Chapel Hill Transit is a FREE public transportation service providing safe, convenient and reliable fixed route and paratransit services to the residents and visitors of Chapel Hill, Carrboro and the Greater Triangle of North Carolina at Chapel Hill.

About Us

Chapel Hill Transit offers a wide variety of routes to meet the needs of its riders. The routes are color-coded for easy identification.

Real Time Bus Information

Next bus is a service designed to help you take the guesswork out of bus arrivals. It uses satellite technology to tell a bus, then sends the estimated arrival time for a particular stop to you via phone, text, or web. Many high traffic stops also have signs which display this information.

In order to use NextBus, please provide your bus stop number or route letter and direction.

Chapel Hill Transit’s policy is to safely provide service some weather conditions or other emergencies, scheduled times and routing may be affected.

Visit www.chaptransit.org or call 919.485.7433 (Monday-Friday: 7 a.m. – 4:30 p.m.)

Customer Service (general information, trip planning and feedback) 919.485.7433 (Monday-Friday: 7 a.m. – 4:30 p.m.)

Ramps, Lifts and Kneeling Buses

Most of Chapel Hill Transit’s buses now have ramps. Anyone can request that the ramp or lift be lowered. There aren’t just for customers using wheelchairs or mobility devices. The bus ramp can also be used, lowering the floor of the bus to make it easier to enter. Ask the operator before the bus if it would make it safer for you to board.

Bike Racks

Every Chapel Hill Transit bus can carry two bikes on its front rack.

· Bikes can be loaded on the rack at all hours of public operation and at all transit stops.
· There are no extra charges for bikes.
· Bikes are not allowed inside the bus, except for folded bikes.
· If the bike rack is full, please wait for the next bus.

InClement Weather/Emergencies

Chapel Hill Transit’s policy is to safely provide service regardless of the weather conditions. However, during severe weather conditions or other emergencies, scheduled times and routing may be affected.

Visit www.chaptransit.org or call and sign up for alerts from Town of Chapel Hill. Visit www.townofchapelhill.org/town in all departments servicing transit. In case of weather, stay tuned for updates.

Riding Tips

· Stay behind the yellow line at the front of the bus where the vehicle is in motion and do not distract the bus operator while they are driving.
· Smoking of any kind, including electronic cigarettes, is not allowed.
· Pets (non-service animals) may only be brought on the vehicle if the animal is on a leash.
· Pets (non-service animals) may only be brought on the bus in a secured pet carrier.
· When possible, please not stand on the rear door.
· Please do not stand on the front of the bus after exiting or stand in front of the bus in any travel lane or parking area (except when loading or unloading bikes).