



# In the Spotlight

*Highlighting Exceptional Employees*

## Wayne Blair Interim Ombuds

### Ombuds Office Open for Business

919-886-0287

wblair@townofchapelhill.org

The Town's Ombuds office is open for business! The idea of a Town Ombuds was generated by groups of Town staff that were meeting to discuss an alternative to the Town's formal channels for reporting and resolving problems in the workplace.

Wayne Blair will serve as the Town's interim Ombuds. Many of you may have already met Wayne when he visited your department over the past few months. Wayne currently serves as UNC's Ombuds and will be working with the Town on a contract basis until a permanent Town Ombuds is identified.

The Ombuds is available to provide confidential and informal assistance to Town employees regarding workplace issues, concerns, problems or disputes. The Ombuds is neutral, confidential and provides assistance, not advocacy.

An Ombuds is not an advocate or a means to work around the Town's established systems of supervision and dispute management. Instead, the Ombuds provides information and shares options. Data collected about trends and issues would be shared with the Town Manager, without sharing names, to inform Town policies. Again, the assistance provided is confidential.

For more information about the Town's Ombuds Program, to schedule a meeting with Wayne at his Town office, or if you are interested in having Wayne visit your department, please contact Wayne confidentially at 919-886-0287 or by email at wblair@townofchapelhill.org.

### Value in the Spotlight Communication



Catherine Lazorko photo

"I want to make it easy for people to access me when needed."

### Senior Management Team Values

The Senior Management Team and the Employee Forum adopted values for Town of Chapel Hill employees on April 28, 2011.



Our values are the basis for our choices. They are reflected in our behavior and decisions every day. They are our compass as we accomplish our mission and objectives.