

# Town of Chapel Hill

## Stormwater Utility Implementation

### THE ROLES

It is the intent of this program to meet the Mission in a cost-effective and fiscally responsible manner using a dedicated utility-based funding source and a mix of public and private investment in the system. The program addresses both existing and new development and combines new and existing program activities. The Town of Chapel Hill will provide leadership for the Town's stormwater program. Staff will provide the technical expertise and direction for Town-provided services. Coordination on issues, policies and service delivery are the responsibility of the stormwater program manager.

The program implementation, management and maintenance of the system, performed by the Town or by contract, will be performed on Town property, Town-owned rights-of-way and on public and/or private property to the extent defined by the level and extent of service policies.

The following table provides an understanding of the roles of the Town and other stakeholders in the community (e.g. residents, developers, university, etc.) for overall stormwater management within Chapel Hill.

Service	Town's Role	Community Stakeholders' Role
Water Quality Services	Meet or exceed regulations, inspect and enforce ordinances and permit conditions. Initiate studies; establish performance standards. Assist private and public sectors in protection of surface waters, greenways, and riparian habitat. Educate public.	Meet or exceed regulations. Maintain water quality structural controls as required. Participate in public involvement activities. Report and remedy problems.
System Engineering Services	Maintain current level with enhancements to serve public more effectively. Maintain technical competency. Establish system performance standards. Manage and protect riparian corridors and floodplain.	Design expansions; meet regulatory standards.
System Maintenance Services	Maintain public system, both remedial and routine. Establish standards for performance.	Maintain privately owned system elements to required standards.
System Capital Improvement Program (CIP) Services	Master Plan, design, contract, construct, inspect and accept for public dedication.	Design and construct in accordance with Town standards. Comment on and support CIP.
System Expansion	Expand capacity; upgrade and retrofit the existing system.	Construct/expand new facilities to serve development