

## Good Neighbor Plan Report -- October 1-31, 2015

The IFC's Residential Services Director will report the following information to the IFC Board of Directors and the Community House Advisory Committee before the 15<sup>th</sup> of each month.

<b>Transitional Housing Program</b>	<b>This Month</b>	<b>Total for the Year</b>	<b>This Month Last Year</b>	<b>Total for Last Year</b>	<b>% Change for Year</b>
New Admissions	8	8			
Reversions to Stage I*	0	0			
Departures from Stage I*	5	5			
Total Stage I residents at the end of the month (20 bed capacity)	19	19			
Graduations to Stage II	1	1			
Reversions to Stage II*	0	0			
Departures from Stage II*	2	2			
Total Stage II residents at the end of the month (20 bed capacity)	15	15			
Graduations to Stage III	0	0			
Departures from Stage III*	0	0			
Total Stage III residents at the end of the month (12 bed capacity)	4	4			
Graduations from Program	0	0			
Average # of beds filled	37	37			
% of beds filled	71%	71%			

\*A summary account will be included in instances where program residents were downgraded to an earlier stage or suspended from the program because of rules infractions. The account will include a description of the infraction and/or length of suspension.

## Good Neighbor Plan Report -- October 1-31, 2015

<b>Emergency Shelter – open due to general conditions</b>	<b>This Month</b>	<b>Total for the Year</b>	<b>This Month Last Year</b>	<b>Total for Last Year</b>	<b>% Change for Year</b>
# of nights shelter open	5	5			
Average # of overnight guests	1	1			
total # of guests, duplicated	1	1			
total # of guests, un-duplicated	1	1			
# of nights # of guests > 17*	0	0			
<b>Emergency Shelter – open due to individual needs</b>					
# of on-premises admissions resulting from police or emergency services request*	1	1			
<b>Safety and Security</b>					
# of guests admitted with current, government-issued photo ID	1	1			
# of guests admitted with other ID	0	0			
# of guests admitted without ID*	0	0			
# of scheduled visitors (i.e. service providers, meetings)	69	69			
# of walk-up visitors seeking shelter	6	6			
# of other walk-up visitors (i.e. donations, public tours)	68	68			
# of times a resident or guest left Community House after curfew without authorization*	0	0			
# of times when staff instructed someone to leave the premises*	6	6			
# of times when 911 and/or police are called to premises for non-medical reasons*	0	0			
# of times a resident or guest charged with a crime that occurred on premises*	0	0			
# of guests who were found to be a sex offenders staying on premises*	0	0			
<b>* if this occurs, the monthly report will include an explanation as well as a count</b>					

**X** By checking this box, the Community House Residential Services Director affirms that a background check was administered to all prospective program residents before their admission into the transitional housing program.

## **Good Neighbor Plan Report -- October 1-31, 2015**

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### **DEPARTURES\* FROM STAGE 1:**

#### **Reported as “instructed to leave the premises”**

- KC: was discharged for having three no-show warnings in a row without any communication with Community House; can begin the intake process again in 30 days unless otherwise determined by the Residential Director.
- RG: was discharged after repeatedly coming to Community House intoxicated and not following staff instructions; is not allowed to return to Community House, indefinitely.
- HH: was discharged for having three no-show warnings in a row without any communication with Community House; can begin the intake process again in 30 days unless otherwise determined by the Residential Director.

#### **Voluntary departure**

DF: moved out, but did not share with Community House where he was planning to live.

RA: moved out to an apartment.

### **DEPARTURES\* FROM STAGE 2:**

#### **Reported as “instructed to leave the premises”**

- DH: was discharged after coming to Community House intoxicated and bringing alcohol onto the property; is banned indefinitely from IFC.

#### **Voluntary departure**

- DC: successfully moved out to a trailer in Roxboro, NC.

\*Residents are only discharged from the program during daytime hours when buses or other transportation is available.

### **ADMISSIONS RESULTING FROM POLICE OR EMERGENCY SERVICES REQUEST:**

Date of Incident: 10/14/2015 Time of Incident: 10:46pm

Description of Incident: UNC Campus Police brought in an individual for a one night stay only; this person arrived here at approximately 10:46pm.

**DIRECTED TO LEAVE THE PREMISES.** All six person who walked up to the facility seeking shelter were advised of the intake procedure and were then instructed to leave the premises. In the future, all walk-up visitors seeking shelter, in addition to being directed to leave, will be given the intake procedures in writing.

## Good Neighbor Plan Report -- November 1-30, 2015

The IFC's Residential Services Director will report the following information to the IFC Board of Directors and the Community House Advisory Committee before the 15<sup>th</sup> of each month.

<b>Transitional Housing Program</b>	<b>This Month</b>	<b>Total for the Year</b>	<b>This Month Last Year</b>	<b>Total for Last Year</b>	<b>% Change for Year</b>
New Admissions	4	12			
Reversions to Stage I*	0	0			
Departures from Stage I*	5	10			
Total Stage I residents at the end of the month (20 bed capacity)	14	n/a			
Graduations to Stage II	3	4			
Reversions to Stage II*	0	0			
Departures from Stage II*	1	3			
Total Stage II residents at the end of the month (20 bed capacity)	14	n/a			
Graduations to Stage III	3	3			
Departures from Stage III*	1	1			
Total Stage III residents at the end of the month (12 bed capacity)	6	n/a			
Graduations from Program	0	0			
Average # of beds filled	37	37			
% of beds filled	71%	71%			

\*A summary account will be included in instances where program residents were downgraded to an earlier stage or suspended from the program because of rules infractions. The account will include a description of the infraction and/or length of suspension.

## Good Neighbor Plan Report -- November 1-30, 2015

<b>Emergency Shelter – open due to general conditions</b>	<b>This Month</b>	<b>Total for the Year</b>	<b>This Month Last Year</b>	<b>Total for Last Year</b>	<b>% Change for Year</b>
# of nights shelter open	10	15			
Average # of overnight guests	2	2			
total # of guests, duplicated	23	24			
total # of guests, un-duplicated	12	13			
# of nights # of guests > 17*	0	0			
<b>Emergency Shelter – open due to individual needs</b>					
# of on-premises admissions resulting from police or emergency services request*	2	3			
<b>Safety and Security</b>					
# of guests admitted with current, government-issued photo ID	7	8			
# of guests admitted with other ID	0	0			
# of guests admitted without ID*	5	5			
# of scheduled visitors (i.e. service providers, meetings)	88	157			
# of walk-up visitors seeking shelter	2	8			
# of other walk-up visitors (i.e. donations, public tours)	37	105			
# of times a resident or guest left Community House after curfew without authorization*	0	0			
# of times when staff instructed someone to leave the premises*	5	11			
# of times when 911 and/or police are called to premises for non-medical reasons*	0	0			
# of times a resident or guest charged with a crime that occurred on premises*	0	0			
# of guests who were found to be a sex offenders staying on premises*	0	0			
<b>* if this occurs, the monthly report will include an explanation as well as a count</b>					

By checking this box, the Community House Residential Services Director affirms that a background check was administered to all prospective program residents before their admission into the transitional housing program.

## **Good Neighbor Plan Report -- November 1-30, 2015**

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### **DEPARTURES FROM STAGE 1:**

- KC: was discharged for having three no-show warnings in a row without any communication with Community House; can begin the intake process again in 30 days unless otherwise determined by the Residential Director.
- JC: was discharged for having earned six warnings. Many of these warnings were no-shows; can begin the intake process again in 30 days unless otherwise determined by the Residential Director. (reported as Directed to Leave Premises)
- NG: was discharged immediately for making threats toward another resident (reported as Directed to Leave Premises)
- RD: was discharged for having three no-show warnings in a row without any communication with Community House. Has since communicated with Residential Services Director that he was in inpatient treatment during his absence, and has moved back in to Community House.

### **Voluntary departure**

- MV: moved out to an apartment.

### **DEPARTURES FROM STAGE 2:**

- DS: was discharged after coming to Community House intoxicated and bringing alcohol onto the property; banned indefinitely from IFC.

### **DEPARTURES\* FROM STAGE 3:**

- KS: was discharged for burning incense inside the building; banned indefinitely from IFC.

\*Residents are only discharged from the program during daytime hours when buses or other transportation is available.

### **ADMISSIONS RESULTING FROM POLICE OR EMERGENCY SERVICES REQUEST:**

- Date and Time of Incident: 11/14/2015 7:53pm  
Description of Incident: Officer Morgan brought MH into Community House 7:53pm for one night only in an emergency situation
- Date and Time of Incident: 11/2/15 11:47pm  
Description of Incident: CHPD Officer Horsmon brought WB into Community House 11:47pm for one night only in an emergency situation

### **DIRECTED TO LEAVE THE PREMISES.**

- 11/12/15 One person walked up to the facility seeking shelter and was advised of the intake procedure and was then instructed to leave the premises.
- 11/7/15 One person walked up to the facility seeking shelter and was advised of the intake procedures and was then instructed to leave the premises

### **GUESTS ADMITTED WITHOUT PHOTO ID:**

A photo was taken to provide the guest with an agency ID and the guest was referred to IFC Community Services for assistance obtaining government ID

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<b>Transitional Housing Program</b>	<b>This Month</b>	<b>Total for the Year</b>	<b>This Month Last Year</b>	<b>Total for Last Year</b>	<b>% Change for Year</b>
New Admissions	6	18			
Reversions to Stage I*	0	0			
Departures from Stage I*	4	14			
Total Stage I residents at the end of the month (20 bed capacity)	12	n/a			
Graduations to Stage II	1	5			
Reversions to Stage II*	0	0			
Departures from Stage II*	2	5			
Total Stage II residents at the end of the month (20 bed capacity)	14	n/a			
Graduations to Stage III	4	7			
Departures from Stage III*	0	1			
Total Stage III residents at the end of the month (12 bed capacity)	6	n/a			
Graduations from Program	0	0			
Average # of beds filled	35	36			
% of beds filled	70%	72%			

\*A summary account will be included in instances where program residents were downgraded to an earlier stage or suspended from the program because of rules infractions. The account will include a description of the infraction and/or length of suspension.

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<b>Emergency Shelter – open due to general conditions</b>	<b>This Month</b>	<b>Total for the Year</b>	<b>This Month Last Year</b>	<b>Total for Last Year</b>	<b>% Change for Year</b>
# of nights shelter open	10	25			
Average # of overnight guests	4	6			
total # of guests, duplicated	39	63			
total # of guests, un-duplicated	11	24			
# of nights # of guests > 17*	0	0			
<b>Emergency Shelter – open due to individual needs</b>					
# of on-premises admissions resulting from police or emergency services request*	0	3			
<b>Safety and Security</b>					
# of guests admitted with current, government-issued photo ID	9	17			
# of guests admitted with other ID	0	0			
# of guests admitted without ID*	2	7			
# of scheduled visitors (i.e. service providers, meetings)	37	194			
# of walk-up visitors seeking shelter	3	11			
# of other walk-up visitors (i.e. donations, public tours)	36	141			
# of times a resident or guest left Community House after curfew without authorization*	0	0			
# of times when staff instructed someone to leave the premises*	8	19			
# of times when 911 and/or police are called to premises for non-medical reasons*	0	0			
# of times a resident or guest charged with a crime that occurred on premises*	0	0			
# of guests who were found to be a sex offenders staying on premises*	0	0			
<b>* if this occurs, the monthly report will include an explanation as well as a count</b>					

**X** By checking this box, the Community House Residential Services Director affirms that a background check was administered to all prospective program residents before their admission into the transitional housing program.



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### **DEPARTURES FROM STAGE 1:**

- CH: was trespassed for threatening staff.
- AJ: was banned for disrespectful behavior toward staff.
- JB: moved out due to an inability to follow a plan to address learning gaps that was made after he had earned 6 warnings.

### **Voluntary departure**

- BO: moved into a trailer near family.

### **DEPARTURES FROM STAGE 2:**

#### **Voluntary departures:**

- LG: moved back in with his wife.
- JD: Joseph moved into an apartment.

### **DIRECTED TO LEAVE THE PREMISES.**

- 12/13: one person walked up to the facility seeking shelter and was advised of the intake procedure and was then instructed to leave the premises.
- 12/19: one person walked up to the facility seeking shelter and was advised of the intake procedure and was then instructed to leave the premises.
- 12/28: one person walked up to the facility seeking shelter and was advised of the intake procedure and was then instructed to leave the premises.
- One resident had a friend come to visit him at the shelter and staff explained she is not allowed to do so and asked her to leave premises
- Police brought in an individual for emergency shelter, but staff denied him as he has been banned for verbally abusive behavior.

### **GUESTS ADMITTED WITHOUT PHOTO ID:**

A photo was taken to provide the guest with an agency ID and the guest was referred to IFC Community Services for assistance obtaining government ID