

OVERVIEW:

Chapel Hill Transit, the second largest transit system in North Carolina, is the public transportation provider for Chapel Hill, Carrboro and the University of North Carolina at Chapel Hill, serving over 160 square miles. Chapel Hill Transit provides fixed-route bus services (31 weekday & weekend routes) and EZ Rider (ADA Paratransit) services. Chapel Hill Transit has a fleet of 118 vehicles (99 fixed-route and 19 demand response) – providing almost 7 million annual rides and covering over 2.5 million miles.

MISSION:

Chapel Hill Transit (CHT) provides safe, convenient and reliable public transportation services to the residents and visitors of Chapel Hill, Carrboro and the University of North Carolina at Chapel Hill.

RESPONSIBILITIES:

Fixed-route bus services (31 weekday & weekend routes)
EZ Rider ADA Paratransit Service
System Planning
Marketing and Public Relations
Major Transit Initiatives



BUDGET:

FY 13/14 - \$19.76 million
\$12.93 million local - 65.4%
\$2.63 million federal - 13.3%
\$2.38 million state - 12%
\$1.83 million other - 9.3%



STAFF (210 EMPLOYEES):

Operations – 168
Maintenance – 31
Administration – 11



FLEET (118 VEHICLES):

Buses – 99 (29 hybrids)
Demand Response – 19



CHT Delivers:

- Growing Ridership: Provided almost 7 million rides in FY13 and over 88% of CHT customers recently rated the overall quality of CHT services as excellent or good.
- Growing Demand: Local transit plans recommend an expansion of peak hour service along with new Saturday/Sunday services.
- Growing Regionalism: Durham and Orange County voters have approved one-half cent sales tax to support increased transit services throughout the region.



1. Replacement Buses

CHT's fleet of 99 fixed-route vehicles includes 42 heavy-duty transit buses and 19 demand response (EZ Rider) vehicles that are beyond their useful life as defined by Federal Transit Administration (FTA) guidelines. CHT is seeking funding to replace the oldest vehicles in fleet.



2. North-South Corridor Alternatives Analysis Study

CHT has received federal funding to conduct an Alternatives Analysis (AA) Study in the Martin Luther King Jr. Boulevard – South Columbia – US 15-501 South Corridor (between the Eubanks Park and Ride and Southern Village Park and Ride). Local and regional plans envision rapid transit within this important transportation corridor. The study will kick-off in January 2014.



3. Financial Sustainability Study

CHT has initiated a study with its funding partners to develop a strategic vision and plan for the transit system. The study will accomplish the following:

- Develop a strategic plan for CHT based on the Town's recently adopted Comprehensive Plan, established planning documents and public input.
- Create a sustainable financial plan to support the strategic plan.
- Recommend changes to the operation, organization and support systems to improve efficiency and effectiveness.

4. Orange County Bus and Rail Investment Plan

CHT has implemented the following service improvements as of August 2013:

- Later weekday service on the CM, CW, D, F, and J routes.
- Improved Saturday service on the CM, CW, and JN routes.

Over the next several years, additional service improvements and new services are planned for CHT, Orange Public Transportation, and Triangle Transit as part of this plan. Residents will also see new bus shelters, park-and-ride lots and sidewalk connections to bus stops.