About Us

Chapel Hill Transit is a FARE-FREE public transportation service providing reliable, convenient and flexible daily service to the residents and visitors of Chapel Hill, Carrboro, and the University of North Carolina at Chapel Hill.

Connect to Us

- Customer Service (general information, trip planning and feedback) 919-485-7433 (Monday-Friday 7 a.m. – 6:05 p.m. Saturday, Sunday and reduced service holidays: 8 a.m. – 4:30 p.m.)
- Lost and Found – 919-485-8090 (press 4:30 a.m. – 4:30 p.m.)
- E-fare 919-960-5544
- Email: cbps@townofchapelhill.org or call 919-960-9513
- Like us on Facebook at facebook.com/chtransit
- Follow us on Twitter @chtransit

Hold Information


Chapel Hill Transit will not operate Saturday service (No U and RU) on the following holidays: Martin Luther King Jr. Day, Good Friday, Day after Thanksgiving, Christmas Eve, the day after Christmas, and New Year’s Eve.

Service levels may also be adjusted at various times throughout the year to meet service demands and in response to community events. The latest information on Chapel Hill Transit service can be obtained by calling 919-485-8090 or by visiting our Facebook or Twitter.

Plan a Trip

Plan your trip before you go by visiting the trip planner at https://www.chtransit.org/ or by visiting googlemaps.com. Just type in your starting location, your destination and the time of day you plan to travel. The planner will give you all the information you need to ride Chapel Hill Transit and other public transportation services in the area. Trip Planner itineraries may not include service disruptions and may not be up-to-date due to weather, emergencies, traffic, events or construction.

Real Time Bus Information

NextBus is a service designed to help take the guess work out of bus arrival. It uses satellite technology to track a bus, then sends the estimated arrival time for a particular stop to you via phone, text, or web. Many high-traffic stops also show signs which display this information. To use NextBus: Provide your bus stop number or route number and direction. NextBus will then display the stops and times for your route.

Inclement Weather/Emergencies

Chapel Hill Transit’s policy is to provide service regardless of the weather conditions. However, during severe weather conditions or other emergencies, scheduled times and routing may be affected. For more information, visit www.townofchapelhill.org or call 919-960-9513.

Ramps, Lifts and Kneeling Buses

Most of Chapel Hill Transit buses have kneel ramps. An employee will request the ramp be lowered. These aren’t just for customers using wheelchairs/mobility devices. The bus driver can request the ramp be lowered. If you are traveling outside of the Chapel Hill Transit service area, TransO provides real-time bus information for everyone. For more information, visit the Piedmont Authority for Regional Transportation (PART).

Ramps, Lifts and Kneeling Buses

Bike Racks

Every Chapel Hill Transit bus can carry two bikes on its front rack. Bikes can be loaded at the front at all hours of public operation and at all transit stops.

- Bikes are not allowed inside the bus, except for folded bikes.
- In the bus bike rack full, please wait for the next bus.
- Please do not cross in front of the bus after exiting or stand in front of the bus in any travel lane or parking area (except when boarding or loading bikes).

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