Traffic, events or construction. Please do not cross in front of the bus after exiting or stand in front of the bus in any travel lane or parking area (except when loading/unloading bikes).

Disabilities Act of 1990, the Civil Rights Act of 1964, and Chapel Hill Town Policy, Chapel Hill Transit does not discriminate against persons with disabilities. The Americans with Disabilities Act of 1990 (ADA), Section 504 of the Rehabilitation Act of 1973, and North Carolina Administrative Code Title 21, Subtitle 6, Article 4, Section 21-6-1500, prohibited discrimination against persons with disabilities in programs or activities conducted by the Town. Chapel Hill Transit is not responsible for any consequences of failure to follow the ADA and Title VI requirements of the above referenced provisions.

When possible, please exit through the rear door.

Headphones must be used when playing electronic devices to limit sound to the hearing of the individual.

Pets (non-service animals) may only be brought on the bus in a secured pet carrier.

Bikes are not allowed inside the bus, except for folded bikes.

Bike Racks

Every Chapel Hill Transit bus can carry two bikes on its front rack. Most of Chapel Hill Transit’s buses now have ramps. Anyone can request the ramp or lift be lowered. These aren’t just for people with disabilities. Ramps, Lifts and Kneeling Buses

Riding Tips

Chapel Hill Transit will operate Saturday service (No U and NU) on the following holidays: Martin Luther King Jr. Day, Labor Day, Thanksgiving Day and Christmas.

Service levels may also be adjusted at various times throughout the year to meet service demands and/or in response to community events. The latest information on Chapel Hill Transit services can be obtained by calling 919.485.7433 or by visiting our Facebook or Twitter.

Standard data and messaging rates may apply.

You will receive a text message back with arrival time.

Highly Responsive, Highly Reliable

The quality of our service is our number one priority.”

To use NextBus: Provide your bus stop number or route number when entering text. Standard data and messaging rates may apply. Text ‘chapelh’ and your stop number to 41411.

If the bus bike rack is full, please wait for the next bus.

A practice rack is located on East Franklin Street near the UNC Campus.

If you are traveling outside of the Chapel Hill Transit service area, TransLoc provides real-time bus information through adverse conditions. TransLoc provides real-time bus information for GoTriangle and The Piedmont Authority for Regional Transportation (PART). Please do not cross in front of the bus after exiting or stand in front of the bus in any travel lane or parking area (except when loading/unloading bikes).

You can access the TransLoc app on your mobile device or computer or by visiting https://gotriangle.org/Plan-a-Trip.

There is no extra charge for your bike.

Bikes are not allowed inside the bus, except for folded bikes.

Ramps, Lifts and Kneeling Buses

Chapel Hill Transit’s policy is to safely provide service to everyone. With a growing number of riders showing up with mobility needs, it was a priority for us to make improvements to our current bus fleet.

Some of our buses already have ramps, and the rest are scheduled to have them installed in the near future. This will help us to provide a more inclusive transit experience for everyone.

When you are ready to board the bus, please let the operator know if you would like them to lower the ramp.

If you have any questions or feedback, please contact us at chtransit@townofchapelhill.org or 919.485.7433 (Monday-Friday: 7 a.m. – 5 p.m.) or 919.969.4900. Information in languages other than English may be obtained from the contact above.