

Welcome to Chapel Hill Transit

Chapel Hill Transit (CHT) provides safe, convenient and reliable public transportation services to the residents and visitors of Chapel Hill, Carrboro and the University of North Carolina (UNC). CHT operates weekdays from about 5:30 a.m. - 11:30 p.m., with limited service on Saturdays and Sundays. CHT is a FARE-FREE system. For route and schedule information or for assistance in planning your trip, simply call and talk with a customer service representative at:

919-969-4900

Monday - Friday 8:30 a.m. to 5:00 p.m.

Tell us where you want to go and we will map your trip for you right over the phone, including routes, times, and stop locations. Schedules, route maps, real-time bus information and a trip planner are also available on our website at www.chtransit.org.

Riding Tips

- * Arrive at the bus stop three to five minutes before the scheduled pick up time.
- * Wait for the bus at authorized bus stops only.
- * It helps to signal the operator when waiting at a bus stop.
- * Signal the operator a half block before you want to get off the bus.
- * Verify the route name on the front of the bus or with the operator.
- * When possible, please exit through the rear door.
- * Wait until the bus leaves before crossing the street.
- * Upon request, operators will announce stops and major transfer points.
- * CHT accommodates customers with service animals.
- * All CHT buses are wheelchair accessible and equipped with bike racks.
- * No eating, smoking, alcohol, or littering. No beverages in uncovered containers are allowed.
- * Anything that interferes with the safe operation of the vehicle is prohibited.

Trip Planner

Plan your trip before you go by visiting the trip planner at www.gotriangle.org. Just type in your starting location, your destination and the time of day that you plan to travel. The trip planner will give you all the information you need to ride CHT and other public transit services available in the Triangle region.

Service Schedule

CHT adjusts service levels at various times throughout the year to meet service demands. The general service schedule will operate from August 16, 2015 to August 15, 2016. During the following times schedules are adjusted to better accommodate UNC breaks.

Winter Break - December 12, 2015 to January 9, 2016

Spring Break - March 12, 2016 to March 19, 2016

Summer Break - May 7, 2016 to August 20, 2016

Break Schedule

- The weekday NU route does not operate.
- The Safe Ride routes do not operate.
- The NU and U routes do not operate on Saturdays and Sundays


Holiday Schedule

On New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day and Christmas Day, CHT services will not operate.

On Martin Luther King Jr. Day, Good Friday, the Day after Thanksgiving, December 23, 2015, and Christmas Eve, CHT will operate on Saturday Service with no U or NU routes.

Please check individual routes for times, look for service notices on our vehicles or call customer service at 919-969-4900 for additional information.

Real-Time Bus Information

You can access real-time (next predicted arrival time) bus arrival information, for any stop in the CHT system online at www.chtransit.org and with a web-enabled PDA or cell phone. Many high-traffic stops also have signs which display this information. Stops with these signs are marked on each route with this symbol: 

Park and Rides

CHT operates express and local routes from a series of Park-and-Ride lots in Chapel Hill and Carrboro. Some lots are open to the general public while others are operated by UNC for students and employees requiring permits. For more information on this program please visit www.chtransit.org.

How to Contact us

One call to 919-969-4900 or visiting www.chtransit.org links you to all the information you need to use the CHT system, including:

Customer Service (route, schedule and general information)
EZ Rider
Administrative Offices
La Linea De Informacion En Espanol (por favor dejar in mensaje)

CHT information is also accessible through the North Carolina Relay Service (for the hearing impaired only) by dialing 711.

EZ Rider Reservations 919-969-5544

Inclement Weather

CHT's policy is to provide service regardless of the weather conditions. However, during some weather emergencies, scheduled times and routing may be affected. Announcements about service will be made on WCHL radio (1360 AM) and WUNC radio (91.5 FM). Please do not call the radio stations. For schedule changes during inclement weather, please visit www.chtransit.org or call 919-969-4900

Service information may be obtained at the bus information number, 919-969-4900.

Lost and Found

CHT maintains a lost-and-found service for the convenience of its customers. If you lose an item on the bus, please call us 919-969-4900 or visit the CHT Administration Office, 6900 Millhouse Road, Chapel Hill, NC, Monday through Friday 8:30 a.m. to 5:00 p.m. Items which have been found will be stored and held for a period of thirty (30) days, from the date of receipt. If an item has not been claimed after this thirty day time period, it shall be deemed abandoned and will be donated to a charitable organization if determined to have any value, or discarded if deemed to have no discernable value. CHT and its partners are not responsible for items left on buses, in shelters or any CHT property.

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Effective: August 16, 2015

CW Route

Carrboro Weaver Street

Chapel Hill transit

919-969-4900

www.chtransit.org

