Welcome to Chapel Hill Transit

Chapel Hill Transit (CHT) provides safe, convenient and reliable public transportation services to the residents and visitors of Chapel Hill, Carrboro and the University of North Carolina (UNC). CHT operates weekdays from about 5:30 a.m. - 11:30 p.m., with limited service on Saturdays and Sundays. CHT is a FARE-FREE system. For route and schedule information or for assistance in planning your trip, simply call and talk with a customer service representative at: 919-969-4900 Monday - Friday 8:30 a.m. to 5:00 p.m.

Tell us where you want to go and we will map your trip for you right over the phone, including routes, times, and stop locations. Schedules, route maps, real-time bus information and a trip planner are also available on our website at www.chtransit.org.

How to Contact us

One call to 919-969-4900 or visiting www.chtransit.org links you to all the information you need to use the CHT system.

Facebook: facebook.com/chtransit
Email: Email @chtransit

Using the ADA/Title VI

In accordance with the provisions of the Americans with Disabilities Act and the Civil Rights Act of 1964, Chapel Hill Transit does not discriminate on the basis of disability, race, color, or national origin. For more information about our obligations under these statutes, or to file a complaint, contact the CHT Disability Rights & Title VI Coordinator, 6900 Millhouse House Road, Chapel Hill, NC 27514, (919) 969-4900. Information in a non-English alternative format may be obtained through the person listed above. La información en formatos alternativos distintos al inglés se puede obtener a través de la persona mencionada anteriormente.

Real-Time Bus Information

You can access real-time (next predicted arrival time) bus arrival information, for any stop in the CHT system online at www.chtransit.org and with a web-enabled PDA or cell phone. Many high-traffic stops also have signs which display this information. Stops with these signs are marked on each route with this symbol: .

Lost and Found

CHT maintains a lost-and-found service for the convenience of its customers. If you lose an item on the bus, please call us 919-969-4900 or visit the CHT Administration Office, 6900 Millhouse Road, Chapel Hill, NC, Monday through Friday 8:30 a.m. to 5:00 p.m. Items which have been found will be stored and held for a period of thirty (30) days, from the date of receipt. If an item has not been claimed after this thirty day time period, it shall be deemed abandoned and will be donated to a charitable organization if determined to have any value, or discarded if deemed to have no discernable value. CHT and its partners are not responsible for items left on buses, in shelters or any CHT property.

Service Schedule

CHT adjusts service levels at various times throughout the year to meet service demands. The general service schedule will operate from August 14, 2017 to August 12, 2018. During the following times schedules are adjusted to better accommodate UNC breaks.

Winter Break - December 16, 2017 to January 7, 2018
Spring Break - March 9, 2018 to March 18, 2018
Summer Break - May 12, 2018 to August 12, 2018

Break Schedule

- The weekday NU route does not operate.
- The Safe Ride routes do not operate.
- The NU and U routes do not operate on Saturdays and Sundays

Holiday Schedule


On Martin Luther King Jr. Day, Good Friday, the Day after Thanksgiving, December 25-27, 2017, CHT will operate on Saturday Service with no U or NU routes.

Please check individual routes for times, look for service notices on our vehicles or call customer service at 919-969-4900 for additional information.

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Inclement Weather

CHT’s policy is to provide service regardless of the weather conditions. However, during some weather emergencies, scheduled times and routes may be affected. Announcements about service will be made on WCHL radio (97.9 FM) and WUNC radio (91.5 FM). Please do not call the radio stations. For schedule changes during inclement weather, please visit www.chtransit.org or call 919-969-4900

Service information may be obtained at the bus information number, 919-969-4900.

Plan your trip before you go by visiting the trip planner at https://gotransitnc.org/. Just type in your starting location, your destination and the time of day that you plan to travel. The trip planner will give you all the information you need to ride CHT and other public transit services available in the Triangle region.

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Riding Tips

- Arrive at the bus stop three to five minutes before the scheduled pick up time.
- Wait for the bus at authorized bus stops only.
- It helps to signal the operator when waiting at a bus stop.
- Signal the operator a half block before you want to get off the bus.
- Verify the route name on the front of the bus or with the operator.
- When possible, please exit through the rear door.
- Wait until the bus leaves before crossing the street.
- Upon request, operators will announce stops and major transfer points.
- CHT accommodates customers with service animals.
- All CHT buses are wheelchair accessible and equipped with bike racks.
- No eating, smoking, alcohol, or littering. No beverages in uncovered containers are allowed.
- Any thing that interferes with the safe operation of the vehicle is prohibited.

Effective: August 14, 2017

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