Real Time Bus Information
NextBus is a service designed to help take the guesswork out of bus travel. It uses satellite technology to track the bus, then sends the estimated arrival time for a particular stop to you via phone, text, or web. Many high-traffic stops now have signs with displays that show this information.

To use NextBus, provide your bus stop number or route number and destination. All Chapel Hill Transit bus stops are numbered and key stops must be included.

Holiday Information

Ramps, Lifts and Kneeling Buses
Most of Chapel Hill Transit’s buses now have ramps. Anyone can request the ramp or lift be lowered. These aren’t just for customers using wheelchairs/ mobility devices. The buses’ ramps can also be lowered, lowering the floor of the bus to make boarding easier. Ask the operator to lower the bus if it isказалось lower to your board.

Bike Racks

Every Chapel Hill Transit bus can carry two bikes on its front rack.

- Bikes can be locked on the rack at all hours of public operation and at all route stops.
- There is no extra charge for your bike.
- Bikes are not allowed inside the bus, except for folded bikes.
- If the bike rack is full, please wait for the next bus.

A practice rack is located on East Franklin Street near the Carolina Coffee Stop bus stop or when you exit at a community transit, ask the operator if you can carry the rack.

In Dement Weather/Emergencies
Chapel Hill Transit’s policy is to safely provide service regardless of the weather conditions. However, during severe weather conditions or other emergencies, schedule times and routings may be affected.

Customer Service (general information, trip planning and feedback)
919-485-7400 (Monday-Friday 7 a.m. - 6 p.m., Saturday and Sunday reduced service 8 a.m. - 4:30 p.m.)
Locust and Fourth - 919-968-9900 (press 1) 8:30 a.m. - 4:30 p.m.
EZ Ride - 919-969-5544
Email: info@chapelhill.org or call 919-485-7403
Like us on Facebook at facebook.com/chtransit
Follow us on Twitter @chtransit
Email or call for GoTriangle and The Piedmont Authority for Regional Transportation (PATH)

Riding Tips
- Stay behind the yellow line at the front of the bus when the vehicle is in motion and do not distract the bus operator while they are driving.
- Smoking of any kind, including electronic cigarettes, is not allowed.
- Open drink containers are not allowed.
- Drinking alcoholic beverages or possessing open containers of alcoholic beverages is not allowed.
- Headphones must be used when playing electronic devices to limit sound to the hearing of the individual using.
- Pull the signal cord about a half block before you want to get off the bus.
- Pet (non-service animals) only may be brought on the bus is a secondary pet carrier.
- When possible, please exit through the rear door.
- Please do not cross in front of the bus after exiting or stand in front of the bus to avoid and law or parking area (except when loading/unloading bikes).

About Us
Chapel Hill Transit is a FARE-FREE public transportation service providing safe, convenient and reliable fixed route and paratransit services to the residents and visitors of Chapel Hill, Carrboro and the University of North Carolina at Chapel Hill.

Plan a Trip
Plan your trip before you go by visiting the trip planner at https://gotriangle.org/ or by visiting google maps. Just type in your starting location, your destination and the time of day you plan to travel. The planners will give you all the information you need to ride Chapel Hill Transit and other public transit services available in the area.

Tip Planner itineraries may not include service disruptions and reroutings caused by weather emergencies, traffic, events or construction.