54 HWY | 1 | 0.1 % |
| PITTSBORO ST AT CREDIT UNION | 1 | 0.1 % |
| MASON FARM/COLUMBIA | 1 | 0.1 % |
| CALDWELL HALL, UNC CAMPUS | 1 | 0.1 % |
| COLUMBIA AND SOUTH RD | 1 | 0.1 % |
| UNC CH | 1 | 0.1 % |

Q11. What is the address or closest intersection to your destination?

| <u>Q11. Address or closest intersection to destination</u> | <u>Number</u> | <u>Percent</u> |
|--|---------------|----------------|
| HEALTH SCI LIBRARY | 1 | 0.1 % |
| ROCK HAVEN RD | 1 | 0.1 % |
| CAROLINA APARTMENTS | 1 | 0.1 % |
| PITTBORO | 1 | 0.1 % |
| N GREENSBORO/ESTES DR | 1 | 0.1 % |
| 134 E FRANKLIN ST | 1 | 0.1 % |
| WOMENS HOSPITAL | 1 | 0.1 % |
| UNC BUSINESS | 1 | 0.1 % |
| FAYETTEVILLE RD | 1 | 0.1 % |
| HILL HALL | 1 | 0.1 % |
| 135 DANER DR | 1 | 0.1 % |
| MANNING AND PITTSBORO | 1 | 0.1 % |
| MLK AND GREENE | 1 | 0.1 % |
| MILL CREEK APT | 1 | 0.1 % |
| SOUTH RD AT SUTDENT STORES | 1 | 0.1 % |
| UNIVERSITY APTS | 1 | 0.1 % |
| ABERNATHY HALL | 1 | 0.1 % |
| 510 PAUL HERDIN DR | 1 | 0.1 % |
| 1 BOLIN HEIGHTS | 1 | 0.1 % |
| PRITCHARD EXT AT LONGVIEW | 1 | 0.1 % |
| MILLCREEK CONDOS | 1 | 0.1 % |
| 719 MLK BLVD | 1 | 0.1 % |
| SOURTH RD | 1 | 0.1 % |
| COUNTRY CLUB & RALEGH ST | 1 | 0.1 % |
| STADIUM DR & SOUTH RD | 1 | 0.1 % |
| MANNING ST | 1 | 0.1 % |
| E FRANKLIN-CAROLINA COFFEE SHO | 1 | 0.1 % |
| STEPHENS ST | 1 | 0.1 % |
| MANING DR & PAUL HARDIN | 1 | 0.1 % |
| FOSTERS MARKET | 1 | 0.1 % |
| SOUTH RD AT UNC STORES | 1 | 0.1 % |
| MANNING ST & RIDGE RD | 1 | 0.1 % |
| MANNING DR/GILLINGS SCHOOL PH | 1 | 0.1 % |
| FARNKLIN ST | 1 | 0.1 % |
| SITTERSON STOP | 1 | 0.1 % |
| Total | 1939 | 100.0 % |

Q12. If CHT service was not available, how would you make this trip?

| | <u>Q1. Route Name</u> | | <u>Total</u> |
|-------|-----------------------|---------------------------|--------------|
| | <u>Express Routes</u> | <u>Non Express Routes</u> | |
| Total | 15.3% | 84.7% | 100.0% |

Q12. How would you make this trip

| | | | |
|------------------------------|-------|-------|-------|
| Use my car | 68.2% | 39.7% | 44.0% |
| Walk | 10.9% | 38.4% | 34.2% |
| Get a ride from someone else | 7.9% | 13.6% | 12.7% |
| Use a taxi | 3.9% | 7.0% | 6.6% |
| Bicycle | 10.9% | 13.5% | 13.1% |
| I would not make this trip | 8.5% | 6.9% | 7.1% |
| Don't know | 1.2% | 1.9% | 1.8% |

Q12. If CHT service was not available, how would you make this trip? (without "don't know")

| | <u>Q1. Route Name</u> | | <u>Total</u> |
|-------|-----------------------|---------------------------|--------------|
| | <u>Express Routes</u> | <u>Non Express Routes</u> | |
| Total | 15.4% | 84.6% | 100.0% |

Q12. How would you make this trip

| | | | |
|------------------------------|-------|-------|-------|
| Use my car | 69.0% | 40.4% | 44.8% |
| Walk | 11.0% | 39.1% | 34.8% |
| Get a ride from someone else | 8.0% | 13.9% | 13.0% |
| Use a taxi | 4.0% | 7.2% | 6.7% |
| Bicycle | 11.0% | 13.8% | 13.4% |
| I would not make this trip | 8.6% | 7.0% | 7.3% |

Q13. Please check ALL the items that would encourage you to use public transportation more often.

| | Q1. Route Name | | Total |
|-------|----------------|--------------------|--------|
| | Express Routes | Non Express Routes | |
| Total | 15.3% | 84.7% | 100.0% |

Q13. All items that would encourage you to use public transportation more often

| | | | |
|--|-------|-------|-------|
| Nothing. I am riding it as often as I can | 41.5% | 31.9% | 33.4% |
| More frequent service (if buses came by stops more often) | 37.0% | 50.4% | 48.3% |
| Faster travel time (if it took less time to get to destinations) | 21.5% | 27.4% | 26.5% |
| More service offered later in the evenings | 31.5% | 45.3% | 43.2% |
| More service offered earlier in the mornings | 11.8% | 12.8% | 12.7% |
| More service offered on Saturdays | 21.8% | 41.3% | 38.4% |
| More service offered on Sundays | 19.4% | 39.2% | 36.2% |
| Cleaner/better maintained vehicles | 6.1% | 3.8% | 4.1% |
| Service provided to more destinations | 15.5% | 20.6% | 19.9% |
| More information available about the services offered | 4.2% | 5.5% | 5.3% |

Q13. Please check ALL the items that would encourage you to use public transportation more often.

| <u>Q1. Route Name</u> | | <u>Total</u> |
|-----------------------|---------------------------|--------------|
| <u>Express Routes</u> | <u>Non Express Routes</u> | |

Q13. All items that would encourage you to use public transportation more often (Cont.)

| | | | |
|---|-------|-------|-------|
| Buses being on-time/ service more reliable | 22.4% | 21.5% | 21.7% |
| More covered shelters available | 11.2% | 13.1% | 12.8% |
| Fuel prices increase | 5.5% | 5.1% | 5.2% |
| Bus stops located closer to your home | 19.7% | 14.6% | 15.4% |
| More comfortable vehicles | 6.1% | 3.4% | 3.8% |
| Operator(s) more helpful | 4.2% | 2.1% | 2.4% |
| Not provided | 0.3% | 0.5% | 0.5% |

Q13. Please check ALL the items that would encourage you to use public transportation more often. (without "not provided")

| | Q1. Route Name | | Total |
|-------|----------------|--------------------|--------|
| | Express Routes | Non Express Routes | |
| Total | 15.3% | 84.7% | 100.0% |

Q13. All items that would encourage you to use public transportation more often

| | | | |
|--|-------|-------|-------|
| Nothing. I am riding it as often as I can | 41.6% | 32.1% | 33.5% |
| More frequent service (if buses came by stops more often) | 37.1% | 50.6% | 48.6% |
| Faster travel time (if it took less time to get to destinations) | 21.6% | 27.6% | 26.7% |
| More service offered later in the evenings | 31.6% | 45.5% | 43.4% |
| More service offered earlier in the mornings | 11.9% | 12.9% | 12.7% |
| More service offered on Saturdays | 21.9% | 41.6% | 38.6% |
| More service offered on Sundays | 19.5% | 39.4% | 36.4% |
| Cleaner/better maintained vehicles | 6.1% | 3.8% | 4.1% |
| Service provided to more destinations | 15.5% | 20.8% | 20.0% |
| More information available about the services offered | 4.3% | 5.5% | 5.3% |

Q13. Please check ALL the items that would encourage you to use public transportation more often. (without "not provided")

| | Q1. Route Name | | Total |
|--|----------------|--------------------|-------|
| | Express Routes | Non Express Routes | |

Q13. All items that would encourage you to use public transportation more often (Cont.)

| | | | |
|---|-------|-------|-------|
| Buses being on-time/ service more reliable | 22.5% | 21.6% | 21.8% |
| More covered shelters available | 11.2% | 13.1% | 12.8% |
| Fuel prices increase | 5.5% | 5.2% | 5.2% |
| Bus stops located closer to your home | 19.8% | 14.7% | 15.5% |
| More comfortable vehicles | 6.1% | 3.4% | 3.8% |
| Operator(s) more helpful | 4.3% | 2.1% | 2.4% |

Q14. What is your home ZIP CODE?

| <u>Q14. Your home zip code</u> | <u>Number</u> | <u>Percent</u> |
|--------------------------------|---------------|----------------|
| 27514 | 579 | 27.3 % |
| 27510 | 445 | 21.0 % |
| 27516 | 387 | 18.3 % |
| 27517 | 197 | 9.3 % |
| 27713 | 39 | 1.8 % |
| 27707 | 33 | 1.6 % |
| 27519 | 17 | 0.8 % |
| 27302 | 16 | 0.8 % |
| 27703 | 15 | 0.7 % |
| 27312 | 15 | 0.7 % |
| 27253 | 14 | 0.7 % |
| 27704 | 12 | 0.6 % |
| 27515 | 11 | 0.5 % |
| 27278 | 11 | 0.5 % |
| 27705 | 9 | 0.4 % |
| 27560 | 9 | 0.4 % |
| 27612 | 8 | 0.4 % |
| 27617 | 8 | 0.4 % |
| 27613 | 7 | 0.3 % |
| 27712 | 6 | 0.3 % |
| 27513 | 6 | 0.3 % |
| 27511 | 6 | 0.3 % |
| 27502 | 5 | 0.2 % |
| 27349 | 5 | 0.2 % |
| 27610 | 4 | 0.2 % |
| 25710 | 4 | 0.2 % |
| 27603 | 4 | 0.2 % |
| 27215 | 4 | 0.2 % |
| 27244 | 4 | 0.2 % |
| 27526 | 4 | 0.2 % |
| 27616 | 3 | 0.1 % |
| 27606 | 3 | 0.1 % |
| 28110 | 3 | 0.1 % |
| 27599 | 3 | 0.1 % |
| 27216 | 3 | 0.1 % |
| 27332 | 3 | 0.1 % |
| 27410 | 3 | 0.1 % |
| 27614 | 3 | 0.1 % |
| 27607 | 3 | 0.1 % |
| 27205 | 3 | 0.1 % |
| 27804 | 2 | 0.1 % |
| 27316 | 2 | 0.1 % |
| 27107 | 2 | 0.1 % |
| 27834 | 2 | 0.1 % |
| 28081 | 2 | 0.1 % |
| 27701 | 2 | 0.1 % |
| 02751 | 2 | 0.1 % |
| 27314 | 2 | 0.1 % |
| 28517 | 2 | 0.1 % |
| 27525 | 2 | 0.1 % |
| 27288 | 2 | 0.1 % |
| 27814 | 2 | 0.1 % |

Q14. What is your home ZIP CODE?

| <u>Q14. Your home zip code</u> | <u>Number</u> | <u>Percent</u> |
|--------------------------------|---------------|----------------|
| 27522 | 2 | 0.1 % |
| 27545 | 2 | 0.1 % |
| 27501 | 2 | 0.1 % |
| 27609 | 2 | 0.1 % |
| 27565 | 2 | 0.1 % |
| 27455 | 2 | 0.1 % |
| 27258 | 2 | 0.1 % |
| 27214 | 2 | 0.1 % |
| 27574 | 2 | 0.1 % |
| 27577 | 2 | 0.1 % |
| 27520 | 2 | 0.1 % |
| 25717 | 2 | 0.1 % |
| 27330 | 2 | 0.1 % |
| 27858 | 2 | 0.1 % |
| 27615 | 2 | 0.1 % |
| 27104 | 2 | 0.1 % |
| 27249 | 2 | 0.1 % |
| 27536 | 2 | 0.1 % |
| 28078 | 2 | 0.1 % |
| 27213 | 1 | 0.0 % |
| 28443 | 1 | 0.0 % |
| 27377 | 1 | 0.0 % |
| 27584 | 1 | 0.0 % |
| 21104 | 1 | 0.0 % |
| 23464 | 1 | 0.0 % |
| 27962 | 1 | 0.0 % |
| 25714 | 1 | 0.0 % |
| 27310 | 1 | 0.0 % |
| 27534 | 1 | 0.0 % |
| 28396 | 1 | 0.0 % |
| 27231 | 1 | 0.0 % |
| 28718 | 1 | 0.0 % |
| 27341 | 1 | 0.0 % |
| 27817 | 1 | 0.0 % |
| 21228 | 1 | 0.0 % |
| 25414 | 1 | 0.0 % |
| 27537 | 1 | 0.0 % |
| 12405 | 1 | 0.0 % |
| 27512 | 1 | 0.0 % |
| 27298 | 1 | 0.0 % |
| 27344 | 1 | 0.0 % |
| 27539 | 1 | 0.0 % |
| 58105 | 1 | 0.0 % |
| 28104 | 1 | 0.0 % |
| 28213 | 1 | 0.0 % |
| 28031 | 1 | 0.0 % |
| 29209 | 1 | 0.0 % |
| 57514 | 1 | 0.0 % |
| 28451 | 1 | 0.0 % |
| 27233 | 1 | 0.0 % |
| 28387 | 1 | 0.0 % |
| 06877 | 1 | 0.0 % |

Q14. What is your home ZIP CODE?

| <u>Q14. Your home zip code</u> | <u>Number</u> | <u>Percent</u> |
|--------------------------------|---------------|----------------|
| 32201 | 1 | 0.0 % |
| 27850 | 1 | 0.0 % |
| 27601 | 1 | 0.0 % |
| 28269 | 1 | 0.0 % |
| 27528 | 1 | 0.0 % |
| 28638 | 1 | 0.0 % |
| 27282 | 1 | 0.0 % |
| 27589 | 1 | 0.0 % |
| 27376 | 1 | 0.0 % |
| 27265 | 1 | 0.0 % |
| 27914 | 1 | 0.0 % |
| 27260 | 1 | 0.0 % |
| 27127 | 1 | 0.0 % |
| 27596 | 1 | 0.0 % |
| 27405 | 1 | 0.0 % |
| 28001 | 1 | 0.0 % |
| 27413 | 1 | 0.0 % |
| 28409 | 1 | 0.0 % |
| 27546 | 1 | 0.0 % |
| 25514 | 1 | 0.0 % |
| 28403 | 1 | 0.0 % |
| 28601 | 1 | 0.0 % |
| 80108 | 1 | 0.0 % |
| 29212 | 1 | 0.0 % |
| 25417 | 1 | 0.0 % |
| 28621 | 1 | 0.0 % |
| 28312 | 1 | 0.0 % |
| 28273 | 1 | 0.0 % |
| 27311 | 1 | 0.0 % |
| 27608 | 1 | 0.0 % |
| 27540 | 1 | 0.0 % |
| 27358 | 1 | 0.0 % |
| 27532 | 1 | 0.0 % |
| 27605 | 1 | 0.0 % |
| 28214 | 1 | 0.0 % |
| 27307 | 1 | 0.0 % |
| 27587 | 1 | 0.0 % |
| 27284 | 1 | 0.0 % |
| 28343 | 1 | 0.0 % |
| 28166 | 1 | 0.0 % |
| 28270 | 1 | 0.0 % |
| 27983 | 1 | 0.0 % |
| 27317 | 1 | 0.0 % |
| 25716 | 1 | 0.0 % |
| 28054 | 1 | 0.0 % |
| 28311 | 1 | 0.0 % |
| 27810 | 1 | 0.0 % |
| 28098 | 1 | 0.0 % |
| 27235 | 1 | 0.0 % |
| 28704 | 1 | 0.0 % |
| 57516 | 1 | 0.0 % |
| 60201 | 1 | 0.0 % |

Q14. What is your home ZIP CODE?

| <u>Q14. Your home zip code</u> | <u>Number</u> | <u>Percent</u> |
|--------------------------------|---------------|----------------|
| 28088 | 1 | 0.0 % |
| 20510 | 1 | 0.0 % |
| 27530 | 1 | 0.0 % |
| 77479 | 1 | 0.0 % |
| 21510 | 1 | 0.0 % |
| 27828 | 1 | 0.0 % |
| 27243 | 1 | 0.0 % |
| 28215 | 1 | 0.0 % |
| 28377 | 1 | 0.0 % |
| 28625 | 1 | 0.0 % |
| 22514 | 1 | 0.0 % |
| 27416 | 1 | 0.0 % |
| 27262 | 1 | 0.0 % |
| 22181 | 1 | 0.0 % |
| 23505 | 1 | 0.0 % |
| 37421 | 1 | 0.0 % |
| 28803 | 1 | 0.0 % |
| 28546 | 1 | 0.0 % |
| 27228 | 1 | 0.0 % |
| 23034 | 1 | 0.0 % |
| 27604 | 1 | 0.0 % |
| 28052 | 1 | 0.0 % |
| 28334 | 1 | 0.0 % |
| 27823 | 1 | 0.0 % |
| 27508 | 1 | 0.0 % |
| 29517 | 1 | 0.0 % |
| 22191 | 1 | 0.0 % |
| 28352 | 1 | 0.0 % |
| 28036 | 1 | 0.0 % |
| 25428 | 1 | 0.0 % |
| 20514 | 1 | 0.0 % |
| 28732 | 1 | 0.0 % |
| 21378 | 1 | 0.0 % |
| 28034 | 1 | 0.0 % |
| 28791 | 1 | 0.0 % |
| 30350 | 1 | 0.0 % |
| 28105 | 1 | 0.0 % |
| 27523 | 1 | 0.0 % |
| 55414 | 1 | 0.0 % |
| 27217 | 1 | 0.0 % |
| 27549 | 1 | 0.0 % |
| 28590 | 1 | 0.0 % |
| 27505 | 1 | 0.0 % |
| 28305 | 1 | 0.0 % |
| 27320 | 1 | 0.0 % |
| 27292 | 1 | 0.0 % |
| 28348 | 1 | 0.0 % |
| 27043 | 1 | 0.0 % |
| 28072 | 1 | 0.0 % |
| 27012 | 1 | 0.0 % |
| 28277 | 1 | 0.0 % |
| 20314 | 1 | 0.0 % |

Q14. What is your home ZIP CODE?

| <u>Q14. Your home zip code</u> | <u>Number</u> | <u>Percent</u> |
|--------------------------------|---------------|----------------|
| 28609 | 1 | 0.0 % |
| 28027 | 1 | 0.0 % |
| 28262 | 1 | 0.0 % |
| 27370 | 1 | 0.0 % |
| 28453 | 1 | 0.0 % |
| Total | 2118 | 100.0 % |

Q15. How many blocks is your home from the nearest bus stop?

| | <u>Q1. Route Name</u> | | <u>Total</u> |
|-------|-----------------------|---------------------------|--------------|
| | <u>Express Routes</u> | <u>Non Express Routes</u> | |
| Total | 14.2% | 85.8% | 100.0% |

Q15. How many blocks is your home from the nearest bus stop

| | | | |
|-------------|-------|-------|-------|
| Less than 1 | 23.0% | 12.3% | 13.8% |
| 1 | 32.8% | 48.5% | 46.3% |
| 2 | 14.5% | 19.6% | 18.9% |
| 3 | 5.5% | 8.3% | 7.9% |
| 4 | 3.9% | 3.4% | 3.5% |
| 5 | 3.5% | 2.0% | 2.2% |
| 6 | 2.0% | 0.6% | 0.8% |
| 7 | 1.2% | 0.4% | 0.6% |
| 8 | 0.0% | 0.3% | 0.3% |
| 9 | 0.0% | 0.1% | 0.1% |
| 10+ | 13.7% | 4.6% | 5.8% |

Q16. Do you think you will still be using CHT a year from now?

| | <u>Q1. Route Name</u> | | <u>Total</u> |
|-------|-----------------------|--------------------------|--------------|
| | Express Routes | Non Express Routes | |
| Total | 15.3% | 84.7% | 100.0% |

Q16. Do you think you will still be using CHT a year from now

| | | | |
|------------|-------|-------|-------|
| Yes | 87.5% | 83.4% | 84.0% |
| No | 11.9% | 15.4% | 14.9% |
| Don't know | 0.6% | 1.2% | 1.1% |

Q17. Overall, how would you rate the quality of CHT?

| | <u>Q1. Route Name</u> | | <u>Total</u> |
|---|-----------------------|---------------------------|--------------|
| | <u>Express Routes</u> | <u>Non Express Routes</u> | |
| Total | 15.3% | 84.7% | 100.0% |
| <u>Q17. How would you rate quality of CHT</u> | | | |
| Excellent | 26.7% | 30.6% | 30.0% |
| Good | 58.7% | 57.9% | 58.0% |
| Average | 11.2% | 9.7% | 9.9% |
| Poor | 2.1% | 0.9% | 1.1% |
| Don't know | 1.2% | 0.9% | 0.9% |

Q17. Overall, how would you rate the quality of CHT? (without "don't know")

| | <u>Q1. Route Name</u> | | <u>Total</u> |
|---|-----------------------|---------------------------|--------------|
| | <u>Express Routes</u> | <u>Non Express Routes</u> | |
| Total | 15.3% | 84.7% | 100.0% |
| <u>Q17. How would you rate quality of CHT</u> | | | |
| Excellent | 27.1% | 30.8% | 30.3% |
| Good | 59.4% | 58.4% | 58.6% |
| Average | 11.4% | 9.8% | 10.0% |
| Poor | 2.2% | 0.9% | 1.1% |

Q18. Using a 5-point scale, with 5 being “Very Satisfied” and 1 being “Very Dissatisfied,” rate your level of satisfaction with each item below.

| | Q1. Route Name | | Total |
|----------------------------------|----------------|--------------------|--------|
| | Express Routes | Non Express Routes | |
| Total | 15.3% | 84.7% | 100.0% |
| <u>Q18a. Timeliness of buses</u> | | | |
| Very Satisfied | 26.9% | 21.8% | 22.6% |
| Satisfied | 51.4% | 52.2% | 52.1% |
| Neutral | 15.6% | 16.4% | 16.3% |
| Dissatisfied | 3.7% | 8.0% | 7.3% |
| Very Dissatisfied | 1.8% | 1.3% | 1.4% |
| Don't Know | 0.6% | 0.3% | 0.3% |

Q18. Using a 5-point scale, with 5 being “Very Satisfied” and 1 being “Very Dissatisfied,” rate your level of satisfaction with each item below.

| | Q1. Route Name | | Total |
|---|----------------|--------------------|--------|
| | Express Routes | Non Express Routes | |
| Total | 15.3% | 84.7% | 100.0% |
| <u>Q18b. Cleanliness/maintenance of buses</u> | | | |
| Very Satisfied | 31.2% | 38.5% | 37.4% |
| Satisfied | 48.0% | 49.4% | 49.2% |
| Neutral | 16.8% | 10.3% | 11.3% |
| Dissatisfied | 1.8% | 1.3% | 1.4% |
| Very Dissatisfied | 1.5% | 0.2% | 0.4% |
| Don't Know | 0.6% | 0.3% | 0.4% |

Q18. Using a 5-point scale, with 5 being “Very Satisfied” and 1 being “Very Dissatisfied,” rate your level of satisfaction with each item below.

| | Q1. Route Name | | Total |
|--|----------------|--------------------|--------|
| | Express Routes | Non Express Routes | |
| Total | 15.3% | 84.7% | 100.0% |
| <u>Q18c. How comfortable buses are to ride</u> | | | |
| Very Satisfied | 23.2% | 32.1% | 30.7% |
| Satisfied | 46.5% | 49.8% | 49.3% |
| Neutral | 21.7% | 15.2% | 16.2% |
| Dissatisfied | 7.0% | 1.9% | 2.7% |
| Very Dissatisfied | 1.2% | 0.2% | 0.4% |
| Don't Know | 0.3% | 0.7% | 0.6% |

Q18. Using a 5-point scale, with 5 being “Very Satisfied” and 1 being “Very Dissatisfied,” rate your level of satisfaction with each item below.

| | Q1. Route Name | | Total |
|-------|----------------|--------------------|--------|
| | Express Routes | Non Express Routes | |
| Total | 15.3% | 84.7% | 100.0% |

Q18d. Availability of bus shelters at bus stops

| | | | |
|-------------------|-------|-------|-------|
| Very Satisfied | 20.7% | 20.0% | 20.1% |
| Satisfied | 38.7% | 37.0% | 37.3% |
| Neutral | 28.2% | 29.1% | 29.0% |
| Dissatisfied | 9.9% | 11.4% | 11.2% |
| Very Dissatisfied | 2.2% | 1.3% | 1.5% |
| Don't Know | 0.3% | 1.2% | 1.0% |

Q18. Using a 5-point scale, with 5 being “Very Satisfied” and 1 being “Very Dissatisfied,” rate your level of satisfaction with each item below.

| | Q1. Route Name | | Total |
|-------|----------------|--------------------|--------|
| | Express Routes | Non Express Routes | |
| Total | 15.3% | 84.7% | 100.0% |

Q18e. How quickly buses get you to your destination

| | | | |
|-------------------|-------|-------|-------|
| Very Satisfied | 25.4% | 24.4% | 24.6% |
| Satisfied | 45.5% | 47.3% | 47.0% |
| Neutral | 18.9% | 21.3% | 20.9% |
| Dissatisfied | 6.8% | 5.7% | 5.8% |
| Very Dissatisfied | 1.9% | 0.6% | 0.8% |
| Don't Know | 1.5% | 0.8% | 0.9% |

Q18. Using a 5-point scale, with 5 being “Very Satisfied” and 1 being “Very Dissatisfied,” rate your level of satisfaction with each item below.

| | Q1. Route Name | | Total |
|-------|----------------|--------------------|--------|
| | Express Routes | Non Express Routes | |
| Total | 15.3% | 84.7% | 100.0% |

Q18f. How close bus stops are located to your home

| | | | |
|-------------------|-------|-------|-------|
| Very Satisfied | 32.3% | 43.6% | 41.9% |
| Satisfied | 26.4% | 36.3% | 34.8% |
| Neutral | 18.6% | 11.6% | 12.7% |
| Dissatisfied | 7.8% | 4.2% | 4.7% |
| Very Dissatisfied | 5.9% | 1.1% | 1.8% |
| Don't Know | 9.0% | 3.2% | 4.1% |

Q18. Using a 5-point scale, with 5 being “Very Satisfied” and 1 being “Very Dissatisfied,” rate your level of satisfaction with each item below.

| | <u>Q1. Route Name</u> | | <u>Total</u> |
|-------|-----------------------|---------------------------|--------------|
| | <u>Express Routes</u> | <u>Non Express Routes</u> | |
| Total | 15.3% | 84.7% | 100.0% |

Q18g. How close bus stops are located to your workplace or other frequent destinations

| | | | |
|-------------------|-------|-------|-------|
| Very Satisfied | 44.1% | 44.1% | 44.1% |
| Satisfied | 36.3% | 39.6% | 39.1% |
| Neutral | 11.5% | 11.4% | 11.4% |
| Dissatisfied | 2.8% | 2.4% | 2.4% |
| Very Dissatisfied | 0.3% | 0.6% | 0.6% |
| Don't Know | 5.0% | 2.0% | 2.4% |

Q18. Using a 5-point scale, with 5 being “Very Satisfied” and 1 being “Very Dissatisfied,” rate your level of satisfaction with each item below.

| | Q1. Route Name | | Total |
|-------|----------------|--------------------|--------|
| | Express Routes | Non Express Routes | |
| Total | 15.3% | 84.7% | 100.0% |

Q18h. Number of destinations served by the bus

| | | | |
|-------------------|-------|-------|-------|
| Very Satisfied | 31.5% | 28.4% | 28.9% |
| Satisfied | 41.0% | 46.5% | 45.7% |
| Neutral | 19.4% | 17.4% | 17.7% |
| Dissatisfied | 3.7% | 5.0% | 4.8% |
| Very Dissatisfied | 0.9% | 1.0% | 1.0% |
| Don't Know | 3.4% | 1.8% | 2.0% |

Q18. Using a 5-point scale, with 5 being “Very Satisfied” and 1 being “Very Dissatisfied,” rate your level of satisfaction with each item below.

| | Q1. Route Name | | Total |
|---|----------------|--------------------|--------|
| | Express Routes | Non Express Routes | |
| Total | 15.3% | 84.7% | 100.0% |
| <u>Q18i. Hours bus service is offered</u> | | | |
| Very Satisfied | 16.5% | 15.8% | 15.9% |
| Satisfied | 37.7% | 34.9% | 35.3% |
| Neutral | 24.3% | 25.6% | 25.4% |
| Dissatisfied | 14.6% | 17.5% | 17.1% |
| Very Dissatisfied | 2.5% | 3.7% | 3.5% |
| Don't Know | 4.4% | 2.5% | 2.8% |

Q18. Using a 5-point scale, with 5 being “Very Satisfied” and 1 being “Very Dissatisfied,” rate your level of satisfaction with each item below.

| | Q1. Route Name | | Total |
|-------|----------------|--------------------|--------|
| | Express Routes | Non Express Routes | |
| Total | 15.3% | 84.7% | 100.0% |

Q18j. Availability of bus services on Saturdays

| | | | |
|-------------------|-------|-------|-------|
| Very Satisfied | 5.6% | 10.3% | 9.6% |
| Satisfied | 12.8% | 16.2% | 15.7% |
| Neutral | 35.5% | 27.6% | 28.8% |
| Dissatisfied | 12.8% | 25.3% | 23.4% |
| Very Dissatisfied | 5.6% | 9.3% | 8.7% |
| Don't Know | 27.7% | 11.3% | 13.7% |

Q18. Using a 5-point scale, with 5 being “Very Satisfied” and 1 being “Very Dissatisfied,” rate your level of satisfaction with each item below.

| | <u>Q1. Route Name</u> | | <u>Total</u> |
|-------|-----------------------|---------------------------|--------------|
| | <u>Express Routes</u> | <u>Non Express Routes</u> | |
| Total | 15.3% | 84.7% | 100.0% |

Q18k. Availability of bus services on Sundays

| | | | |
|-------------------|-------|-------|-------|
| Very Satisfied | 5.6% | 9.3% | 8.7% |
| Satisfied | 10.6% | 14.3% | 13.7% |
| Neutral | 36.6% | 26.8% | 28.3% |
| Dissatisfied | 10.2% | 24.1% | 22.0% |
| Very Dissatisfied | 8.1% | 12.6% | 11.9% |
| Don't Know | 28.9% | 13.0% | 15.4% |

Q18. Using a 5-point scale, with 5 being “Very Satisfied” and 1 being “Very Dissatisfied,” rate your level of satisfaction with each item below.

| | <u>Q1. Route Name</u> | | <u>Total</u> |
|-------|-----------------------|---------------------------|--------------|
| | <u>Express Routes</u> | <u>Non Express Routes</u> | |
| Total | 15.3% | 84.7% | 100.0% |

Q18l. How easy it is to transfer between buses

| | | | |
|-------------------|-------|-------|-------|
| Very Satisfied | 15.9% | 17.7% | 17.4% |
| Satisfied | 27.1% | 30.7% | 30.2% |
| Neutral | 27.4% | 27.0% | 27.1% |
| Dissatisfied | 1.2% | 5.2% | 4.6% |
| Very Dissatisfied | 0.9% | 1.4% | 1.3% |
| Don't Know | 27.4% | 18.0% | 19.4% |

Q18. Using a 5-point scale, with 5 being “Very Satisfied” and 1 being “Very Dissatisfied,” rate your level of satisfaction with each item below.

| | <u>Q1. Route Name</u> | | <u>Total</u> |
|-------|-----------------------|---------------------------|--------------|
| | <u>Express Routes</u> | <u>Non Express Routes</u> | |
| Total | 15.3% | 84.7% | 100.0% |

Q18m. How safely bus drivers operate vehicles

| | | | |
|-------------------|-------|-------|-------|
| Very Satisfied | 34.1% | 38.7% | 38.0% |
| Satisfied | 46.4% | 45.3% | 45.5% |
| Neutral | 14.9% | 12.0% | 12.4% |
| Dissatisfied | 2.2% | 1.8% | 1.8% |
| Very Dissatisfied | 0.9% | 0.4% | 0.5% |
| Don't Know | 1.5% | 1.8% | 1.8% |

Q18. Using a 5-point scale, with 5 being “Very Satisfied” and 1 being “Very Dissatisfied,” rate your level of satisfaction with each item below.

| | <u>Q1. Route Name</u> | | <u>Total</u> |
|-------|-----------------------|---------------------------|--------------|
| | <u>Express Routes</u> | <u>Non Express Routes</u> | |
| Total | 15.3% | 84.7% | 100.0% |

Q18n. Courtesy/customer service of operators

| | | | |
|-------------------|-------|-------|-------|
| Very Satisfied | 44.4% | 41.5% | 41.9% |
| Satisfied | 38.3% | 42.3% | 41.6% |
| Neutral | 13.3% | 12.0% | 12.2% |
| Dissatisfied | 0.9% | 1.8% | 1.7% |
| Very Dissatisfied | 1.2% | 0.3% | 0.5% |
| Don't Know | 1.9% | 2.1% | 2.1% |

Q18. Using a 5-point scale, with 5 being “Very Satisfied” and 1 being “Very Dissatisfied,” rate your level of satisfaction with each item below.

| | Q1. Route Name | | Total |
|-------|----------------|--------------------|--------|
| | Express Routes | Non Express Routes | |
| Total | 15.3% | 84.7% | 100.0% |

Q18o. How knowledgeable bus operators are about services

| | | | |
|-------------------|-------|-------|-------|
| Very Satisfied | 38.3% | 36.6% | 36.9% |
| Satisfied | 37.0% | 42.7% | 41.8% |
| Neutral | 16.4% | 11.9% | 12.6% |
| Dissatisfied | 0.3% | 1.3% | 1.2% |
| Very Dissatisfied | 0.6% | 0.3% | 0.4% |
| Don't Know | 7.4% | 7.2% | 7.2% |

Q18. Using a 5-point scale, with 5 being “Very Satisfied” and 1 being “Very Dissatisfied,” rate your level of satisfaction with each item below.

| | <u>Q1. Route Name</u> | | <u>Total</u> |
|-------|-----------------------|---------------------------|--------------|
| | <u>Express Routes</u> | <u>Non Express Routes</u> | |
| Total | 15.3% | 84.7% | 100.0% |

Q18p. Availability of route & schedule information

| | | | |
|-------------------|-------|-------|-------|
| Very Satisfied | 34.0% | 36.4% | 36.1% |
| Satisfied | 45.4% | 41.9% | 42.5% |
| Neutral | 12.3% | 14.3% | 14.0% |
| Dissatisfied | 4.9% | 4.9% | 4.9% |
| Very Dissatisfied | 0.9% | 0.8% | 0.8% |
| Don't Know | 2.5% | 1.6% | 1.7% |

Q18. Using a 5-point scale, with 5 being “Very Satisfied” and 1 being “Very Dissatisfied,” rate your level of satisfaction with each item below.

| | <u>Q1. Route Name</u> | | <u>Total</u> |
|-------|-----------------------|---------------------------|--------------|
| | <u>Express Routes</u> | <u>Non Express Routes</u> | |
| Total | 15.3% | 84.7% | 100.0% |

Q18q. How easy it is to understand route & schedule information

| | | | |
|-------------------|-------|-------|-------|
| Very Satisfied | 29.9% | 32.6% | 32.2% |
| Satisfied | 42.3% | 41.1% | 41.3% |
| Neutral | 19.1% | 17.7% | 17.9% |
| Dissatisfied | 4.6% | 5.6% | 5.5% |
| Very Dissatisfied | 0.9% | 1.2% | 1.1% |
| Don't Know | 3.1% | 1.7% | 1.9% |

Q18. Using a 5-point scale, with 5 being “Very Satisfied” and 1 being “Very Dissatisfied,” rate your level of satisfaction with each item below.

| | <u>Q1. Route Name</u> | | <u>Total</u> |
|---|-----------------------|---------------------------|--------------|
| | <u>Express Routes</u> | <u>Non Express Routes</u> | |
| Total | 15.3% | 84.7% | 100.0% |
| <u>Q18r. Usefulness of information on buses</u> | | | |
| Very Satisfied | 26.4% | 25.6% | 25.7% |
| Satisfied | 36.8% | 40.1% | 39.6% |
| Neutral | 25.8% | 24.8% | 24.9% |
| Dissatisfied | 4.3% | 3.3% | 3.4% |
| Very Dissatisfied | 0.3% | 0.3% | 0.3% |
| Don't Know | 6.4% | 5.9% | 6.0% |

Q18. Using a 5-point scale, with 5 being “Very Satisfied” and 1 being “Very Dissatisfied,” rate your level of satisfaction with each item below.

| | Q1. Route Name | | Total |
|-------|----------------|--------------------|--------|
| | Express Routes | Non Express Routes | |
| Total | 15.3% | 84.7% | 100.0% |

Q18s. How easy it is to learn to use CHT bus system

| | | | |
|-------------------|-------|-------|-------|
| Very Satisfied | 34.3% | 33.8% | 33.9% |
| Satisfied | 41.8% | 43.0% | 42.9% |
| Neutral | 19.5% | 16.7% | 17.2% |
| Dissatisfied | 2.5% | 4.1% | 3.8% |
| Very Dissatisfied | 0.6% | 0.6% | 0.6% |
| Don't Know | 1.3% | 1.7% | 1.7% |

Q18. Using a 5-point scale, with 5 being “Very Satisfied” and 1 being “Very Dissatisfied,” rate your level of satisfaction with each item below.

| | Q1. Route Name | | Total |
|-------|----------------|--------------------|--------|
| | Express Routes | Non Express Routes | |
| Total | 15.3% | 84.7% | 100.0% |

Q18t. How safe you feel while traveling on the bus

| | | | |
|-------------------|-------|-------|-------|
| Very Satisfied | 47.5% | 46.5% | 46.6% |
| Satisfied | 43.3% | 44.1% | 44.0% |
| Neutral | 7.7% | 7.9% | 7.8% |
| Dissatisfied | 0.9% | 0.7% | 0.7% |
| Very Dissatisfied | 0.3% | 0.2% | 0.2% |
| Don't Know | 0.3% | 0.7% | 0.6% |

Q18. Using a 5-point scale, with 5 being “Very Satisfied” and 1 being “Very Dissatisfied,” rate your level of satisfaction with each item below.

| | Q1. Route Name | | Total |
|-------|----------------|--------------------|--------|
| | Express Routes | Non Express Routes | |
| Total | 15.3% | 84.7% | 100.0% |

Q18u. How safe you feel while waiting at bus stops

| | | | |
|-------------------|-------|-------|-------|
| Very Satisfied | 40.5% | 38.2% | 38.6% |
| Satisfied | 41.1% | 45.4% | 44.8% |
| Neutral | 15.3% | 12.8% | 13.2% |
| Dissatisfied | 2.8% | 2.4% | 2.4% |
| Very Dissatisfied | 0.3% | 0.6% | 0.5% |
| Don't Know | 0.0% | 0.6% | 0.5% |

Q18. Using a 5-point scale, with 5 being “Very Satisfied” and 1 being “Very Dissatisfied,” rate your level of satisfaction with each item below. (without "don't know")

| | Q1. Route Name | | Total |
|----------------------------------|----------------|--------------------|--------|
| | Express Routes | Non Express Routes | |
| Total | 15.3% | 84.7% | 100.0% |
| <u>Q18a. Timeliness of buses</u> | | | |
| Very Satisfied | 27.1% | 21.8% | 22.6% |
| Satisfied | 51.7% | 52.4% | 52.3% |
| Neutral | 15.7% | 16.5% | 16.3% |
| Dissatisfied | 3.7% | 8.0% | 7.3% |
| Very Dissatisfied | 1.8% | 1.3% | 1.4% |

Q18. Using a 5-point scale, with 5 being “Very Satisfied” and 1 being “Very Dissatisfied,” rate your level of satisfaction with each item below. (without "don't know")

| | Q1. Route Name | | Total |
|---|----------------|--------------------|--------|
| | Express Routes | Non Express Routes | |
| Total | 15.3% | 84.7% | 100.0% |
| <u>Q18b. Cleanliness/maintenance of buses</u> | | | |
| Very Satisfied | 31.4% | 38.6% | 37.5% |
| Satisfied | 48.3% | 49.5% | 49.3% |
| Neutral | 16.9% | 10.4% | 11.4% |
| Dissatisfied | 1.8% | 1.3% | 1.4% |
| Very Dissatisfied | 1.5% | 0.2% | 0.4% |

Q18. Using a 5-point scale, with 5 being “Very Satisfied” and 1 being “Very Dissatisfied,” rate your level of satisfaction with each item below. (without "don't know")

| | <u>Q1. Route Name</u> | | <u>Total</u> |
|-------|-----------------------|---------------------------|--------------|
| | <u>Express Routes</u> | <u>Non Express Routes</u> | |
| Total | 15.3% | 84.7% | 100.0% |

Q18c. How comfortable buses are to ride

| | | | |
|-------------------|-------|-------|-------|
| Very Satisfied | 23.3% | 32.3% | 30.9% |
| Satisfied | 46.6% | 50.2% | 49.6% |
| Neutral | 21.8% | 15.4% | 16.3% |
| Dissatisfied | 7.1% | 1.9% | 2.7% |
| Very Dissatisfied | 1.2% | 0.2% | 0.4% |

Q18. Using a 5-point scale, with 5 being “Very Satisfied” and 1 being “Very Dissatisfied,” rate your level of satisfaction with each item below. (without "don't know")

| | <u>Q1. Route Name</u> | | <u>Total</u> |
|-------|-----------------------|---------------------------|--------------|
| | <u>Express Routes</u> | <u>Non Express Routes</u> | |
| Total | 15.3% | 84.7% | 100.0% |

Q18d. Availability of bus shelters at bus stops

| | | | |
|-------------------|-------|-------|-------|
| Very Satisfied | 20.8% | 20.2% | 20.3% |
| Satisfied | 38.8% | 37.5% | 37.7% |
| Neutral | 28.3% | 29.5% | 29.3% |
| Dissatisfied | 9.9% | 11.5% | 11.3% |
| Very Dissatisfied | 2.2% | 1.3% | 1.5% |

Q18. Using a 5-point scale, with 5 being “Very Satisfied” and 1 being “Very Dissatisfied,” rate your level of satisfaction with each item below. (without "don't know")

| | <u>Q1. Route Name</u> | | <u>Total</u> |
|-------|-----------------------|---------------------------|--------------|
| | <u>Express Routes</u> | <u>Non Express Routes</u> | |
| Total | 15.3% | 84.7% | 100.0% |

Q18e. How quickly buses get you to your destination

| | | | |
|-------------------|-------|-------|-------|
| Very Satisfied | 25.8% | 24.6% | 24.8% |
| Satisfied | 46.2% | 47.7% | 47.4% |
| Neutral | 19.2% | 21.5% | 21.1% |
| Dissatisfied | 6.9% | 5.7% | 5.9% |
| Very Dissatisfied | 1.9% | 0.6% | 0.8% |

Q18. Using a 5-point scale, with 5 being “Very Satisfied” and 1 being “Very Dissatisfied,” rate your level of satisfaction with each item below. (without "don't know")

| | <u>Q1. Route Name</u> | | <u>Total</u> |
|-------|-----------------------|---------------------------|--------------|
| | <u>Express Routes</u> | <u>Non Express Routes</u> | |
| Total | 15.3% | 84.7% | 100.0% |

Q18f. How close bus stops are located to your home

| | | | |
|-------------------|-------|-------|-------|
| Very Satisfied | 35.5% | 45.0% | 43.7% |
| Satisfied | 29.0% | 37.5% | 36.3% |
| Neutral | 20.5% | 12.0% | 13.2% |
| Dissatisfied | 8.5% | 4.3% | 4.9% |
| Very Dissatisfied | 6.5% | 1.1% | 1.9% |

Q18. Using a 5-point scale, with 5 being “Very Satisfied” and 1 being “Very Dissatisfied,” rate your level of satisfaction with each item below. (without "don't know")

| | Q1. Route Name | | Total |
|-------|----------------|--------------------|--------|
| | Express Routes | Non Express Routes | |
| Total | 15.3% | 84.7% | 100.0% |

Q18g. How close bus stops are located to your workplace or other frequent destinations

| | | | |
|-------------------|-------|-------|-------|
| Very Satisfied | 46.4% | 44.9% | 45.2% |
| Satisfied | 38.2% | 40.4% | 40.1% |
| Neutral | 12.1% | 11.6% | 11.7% |
| Dissatisfied | 2.9% | 2.4% | 2.5% |
| Very Dissatisfied | 0.3% | 0.6% | 0.6% |

Q18. Using a 5-point scale, with 5 being “Very Satisfied” and 1 being “Very Dissatisfied,” rate your level of satisfaction with each item below. (without "don't know")

| | Q1. Route Name | | Total |
|-------|----------------|--------------------|--------|
| | Express Routes | Non Express Routes | |
| Total | 15.3% | 84.7% | 100.0% |

Q18h. Number of destinations served by the bus

| | | | |
|-------------------|-------|-------|-------|
| Very Satisfied | 32.6% | 28.9% | 29.5% |
| Satisfied | 42.5% | 47.3% | 46.6% |
| Neutral | 20.1% | 17.7% | 18.1% |
| Dissatisfied | 3.8% | 5.1% | 4.9% |
| Very Dissatisfied | 1.0% | 1.0% | 1.0% |

Q18. Using a 5-point scale, with 5 being “Very Satisfied” and 1 being “Very Dissatisfied,” rate your level of satisfaction with each item below. (without "don't know")

| | Q1. Route Name | | Total |
|---|----------------|--------------------|--------|
| | Express Routes | Non Express Routes | |
| Total | 15.3% | 84.7% | 100.0% |
| <u>Q18i. Hours bus service is offered</u> | | | |
| Very Satisfied | 17.3% | 16.2% | 16.3% |
| Satisfied | 39.4% | 35.8% | 36.3% |
| Neutral | 25.4% | 26.3% | 26.1% |
| Dissatisfied | 15.3% | 18.0% | 17.6% |
| Very Dissatisfied | 2.6% | 3.8% | 3.6% |

Q18. Using a 5-point scale, with 5 being “Very Satisfied” and 1 being “Very Dissatisfied,” rate your level of satisfaction with each item below. (without "don't know")

| | Q1. Route Name | | Total |
|-------|----------------|--------------------|--------|
| | Express Routes | Non Express Routes | |
| Total | 15.3% | 84.7% | 100.0% |

Q18j. Availability of bus services on Saturdays

| | | | |
|-------------------|-------|-------|-------|
| Very Satisfied | 7.8% | 11.6% | 11.1% |
| Satisfied | 17.7% | 18.3% | 18.2% |
| Neutral | 49.1% | 31.1% | 33.4% |
| Dissatisfied | 17.7% | 28.6% | 27.2% |
| Very Dissatisfied | 7.8% | 10.4% | 10.1% |

Q18. Using a 5-point scale, with 5 being “Very Satisfied” and 1 being “Very Dissatisfied,” rate your level of satisfaction with each item below. (without "don't know")

| | <u>Q1. Route Name</u> | | <u>Total</u> |
|-------|-----------------------|---------------------------|--------------|
| | <u>Express Routes</u> | <u>Non Express Routes</u> | |
| Total | 15.3% | 84.7% | 100.0% |

Q18k. Availability of bus services on Sundays

| | | | |
|-------------------|-------|-------|-------|
| Very Satisfied | 7.9% | 10.7% | 10.3% |
| Satisfied | 14.8% | 16.4% | 16.2% |
| Neutral | 51.5% | 30.8% | 33.4% |
| Dissatisfied | 14.4% | 27.6% | 25.9% |
| Very Dissatisfied | 11.4% | 14.5% | 14.1% |

Q18. Using a 5-point scale, with 5 being “Very Satisfied” and 1 being “Very Dissatisfied,” rate your level of satisfaction with each item below. (without "don't know")

| | Q1. Route Name | | Total |
|-------|----------------|--------------------|--------|
| | Express Routes | Non Express Routes | |
| Total | 15.3% | 84.7% | 100.0% |

Q18l. How easy it is to transfer between buses

| | | | |
|-------------------|-------|-------|-------|
| Very Satisfied | 21.9% | 21.6% | 21.6% |
| Satisfied | 37.3% | 37.4% | 37.4% |
| Neutral | 37.8% | 32.9% | 33.6% |
| Dissatisfied | 1.7% | 6.3% | 5.7% |
| Very Dissatisfied | 1.3% | 1.7% | 1.6% |

Q18. Using a 5-point scale, with 5 being “Very Satisfied” and 1 being “Very Dissatisfied,” rate your level of satisfaction with each item below. (without "don't know")

| | <u>Q1. Route Name</u> | | <u>Total</u> |
|-------|-----------------------|---------------------------|--------------|
| | <u>Express Routes</u> | <u>Non Express Routes</u> | |
| Total | 15.3% | 84.7% | 100.0% |

Q18m. How safely bus drivers operate vehicles

| | | | |
|-------------------|-------|-------|-------|
| Very Satisfied | 34.6% | 39.4% | 38.7% |
| Satisfied | 47.2% | 46.1% | 46.3% |
| Neutral | 15.1% | 12.2% | 12.7% |
| Dissatisfied | 2.2% | 1.8% | 1.9% |
| Very Dissatisfied | 0.9% | 0.4% | 0.5% |

Q18. Using a 5-point scale, with 5 being “Very Satisfied” and 1 being “Very Dissatisfied,” rate your level of satisfaction with each item below. (without "don't know")

| | Q1. Route Name | | Total |
|-------|----------------|--------------------|--------|
| | Express Routes | Non Express Routes | |
| Total | 15.3% | 84.7% | 100.0% |

Q18n. Courtesy/customer service of operators

| | | | |
|-------------------|-------|-------|-------|
| Very Satisfied | 45.3% | 42.4% | 42.8% |
| Satisfied | 39.0% | 43.2% | 42.5% |
| Neutral | 13.5% | 12.3% | 12.4% |
| Dissatisfied | 0.9% | 1.9% | 1.7% |
| Very Dissatisfied | 1.3% | 0.3% | 0.5% |

Q18. Using a 5-point scale, with 5 being “Very Satisfied” and 1 being “Very Dissatisfied,” rate your level of satisfaction with each item below. (without "don't know")

| | <u>Q1. Route Name</u> | | <u>Total</u> |
|-------|-----------------------|---------------------------|--------------|
| | <u>Express Routes</u> | <u>Non Express Routes</u> | |
| Total | 15.3% | 84.7% | 100.0% |

Q18o. How knowledgeable bus operators are about services

| | | | |
|-------------------|-------|-------|-------|
| Very Satisfied | 41.3% | 39.5% | 39.7% |
| Satisfied | 40.0% | 46.0% | 45.1% |
| Neutral | 17.7% | 12.8% | 13.5% |
| Dissatisfied | 0.3% | 1.4% | 1.3% |
| Very Dissatisfied | 0.7% | 0.4% | 0.4% |

Q18. Using a 5-point scale, with 5 being “Very Satisfied” and 1 being “Very Dissatisfied,” rate your level of satisfaction with each item below. (without "don't know")

| | Q1. Route Name | | Total |
|-------|----------------|--------------------|--------|
| | Express Routes | Non Express Routes | |
| Total | 15.3% | 84.7% | 100.0% |

Q18p. Availability of route & schedule information

| | | | |
|-------------------|-------|-------|-------|
| Very Satisfied | 34.8% | 37.0% | 36.7% |
| Satisfied | 46.5% | 42.6% | 43.2% |
| Neutral | 12.7% | 14.5% | 14.3% |
| Dissatisfied | 5.1% | 5.0% | 5.0% |
| Very Dissatisfied | 0.9% | 0.8% | 0.8% |

Q18. Using a 5-point scale, with 5 being “Very Satisfied” and 1 being “Very Dissatisfied,” rate your level of satisfaction with each item below. (without "don't know")

| | <u>Q1. Route Name</u> | | <u>Total</u> |
|-------|-----------------------|---------------------------|--------------|
| | <u>Express Routes</u> | <u>Non Express Routes</u> | |
| Total | 15.3% | 84.7% | 100.0% |

Q18q. How easy it is to understand route & schedule information

| | | | |
|-------------------|-------|-------|-------|
| Very Satisfied | 30.9% | 33.2% | 32.9% |
| Satisfied | 43.6% | 41.9% | 42.1% |
| Neutral | 19.7% | 18.0% | 18.3% |
| Dissatisfied | 4.8% | 5.7% | 5.6% |
| Very Dissatisfied | 1.0% | 1.2% | 1.2% |

Q18. Using a 5-point scale, with 5 being “Very Satisfied” and 1 being “Very Dissatisfied,” rate your level of satisfaction with each item below. (without "don't know")

| | Q1. Route Name | | Total |
|---|----------------|--------------------|--------|
| | Express Routes | Non Express Routes | |
| Total | 15.3% | 84.7% | 100.0% |
| <u>Q18r. Usefulness of information on buses</u> | | | |
| Very Satisfied | 28.2% | 27.2% | 27.3% |
| Satisfied | 39.3% | 42.6% | 42.1% |
| Neutral | 27.5% | 26.4% | 26.5% |
| Dissatisfied | 4.6% | 3.5% | 3.7% |
| Very Dissatisfied | 0.3% | 0.4% | 0.4% |

Q18. Using a 5-point scale, with 5 being “Very Satisfied” and 1 being “Very Dissatisfied,” rate your level of satisfaction with each item below. (without "don't know")

| | Q1. Route Name | | Total |
|-------|----------------|--------------------|--------|
| | Express Routes | Non Express Routes | |
| Total | 15.3% | 84.7% | 100.0% |

Q18s. How easy it is to learn to use CHT bus system

| | | | |
|-------------------|-------|-------|-------|
| Very Satisfied | 34.7% | 34.4% | 34.5% |
| Satisfied | 42.4% | 43.8% | 43.6% |
| Neutral | 19.7% | 17.0% | 17.4% |
| Dissatisfied | 2.5% | 4.1% | 3.9% |
| Very Dissatisfied | 0.6% | 0.6% | 0.6% |

Q18. Using a 5-point scale, with 5 being “Very Satisfied” and 1 being “Very Dissatisfied,” rate your level of satisfaction with each item below. (without "don't know")

| | Q1. Route Name | | Total |
|-------|----------------|--------------------|--------|
| | Express Routes | Non Express Routes | |
| Total | 15.3% | 84.7% | 100.0% |

Q18t. How safe you feel while traveling on the bus

| | | | |
|-------------------|-------|-------|-------|
| Very Satisfied | 47.7% | 46.8% | 46.9% |
| Satisfied | 43.4% | 44.4% | 44.2% |
| Neutral | 7.7% | 7.9% | 7.9% |
| Dissatisfied | 0.9% | 0.7% | 0.7% |
| Very Dissatisfied | 0.3% | 0.2% | 0.2% |

Q18. Using a 5-point scale, with 5 being “Very Satisfied” and 1 being “Very Dissatisfied,” rate your level of satisfaction with each item below. (without "don't know")

| | Q1. Route Name | | Total |
|-------|----------------|--------------------|--------|
| | Express Routes | Non Express Routes | |
| Total | 15.3% | 84.7% | 100.0% |

Q18u. How safe you feel while waiting at bus stops

| | | | |
|-------------------|-------|-------|-------|
| Very Satisfied | 40.5% | 38.4% | 38.8% |
| Satisfied | 41.1% | 45.7% | 45.0% |
| Neutral | 15.3% | 12.9% | 13.3% |
| Dissatisfied | 2.8% | 2.4% | 2.5% |
| Very Dissatisfied | 0.3% | 0.6% | 0.5% |

Q19. Which THREE of the items listed in Question 18 above do you think are most important?

| | Q1. Route Name | | Total |
|--|----------------|--------------------|--------|
| | Express Routes | Non Express Routes | |
| Total | 15.3% | 84.7% | 100.0% |
| <u>Q19. 1st choice</u> | | | |
| Timeliness of buses | 15.9% | 84.1% | 49.2% |
| Cleanliness/maintenance of buses | 14.3% | 85.7% | 1.0% |
| How comfortable buses are to ride | 25.0% | 75.0% | 0.4% |
| Availability of bus shelters at bus stops | 7.4% | 92.6% | 1.2% |
| How quickly buses get you to your destination | 21.5% | 78.5% | 4.3% |
| How close bus stops are located to your home | 14.4% | 85.6% | 4.8% |
| How close bus stops are located to your workplace or other frequent destinations | 15.0% | 85.0% | 1.9% |
| Number of destinations served by the bus | 14.3% | 85.7% | 1.6% |
| Hours bus service is offered | 10.9% | 89.1% | 8.5% |
| Availability of bus services on Saturdays | 6.7% | 93.3% | 4.8% |
| Availability of bus services on Sundays | 4.2% | 95.8% | 3.3% |
| How easy it is to transfer between buses | 25.0% | 75.0% | 0.4% |

Q19. Which THREE of the items listed in Question 18 above do you think are most important?

| | Q1. Route Name | | Total |
|---|----------------|--------------------|-------|
| | Express Routes | Non Express Routes | |
| <u>Q19. 1st choice (Cont.)</u> | | | |
| How safely bus drivers operate vehicles | 20.4% | 79.6% | 2.3% |
| Courtesy/customer service of operators | 30.4% | 69.6% | 1.1% |
| How knowledgeable bus operators are about services | 0.0% | 100.0% | 0.1% |
| Availability of route & schedule information | 18.2% | 81.8% | 1.0% |
| How easy it is to understand route & schedule information | 11.8% | 88.2% | 0.8% |
| Usefulness of information on buses | 0.0% | 100.0% | 0.2% |
| How easy it is to learn to use CHT bus system | 20.0% | 80.0% | 0.5% |
| How safe you feel while traveling on the bus | 15.8% | 84.2% | 5.3% |
| How safe you feel while waiting at bus stops | 9.8% | 90.2% | 1.9% |
| None chosen | 24.4% | 75.6% | 5.5% |

Q19. Which THREE of the items listed in Question 18 above do you think are most important?

| | Q1. Route Name | | Total |
|--|----------------|--------------------|--------|
| | Express Routes | Non Express Routes | |
| Total | 15.3% | 84.7% | 100.0% |
| <u>Q19. 2nd choice</u> | | | |
| Timeliness of buses | 21.7% | 78.3% | 10.2% |
| Cleanliness/maintenance of buses | 19.2% | 80.8% | 4.8% |
| How comfortable buses are to ride | 28.6% | 71.4% | 1.9% |
| Availability of bus shelters at bus stops | 19.4% | 80.6% | 2.9% |
| How quickly buses get you to your destination | 18.4% | 81.6% | 14.9% |
| How close bus stops are located to your home | 13.7% | 86.3% | 7.5% |
| How close bus stops are located to your workplace or other frequent destinations | 12.5% | 87.5% | 4.8% |
| Number of destinations served by the bus | 14.0% | 86.0% | 4.3% |
| Hours bus service is offered | 13.6% | 86.4% | 9.2% |
| Availability of bus services on Saturdays | 5.4% | 94.6% | 7.7% |
| Availability of bus services on Sundays | 6.3% | 93.7% | 5.1% |
| How easy it is to transfer between buses | 12.0% | 88.0% | 1.2% |

Q19. Which THREE of the items listed in Question 18 above do you think are most important?

| | Q1. Route Name | | Total |
|---|----------------|--------------------|-------|
| | Express Routes | Non Express Routes | |
| <u>Q19. 2nd choice (Cont.)</u> | | | |
| How safely bus drivers operate vehicles | 18.5% | 81.5% | 3.0% |
| Courtesy/customer service of operators | 13.0% | 87.0% | 2.5% |
| How knowledgeable bus operators are about services | 23.1% | 76.9% | 0.6% |
| Availability of route & schedule information | 4.4% | 95.6% | 2.1% |
| How easy it is to understand route & schedule information | 8.7% | 91.3% | 1.1% |
| Usefulness of information on buses | 28.6% | 71.4% | 0.3% |
| How easy it is to learn to use CHT bus system | 10.0% | 90.0% | 0.9% |
| How safe you feel while traveling on the bus | 9.3% | 90.7% | 5.5% |
| How safe you feel while waiting at bus stops | 17.1% | 82.9% | 3.2% |
| None chosen | 23.5% | 76.5% | 6.3% |

Q19. Which THREE of the items listed in Question 18 above do you think are most important?

| | Q1. Route Name | | Total |
|--|----------------|--------------------|--------|
| | Express Routes | Non Express Routes | |
| Total | 15.3% | 84.7% | 100.0% |
| <u>Q19. 3rd choice</u> | | | |
| Timeliness of buses | 16.0% | 84.0% | 8.1% |
| Cleanliness/maintenance of buses | 28.1% | 71.9% | 2.6% |
| How comfortable buses are to ride | 17.4% | 82.6% | 3.2% |
| Availability of bus shelters at bus stops | 11.9% | 88.1% | 1.9% |
| How quickly buses get you to your destination | 14.9% | 85.1% | 7.8% |
| How close bus stops are located to your home | 11.6% | 88.4% | 5.2% |
| How close bus stops are located to your workplace or other frequent destinations | 12.3% | 87.7% | 7.1% |
| Number of destinations served by the bus | 11.3% | 88.7% | 5.3% |
| Hours bus service is offered | 16.2% | 83.8% | 11.4% |
| Availability of bus services on Saturdays | 7.8% | 92.2% | 4.2% |
| Availability of bus services on Sundays | 6.7% | 93.3% | 5.6% |
| How easy it is to transfer between buses | 21.1% | 78.9% | 1.8% |

Q19. Which THREE of the items listed in Question 18 above do you think are most important?

| | Q1. Route Name | | Total |
|---|----------------|--------------------|-------|
| | Express Routes | Non Express Routes | |
| <u>Q19. 3rd choice (Cont.)</u> | | | |
| How safely bus drivers operate vehicles | 18.5% | 81.5% | 5.0% |
| Courtesy/customer service of operators | 27.1% | 72.9% | 2.7% |
| How knowledgeable bus operators are about services | 15.4% | 84.6% | 0.6% |
| Availability of route & schedule information | 8.0% | 92.0% | 4.0% |
| How easy it is to understand route & schedule information | 16.9% | 83.1% | 2.7% |
| Usefulness of information on buses | 14.3% | 85.7% | 1.0% |
| How easy it is to learn to use CHT bus system | 21.4% | 78.6% | 1.9% |
| How safe you feel while traveling on the bus | 16.8% | 83.2% | 6.6% |
| How safe you feel while waiting at bus stops | 8.5% | 91.5% | 3.3% |
| None chosen | 22.8% | 77.2% | 7.9% |

Q19. Which THREE of the items listed in Question 18 above do you think are most important? (top 3)

| | Q1. Route Name | | Total |
|---|----------------|--------------------|--------|
| | Express Routes | Non Express Routes | |
| Total | 15.3% | 84.7% | 100.0% |
| <u>Q19. All 3 choices combined</u> | | | |
| Timeliness of buses | 74.2% | 66.3% | 67.5% |
| Cleanliness/maintenance of buses | 11.8% | 7.8% | 8.4% |
| How comfortable buses are to ride | 7.9% | 5.1% | 5.5% |
| Availability of bus shelters at bus stops | 5.8% | 6.1% | 6.1% |
| How quickly buses get you to your destination | 31.5% | 26.1% | 26.9% |
| How close bus stops are located to your home | 15.2% | 17.9% | 17.4% |

Q19. Which THREE of the items listed in Question 18 above do you think are most important? (top 3)

| <u>Q1. Route Name</u> | | <u>Total</u> |
|-----------------------|---------------------------|--------------|
| <u>Express Routes</u> | <u>Non Express Routes</u> | |

Q19. All 3 choices combined (Cont.)

| | | | |
|--|-------|-------|-------|
| How close bus stops are located to your workplace or other frequent destinations | 11.5% | 14.2% | 13.8% |
| Number of destinations served by the bus | 9.4% | 11.6% | 11.2% |
| Hours bus service is offered | 26.4% | 29.7% | 29.2% |
| Availability of bus services on Saturdays | 7.0% | 18.5% | 16.7% |
| Availability of bus services on Sundays | 5.5% | 15.6% | 14.0% |

Q19. Which THREE of the items listed in Question 18 above do you think are most important? (top 3)

| <u>Q1. Route Name</u> | | <u>Total</u> |
|-----------------------|---------------------------|--------------|
| <u>Express Routes</u> | <u>Non Express Routes</u> | |

Q19. All 3 choices combined (Cont.)

| | | | |
|--|-------|------|-------|
| How easy it is to transfer between buses | 3.9% | 3.2% | 3.3% |
| How safely bus drivers operate vehicles | 12.7% | 9.8% | 10.3% |
| Courtesy/customer service of operators | 9.1% | 5.8% | 6.3% |
| How knowledgeable bus operators are about services | 1.5% | 1.3% | 1.3% |
| Availability of route & schedule information | 3.9% | 7.7% | 7.1% |

Q19. Which THREE of the items listed in Question 18 above do you think are most important? (top 3)

| | Q1. Route Name | | Total |
|--|----------------|--------------------|-------|
| | Express Routes | Non Express Routes | |

Q19. All 3 choices combined (Cont.)

| | | | |
|---|-------|-------|-------|
| How easy it is to understand route & schedule information | 4.2% | 4.6% | 4.6% |
| Usefulness of information on buses | 1.5% | 1.5% | 1.5% |
| How easy it is to learn to use CHT bus system | 3.9% | 3.2% | 3.3% |
| How safe you feel while traveling on the bus | 16.1% | 17.6% | 17.4% |
| How safe you feel while waiting at bus stops | 6.7% | 8.7% | 8.4% |
| None chosen | 8.8% | 4.9% | 5.5% |

Q20. How do you typically get information about CHT services?

| | Q1. Route Name | | Total |
|-------|----------------|--------------------|--------|
| | Express Routes | Non Express Routes | |
| Total | 15.3% | 84.7% | 100.0% |

Q20. How do you typically get information about CHT services

| | | | |
|--------------------------|-------|-------|-------|
| Operators | 9.1% | 9.0% | 9.0% |
| Friends/family | 10.6% | 12.2% | 12.0% |
| Employer | 10.6% | 1.7% | 3.1% |
| CHT website | 68.8% | 50.1% | 53.0% |
| By calling CHT | 3.0% | 5.2% | 4.9% |
| Signs posted on buses | 13.9% | 14.0% | 14.0% |
| UNC/Hospital information | 10.3% | 4.2% | 5.1% |
| Other riders | 6.4% | 4.1% | 4.4% |
| Mobile apps | 45.2% | 59.4% | 57.2% |
| Social media | 1.5% | 4.2% | 3.7% |
| Other | 3.6% | 3.8% | 3.7% |
| None chosen | 2.7% | 2.8% | 2.8% |

Q20. How do you typically get information about CHT services? (without "none chosen")

| | Q1. Route Name | | Total |
|-------|----------------|--------------------|--------|
| | Express Routes | Non Express Routes | |
| Total | 15.3% | 84.7% | 100.0% |

Q20. How do you typically get information about CHT services

| | | | |
|--------------------------|-------|-------|-------|
| Operators | 9.3% | 9.3% | 9.3% |
| Friends/family | 10.9% | 12.6% | 12.3% |
| Employer | 10.9% | 1.8% | 3.2% |
| CHT website | 70.7% | 51.6% | 54.5% |
| By calling CHT | 3.1% | 5.3% | 5.0% |
| Signs posted on buses | 14.3% | 14.4% | 14.4% |
| UNC/Hospital information | 10.6% | 4.3% | 5.3% |
| Other riders | 6.5% | 4.2% | 4.6% |
| Mobile apps | 46.4% | 61.1% | 58.8% |
| Social media | 1.6% | 4.3% | 3.9% |
| Other | 3.7% | 3.9% | 3.9% |

Q21. Which of the following trip planners do you use?

| | <u>Q1. Route Name</u> | | <u>Total</u> |
|-------|-----------------------|---------------------------|--------------|
| | <u>Express Routes</u> | <u>Non Express Routes</u> | |
| Total | 15.3% | 84.7% | 100.0% |

Q21. Which trip planners do you use

| | | | |
|----------------|-------|-------|-------|
| Google transit | 26.1% | 28.4% | 28.0% |
| GoTriangle | 16.1% | 19.4% | 18.9% |
| Neither | 55.5% | 52.4% | 52.8% |
| Not provided | 6.1% | 3.7% | 4.0% |

Q21. Which of the following trip planners do you use? (without "not provided")

| | <u>Q1. Route Name</u> | | <u>Total</u> |
|-------|-----------------------|----------------|--------------|
| | <u>Express</u> | <u>Non</u> | |
| | <u>Routes</u> | <u>Express</u> | |
| | | <u>Routes</u> | |
| Total | 14.9% | 85.1% | 100.0% |

Q21. Which trip planners do you use

| | | | |
|----------------|-------|-------|-------|
| Google transit | 27.7% | 29.5% | 29.2% |
| GoTriangle | 17.1% | 20.2% | 19.7% |
| Neither | 59.0% | 54.4% | 55.1% |

Q22. Do you use CHT's NextBus?

| | <u>Q1. Route Name</u> | | <u>Total</u> |
|-------|-----------------------|---------------------------|--------------|
| | <u>Express Routes</u> | <u>Non Express Routes</u> | |
| Total | 15.3% | 84.7% | 100.0% |

Q22. Do you use CHT's NextBus

| | | | |
|--------------|-------|-------|-------|
| Yes | 60.0% | 66.5% | 65.5% |
| No | 37.9% | 31.0% | 32.1% |
| Not provided | 2.1% | 2.5% | 2.4% |

Q22. Do you use CHT's NextBus? (without "not provided")

| | <u>Q1. Route Name</u> | | <u>Total</u> |
|-------|-----------------------|----------------|--------------|
| | <u>Express</u> | <u>Non</u> | |
| | <u>Routes</u> | <u>Express</u> | |
| | | <u>Routes</u> | |
| Total | 15.3% | 84.7% | 100.0% |

Q22. Do you use CHT's NextBus

| | | | |
|-----|-------|-------|-------|
| Yes | 61.3% | 68.2% | 67.1% |
| No | 38.7% | 31.8% | 32.9% |

Q23. Would you like to receive email alerts about CHT services? (without "don't know")

| | <u>Q1. Route Name</u> | | <u>Total</u> |
|-------|-----------------------|----------------|--------------|
| | <u>Express</u> | <u>Non</u> | |
| | <u>Routes</u> | <u>Express</u> | |
| | | <u>Routes</u> | |
| Total | 15.3% | 84.7% | 100.0% |

Q23. Would you like to receive email alerts about CHT services

| | | | |
|-----|-------|-------|-------|
| Yes | 25.2% | 18.0% | 19.1% |
| No | 74.8% | 82.0% | 80.9% |

Q24. Including yourself, how many people live in your household?

| | <u>Q1. Route Name</u> | | <u>Total</u> |
|-------|---------------------------|-----------------------------------|--------------|
| | <u>Express Routes</u> | <u>Non Express Routes</u> | |
| Total | 15.1% | 84.9% | 100.0% |

Q24. How many people live in your household

| | | | |
|----|-------|-------|-------|
| 1 | 25.6% | 25.3% | 25.3% |
| 2 | 42.3% | 34.1% | 35.3% |
| 3 | 14.5% | 15.8% | 15.6% |
| 4 | 9.5% | 15.8% | 14.9% |
| 5 | 3.5% | 4.0% | 3.9% |
| 6 | 1.6% | 1.9% | 1.9% |
| 7 | 0.6% | 1.3% | 1.2% |
| 8+ | 2.5% | 1.7% | 1.8% |

Q25. What is your age?

| | <u>Q1. Route Name</u> | | <u>Total</u> |
|----------------------|-----------------------|---------------------------|--------------|
| | <u>Express Routes</u> | <u>Non Express Routes</u> | |
| Total | 15.3% | 84.7% | 100.0% |
| <u>Q25. Your age</u> | | | |
| Under 35 years | 62.4% | 79.9% | 77.2% |
| 35-44 years | 14.3% | 9.0% | 9.8% |
| 45-54 years | 14.6% | 4.9% | 6.4% |
| 55-64 years | 4.7% | 4.4% | 4.4% |
| 65+ years | 4.0% | 1.8% | 2.1% |

Q26. Your gender:

| | <u>Q1. Route Name</u> | | <u>Total</u> |
|-------------------------|-----------------------|---------------------------|--------------|
| | <u>Express Routes</u> | <u>Non Express Routes</u> | |
| Total | 15.3% | 84.7% | 100.0% |
| <u>Q26. Your gender</u> | | | |
| Male | 37.9% | 42.2% | 41.5% |
| Female | 62.1% | 57.8% | 58.5% |

Q27. What is your total annual household income?

| | <u>Q1. Route Name</u> | | <u>Total</u> |
|-------|---------------------------|-----------------------------------|--------------|
| | <u>Express Routes</u> | <u>Non Express Routes</u> | |
| Total | 15.3% | 84.7% | 100.0% |

Q27. Your total annual household income

| | | | |
|----------------|-------|-------|-------|
| Under \$10K | 13.1% | 31.9% | 29.0% |
| \$10K-\$19,999 | 4.9% | 12.1% | 11.0% |
| \$20K-\$29,999 | 9.2% | 12.0% | 11.5% |
| \$30K-\$39,999 | 12.2% | 10.2% | 10.6% |
| \$40K-\$49,999 | 15.6% | 7.4% | 8.7% |
| \$50K-\$74,999 | 17.7% | 9.6% | 10.9% |
| \$75K+ | 22.6% | 14.6% | 15.8% |
| Not provided | 4.6% | 2.2% | 2.6% |

Q27. What is your total annual household income? (without "not provided")

| | <u>Q1. Route Name</u> | | <u>Total</u> |
|-------|-----------------------|---------------------------|--------------|
| | <u>Express Routes</u> | <u>Non Express Routes</u> | |
| Total | 15.3% | 84.7% | 100.0% |

Q27. Your total annual household income

| | | | |
|----------------|-------|-------|-------|
| Under \$10K | 13.8% | 32.6% | 29.8% |
| \$10K-\$19,999 | 5.1% | 12.4% | 11.3% |
| \$20K-\$29,999 | 9.6% | 12.2% | 11.8% |
| \$30K-\$39,999 | 12.8% | 10.5% | 10.8% |
| \$40K-\$49,999 | 16.3% | 7.6% | 8.9% |
| \$50K-\$74,999 | 18.6% | 9.9% | 11.2% |
| \$75K+ | 23.7% | 14.9% | 16.2% |

Q28. Are you:

| | <u>Q1. Route Name</u> | | <u>Total</u> |
|-------|-----------------------|---------------------------|--------------|
| | <u>Express Routes</u> | <u>Non Express Routes</u> | |
| Total | 15.3% | 84.7% | 100.0% |

Q28. What are you

| | | | |
|------------------------------|-------|-------|-------|
| Undergraduate student at UNC | 7.6% | 38.2% | 33.5% |
| Graduate student at UNC | 21.5% | 26.4% | 25.6% |
| Staff/contractor at UNC | 18.8% | 10.7% | 11.9% |
| Faculty at UNC | 8.2% | 5.6% | 6.0% |
| Employee at UNC Hospital | 36.4% | 8.2% | 12.5% |
| Not affiliated with UNC | 8.8% | 12.1% | 11.6% |
| Not provided | 0.9% | 0.9% | 0.9% |

Q28. Are you: (without "not provided")

| | <u>Q1. Route Name</u> | | <u>Total</u> |
|-------|---------------------------|-----------------------------------|--------------|
| | <u>Express Routes</u> | <u>Non Express Routes</u> | |
| Total | 15.3% | 84.7% | 100.0% |

Q28. What are you

| | | | |
|---------------------------------|-------|-------|-------|
| Undergraduate student at UNC | 7.6% | 38.5% | 33.8% |
| Graduate student at UNC | 21.7% | 26.6% | 25.9% |
| Staff/contractor at UNC | 19.0% | 10.8% | 12.1% |
| Faculty at UNC | 8.3% | 5.6% | 6.0% |
| Employee at UNC Hospital | 36.7% | 8.3% | 12.7% |
| Not affiliated with UNC | 8.9% | 12.2% | 11.7% |

Q29. Which ONE of the following BEST describes your occupation?

| | <u>Q1. Route Name</u> | | <u>Total</u> |
|-----------------------------|---------------------------|-----------------------------------|--------------|
| | <u>Express Routes</u> | <u>Non Express Routes</u> | |
| Total | 15.3% | 84.7% | 100.0% |
| <u>Q29. Your occupation</u> | | | |
| Clerical | 8.1% | 3.2% | 3.9% |
| Retired | 3.1% | 1.6% | 1.8% |
| Laborer | 0.9% | 2.3% | 2.1% |
| Student | 25.5% | 60.3% | 55.0% |
| Professional | 41.4% | 18.8% | 22.2% |
| Skilled Technician | 10.6% | 3.9% | 5.0% |
| Homemaker | 1.2% | 0.8% | 0.8% |
| Manager | 2.5% | 1.4% | 1.6% |
| Service Industry | 4.4% | 4.0% | 4.1% |
| Unemployed | 0.6% | 3.2% | 2.8% |
| Not provided | 1.6% | 0.6% | 0.8% |

Q29a. If you are employed, how long does it typically take you to get from your home to work (oneway)using the bus?

| | Q1. Route Name | | Total |
|-------|----------------|--------------------|--------|
| | Express Routes | Non Express Routes | |
| Total | 18.8% | 81.2% | 100.0% |

Q29a. How long does it typically take you to get from your home to work (one-way) using the bus

| | | | |
|---------------|-------|-------|-------|
| 0-5 minutes | 1.1% | 4.6% | 3.9% |
| 6-10 minutes | 11.0% | 15.0% | 14.3% |
| 11-15 minutes | 22.0% | 19.7% | 20.1% |
| 16-20 minutes | 13.6% | 23.4% | 21.5% |
| 21-25 minutes | 2.9% | 8.6% | 7.5% |
| 26-30 minutes | 13.2% | 12.7% | 12.8% |
| 31-35 minutes | 3.7% | 3.5% | 3.5% |
| 36-40 minutes | 5.1% | 2.8% | 3.2% |
| 41-45 minutes | 12.5% | 3.8% | 5.4% |
| 46-50 minutes | 2.9% | 1.3% | 1.6% |

Q29a. If you are employed, how long does it typically take you to get from your home to work (oneway)using the bus?

| <u>Q1. Route Name</u> | | <u>Total</u> |
|-----------------------|--------------------|--------------|
| Express Routes | Non Express Routes | |

Q29a. How long does it typically take you to get from your home to work (one-way) using the bus (Cont.)

| | | | |
|-------------|-------|------|------|
| 51+ minutes | 12.1% | 4.7% | 6.1% |
|-------------|-------|------|------|