

About Us

Chapel Hill Transit is a **FARE-FREE** public transportation service providing safe, convenient and reliable fixed route and paratransit services to the residents and visitors of Chapel Hill, Carrboro and the University of North Carolina at Chapel Hill.

Connect to Us

- Customer Service (general information, trip planning and feedback) 919.485.7433 (Monday-Friday: 7 a.m. – 6:30 p.m. Saturday, Sunday and reduced service holidays: 8 a.m. – 4:30 p.m.)
- Lost and Found – 919.969.4900 (press #3) 8:30 a.m. – 4:30 p.m.
- EZ Rider – 919.969.5544
- Email chtransit@townofchapelhill.org or call 919.485.7433
- Like us on Facebook at facebook.com/chtransit
- Follow us on Twitter @chtransit

Holiday Information

Chapel Hill Transit will not operate on the following holidays: New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day and Christmas.

Chapel Hill Transit will operate Saturday service (No U and NU) on the following holidays: Martin Luther King Jr. Day, Good Friday, day after Thanksgiving, Christmas Eve the day after Christmas, and New Year's Eve.

Service levels may also be adjusted at various times throughout the year to meet service demands and/or in response to community events. The latest information on Chapel Hill Transit services can be obtained by calling 919.485.7433 or by visiting our Facebook or Twitter.

Plan a Trip

Plan your trip before you go by visiting the trip planner at <https://gotriangle.org/> or by visiting googlemaps.com. Just type in your starting location, your destination and the time of day you plan to travel. The planners will give you all the information you need to ride Chapel Hill Transit and other public transit services available in the area. Trip Planner itineraries may not include service disruptions and reroutes caused by weather, emergencies, traffic, events or construction.

Real Time Bus Information

NextBus is a service designed to help take the guesswork out of bus arrivals. It uses satellite technology to track a bus; then sends the estimated arrival time for a particular stop to you via phone, text, or web. Many high-traffic stops also have signs which display this information.

To use NextBus: Provide your bus stop number or route letter and direction.

All Chapel Hill Transit bus stops are numbered and key stop numbers are listed on each schedule.

Text:

- Text 'chapel' and your stop number to 41411.
- Leave a space between the word "chapel" and your stop number when entering text.

You will receive a text message back with arrival time.

Standard data and messaging rates may apply.

Download the app to your web enabled device.

If you are traveling outside of the Chapel Hill Transit service area, TransLoc provides realtime bus information for GoTriangle and The Piedmont Authority for Regional Transportation (PART).

Ramps, Lifts and Kneeling Buses

Most of Chapel Hill Transit's buses now have ramps. Anyone can request the ramp or lift be lowered. These aren't just for customers using wheelchairs/mobility devices. The buses with ramps can also kneel, lowering the floor of the bus to make boarding easier. Ask the operator to kneel the bus if it would make it safer for you to board.

Bike Racks

Every Chapel Hill Transit bus can carry two bikes on its front rack.

- Bikes can be loaded on the rack at all hours of public operation and at all transit stops.
- There is no extra charge for your bike.
- Bikes are not allowed inside the bus, except for folded bikes.
- If the bus bike rack is full, please wait for the next bus.

A practice rack is located on East Franklin Street near the Carolina Coffee Shop bus stop or when you see a bus at a community event, ask the operator if you can test the rack.



Inclement Weather/Emergencies

Chapel Hill Transit's policy is to safely provide service regardless of the weather conditions. However, during some weather conditions or other emergencies, scheduled times and routing may be affected.

Visit www.townofchapelhill.org/snow and/or sign up for alerts from Town of Chapel Hill: <http://www.townofchapelhill.org/town-hall/departments-services/transit/inclement-weather> to stay informed during adverse conditions.

Riding Tips

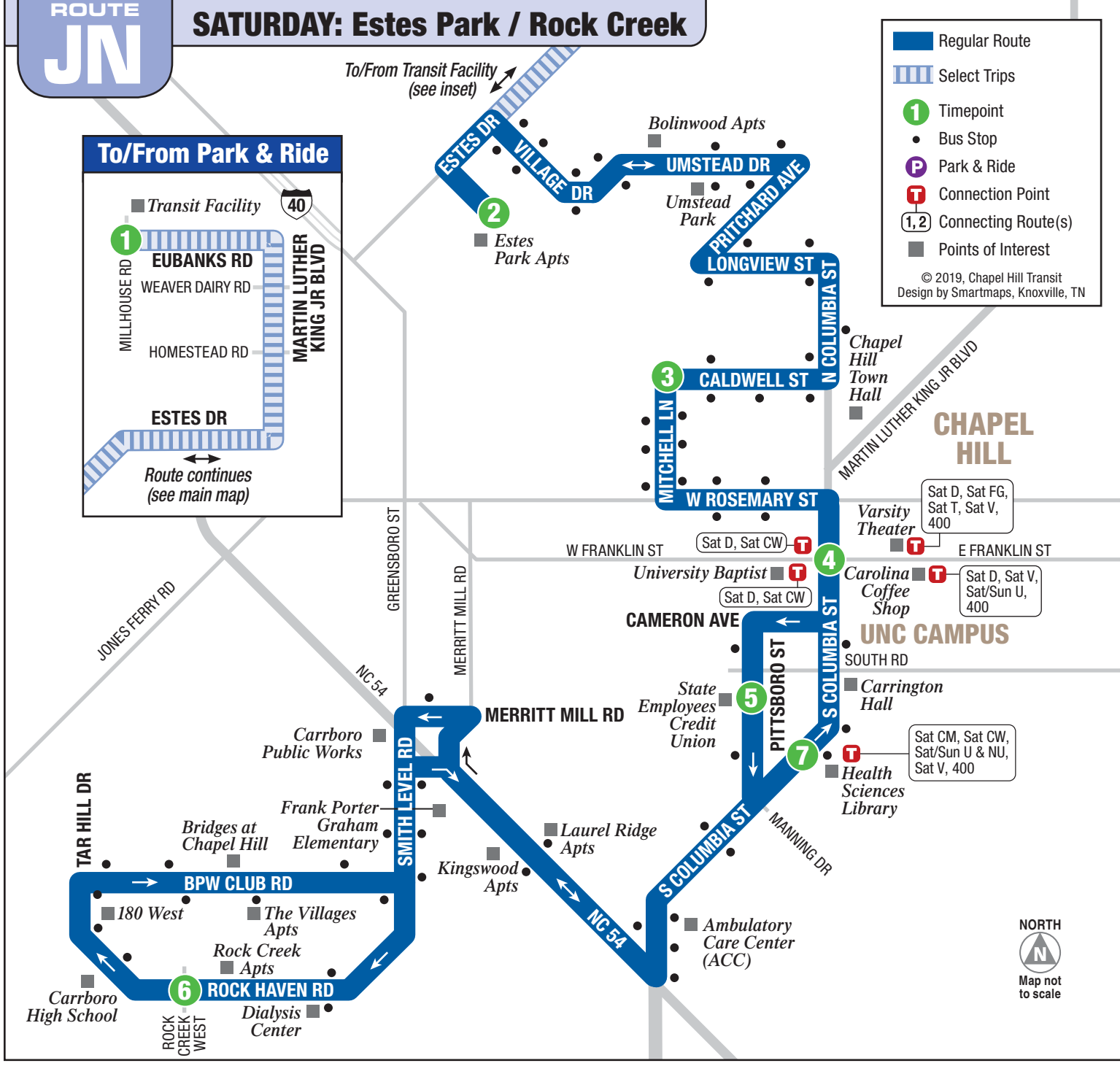
- Stay behind the yellow line at the front of the bus when the vehicle is in motion and do not distract the bus operator while they are driving.
- Smoking of any kind, including electronic cigarettes, is not allowed.
- Open drink containers are not allowed.
- Drinking alcoholic beverages or possessing open containers of alcoholic beverages is not allowed.
- Headphones must be used when playing electronic devices to limit sound to the hearing of the individual user.
- Pull the signal cord about a half block before you want to get off the bus.
- Pets (non-service animals) may only be brought on the bus in a secured pet carrier.
- When possible, please exit through the rear door.
- Please do not cross in front of the bus after exiting or stand in front of the bus in any travel lane or parking area (except when loading/unloading bikes).

ROUTE JN: TO ROCK CREEK

Stop #	Transit Facility	Estes Park Apts	Mitchell Ln at Caldwell St	N Columbia St at W Franklin St	Pittsboro St at Credit Union	Rock Haven Rd
1	3712	3270	3564	3421	3226	3172
AM	7:50 *	8:00	8:11	8:15	8:20	8:33
	—	9:15	9:26	9:30	9:35	9:48
	—	10:30	10:41	10:45	10:50	11:03
	—	11:45	11:56	12:00	12:05	12:18
PM	—	1:00	1:11	1:15	1:20	1:33
	—	2:15	2:26	2:30	2:35	2:48
	—	3:30	3:41	3:45	3:50	4:03
	—	4:45	4:56	5:00	5:05	5:18
	—	6:00	6:11	6:15	6:20	6:33

ROUTE JN: TO ESTES PARK

Stop #	Rock Haven Rd at Rock Creek	S Columbia St at Health Sciences Library	N Columbia St at Rosemary St	Estes Park Apts	Transit Facility
6	3172	3223	3383	3270	3712
AM	8:35	8:47	8:53	9:08	—
	9:50	10:02	10:08	10:23	—
	11:05	11:17	11:23	11:38	—
	12:20	12:32	12:38	12:53	—
PM	1:35	1:47	1:53	2:08	—
	2:50	3:02	3:08	3:23	—
	4:05	4:17	4:23	4:38	—
	5:20	5:32	5:38	5:53	—
	6:35	6:47	6:53	7:08 *	7:18

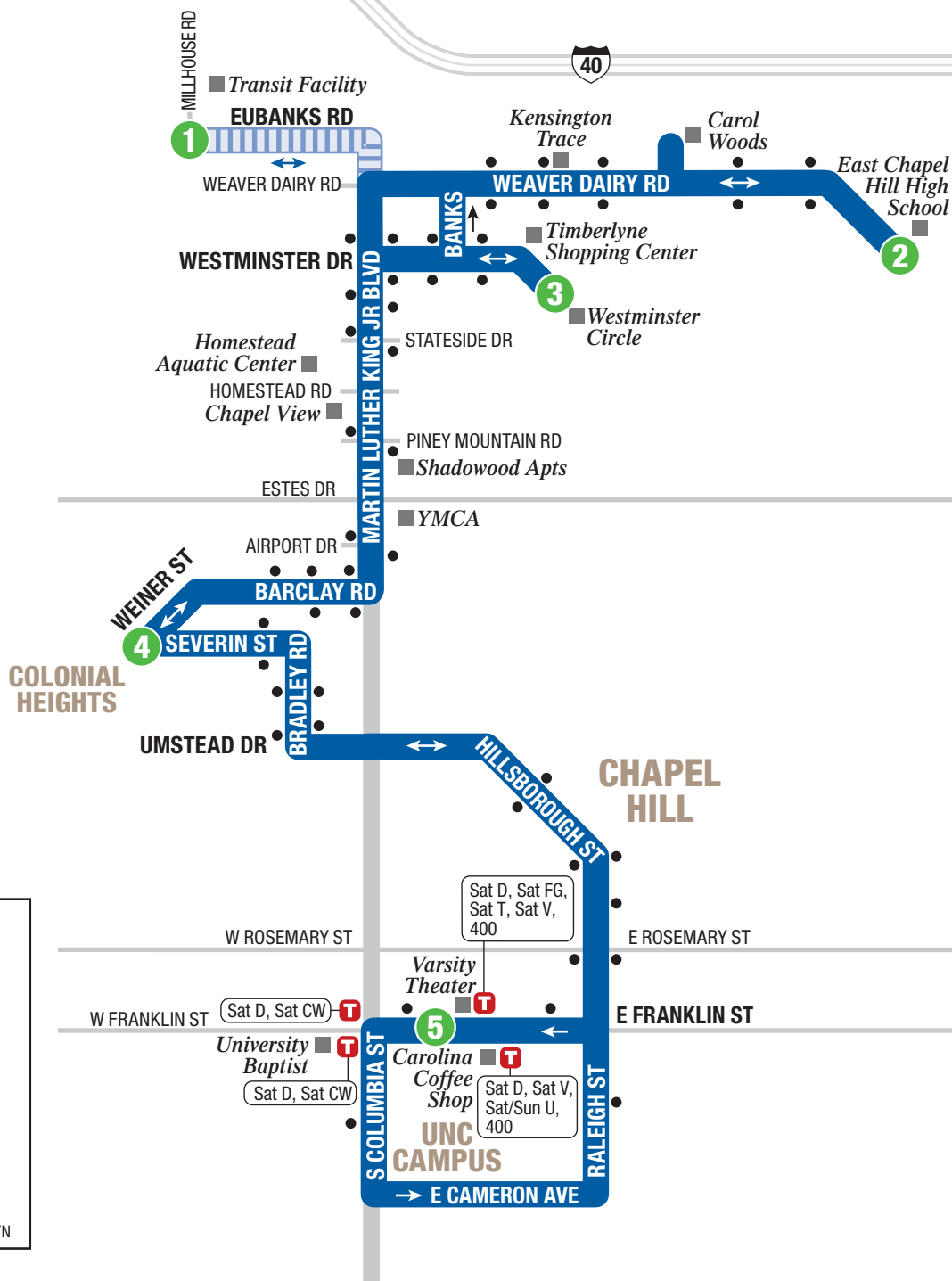


ROUTE JN: TO ROCK CREEK

Stop #	Transit Facility	Estes Park Apts	Mitchell Ln at Caldwell St	N Columbia St at W Franklin St	Pittsboro St at Credit Union	Rock Haven Rd
1	3712	3270	3564	3421	3226	3172
AM	7:50 *	8:00	8:11	8:15	8:20	8:33
	—	9:15	9:26	9:30	9:35	9:48
	—	10:30	10:41	10:45	10:50	11:03
	—	11:45	11:56	12:00	12:05	12:18
PM	—	1:00	1:11	1:15	1:20	1:33
	—	2:15	2:26	2:30	2:35	2:48
	—	3:30	3:41	3:45	3:50	4:03
	—	4:45	4:56	5:00	5:05	5:18
	—	6:00	6:11	6:15	6:20	6:33

ROUTE JN: TO ESTES PARK

Stop #	Rock Haven Rd at Rock Creek	S Columbia St at Health Sciences Library	N Columbia St at Rosemary St	Estes Park Apts	Transit Facility
6	3172	3223	3383	3270	3712
AM	8:35	8:47	8:53	9:08	—
	9:50	10:02	10:08	10:23	—
	11:05	11:17	11:23	11:38	—
	12:20	12:32	12:38	12:53	—
PM	1:35	1:47	1:53	2:08	—
	2:50	3:02	3:08	3:23	—
	4:05	4:17	4:23	4:38	—
	5:20	5:32	5:38	5:53	—
	6:35	6:47	6:53	7:08 *	7:18



Legend:

- Regular Route
- Select Trips
- Timepoint
- Bus Stop
- Park & Ride
- Connection Point
- Connecting Route(s)
- Points of Interest

© 2019, Chapel Hill Transit
Design by Smartmaps, Knoxville, TN

ROUTE T: TO VARSITY THEATER

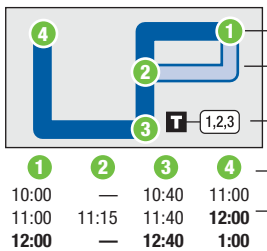
ROUTE T: TO EAST CHAPEL HILL HIGH

Stop #	Transit Facility	East Chapel Hill High School	Westminister Circle at Edisto Ct	Weiner St at Severin St	E Franklin St at Varsity Theater
	1	2	3	4	5
	3712	3418	3150	3096	3428
AM	7:48*	8:00	8:08	8:18	8:25
	—	9:00	9:08	9:18	9:25
	—	10:00	10:08	10:18	10:25
PM	—	11:00	11:08	11:18	11:25
	—	12:00	12:08	12:18	12:25
	—	1:10	1:18	1:28	1:35
	—	2:20	2:28	2:38	2:45
	—	3:30	3:38	3:48	3:55
—	4:40	4:48	4:58	5:05	
—	5:50	5:58	6:08	6:15	

Stop #	E Franklin St at Varsity Theater	Weiner St at Barclay St	Westminister Circle at Edisto Ct	East Chapel Hill High School	Transit Facility
	5	4	3	2	1
	3428	3095	3150	3418	3712
AM	8:30	8:39	8:50^	8:58	—
	9:30	9:39	9:50^	9:58	—
	10:30	10:39	10:50^	10:58	—
PM	11:30	11:39	11:50^	11:58	—
	12:35	12:48	1:00^	1:08	—
	1:45	1:58	2:10^	2:18	—
	2:55	3:08	3:20^	3:28	—
	4:05	4:18	4:30^	4:38	—
—	5:15	5:28	5:40^	5:48	—
—	6:25	6:38	6:50^	6:58	7:08*

* Bus travels to/from Transit Facility and East Chapel Hill High School via Eubanks Rd, Martin Luther King Jr Blvd and Weaver Dairy Rd.
^ Bus will serve Carol Woods upon request.

INSTRUCTIONS



- 1** The bus stops at this location at listed times. See times listed below the matching symbol in the timetable.
- Only certain trips operate along this portion of the route. See the schedule for trips that provide service here.
- T** 1,2,3 Transfer point. Shows where bus intersects with other CHT routes available for transfer. GoTriangle (Routes 400, 405, 420, 800, CRX) and PART (Route 4) also serve some transfer points.
- The bus stops at the times listed below the numbered symbol. Light times are A.M.; bold times are P.M.
- The timetable shows when the bus is scheduled to depart. Actual times may vary due to traffic, weather conditions, or unforeseen events. Arrive at the bus stop 3-4 minutes early to avoid missing the bus.

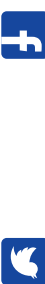
ADA/Title VI

In accordance with the provisions of the Americans with Disabilities Act of 1990, the Civil Rights Act of 1964, and Chapel Hill Town Policy, Chapel Hill Transit does not discriminate on the basis of age, sex, race, color, religion, disability, national origin, sexual orientation, gender identity, gender expression, or marital status. For more information about our obligations under these statutes and policies, or to file a complaint, contact the Chapel Hill Transit Disability Rights and Title VI Coordinator at 6900 Mill House Rd. Chapel Hill, NC 27516 or 919.969.4900. Information in languages other than English may be obtained from the contact above.

Se puede obtener información en formatos alternativos distintos al inglés llamando al 919.969.4900 o personalmente al 6900 Mill House Road Chapel Hill, NC 27516.

Administrative Offices are open 8:30 a.m. – 5:00 p.m.
Monday – Friday (except for Town recognized holidays)

facebook.com/chtransit @chtransit

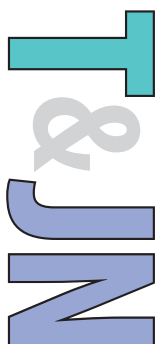


Email: chtransit@townofchapelhill.org
Website: chtransit.org

Phone: **919.485.7433**

Address: 6900 Mill House Road,
Chapel Hill, NC 27516

Chapel Hill Transit



- East Chapel Hill High
- Downtown Chapel Hill
- Martin Luther King, Jr. Blvd.
- Estes Park
- Carrboro High

